Annual Table: 38

# State Emergency Relief ( SER ) Energy: By Type Of Service Annual Information Fiscal Year 2009

### Monthly Totals of Cases, Number of Payments and Payments

Reporting	Heat D	ep. & Recnt.	Elec. D	ep. & Recnt.	Furnace	Rep.& Repl.	He	ating Fuel	All Elec	t. Household	Е	lectricity	Ex	ceptions		Total	SER
Month	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	Cases	# Pymts	Payments						
October '08	942	\$72,925.63	320	\$37,160.65	103	\$101,720.96	17,359	\$5,593,540.10	338	\$101,376.17	17,023	\$3,421,584.01	0	\$0.00	25,480	36,085	\$9,328,307.52
November '08	723	\$60,322.49	237	\$26,566.22	152	\$160,864.65	14,341	\$4,381,458.82	292	\$93,484.24	15,100	\$3,196,123.81	0	\$0.00	21,741	30,845	\$7,918,820.23
December '08	728	\$64,147.17	179	\$21,175.93	168	\$169,447.57	16,971	\$5,047,180.50	333	\$100,073.53	16,558	\$3,343,856.09	0	\$0.00	24,490	34,937	\$8,745,880.79
January '09	846	\$76,554.77	147	\$16,591.38	196	\$199,420.08	22,774	\$7,036,267.39	492	\$153,943.17	18,670	\$3,822,359.25	0	\$0.00	30,628	43,125	\$11,305,136.04
February '09	754	\$69,202.61	122	\$14,979.03	157	\$163,289.90	23,742	\$7,681,477.10	469	\$164,969.43	17,808	\$3,948,233.41	0	\$0.00	30,633	43,052	\$12,042,151.48
March '09	484	\$45,364.70	110	\$13,409.33	165	\$264,188.88	18,697	\$6,679,645.08	458	\$205,100.70	15,842	\$4,115,603.51	0	\$0.00	25,186	35,756	\$11,323,312.20
April '09	411	\$37,883.15	160	\$19,529.17	128	\$221,550.35	20,122	\$6,925,425.96	606	\$291,653.77	19,026	\$5,028,678.68	0	\$0.00	28,441	40,453	\$12,524,721.08
May '09	363	\$30,858.74	229	\$24,631.63	63	\$129,351.75	16,381	\$5,571,394.50	541	\$275,099.33	17,170	\$4,661,398.16	14,331	\$5,601,946.86	32,851	49,078	\$16,294,680.97
June '09	269	\$20,735.28	220	\$24,162.41	54	\$105,480.78	35,367	\$17,128,734.28	749	\$318,980.44	34,647	\$9,106,728.69	0	\$0.00	47,824	71,306	\$26,704,821.88
July '09	433	\$30,870.24	274	\$29,253.05	39	\$81,148.45	10,581	\$3,278,910.16	399	\$161,978.99	12,878	\$3,140,142.33	0	\$0.00	17,746	24,604	\$6,722,303.22
August '09	369	\$26,601.02	224	\$27,422.70	41	\$91,702.33	9,074	\$2,895,915.62	279	\$92,463.68	11,901	\$3,010,388.49	0	\$0.00	15,547	21,888	\$6,144,493.84
September '09	476	\$35,670.04	339	\$40,657.30	54	\$107,751.39	11,160	\$3,521,398.03	400	\$158,137.34	15,542	\$3,896,310.16	0	\$0.00	20,345	27,971	\$7,759,924.26
Monthly Avg.	567	\$47,594.65	213	\$24,628.23	110	\$149,659.76	18,047	\$6,311,778.96	446	\$176,438.40	17,680	\$4,224,283.88	1,194	\$466,828.91	26,743	38,258	\$11,401,212.79

### **Annual Number of Unduplicated Payments and Total Payments 2009**

212,980

Number Heat Deposit & Reconnect Payments:	6,798	Payment Amount:	\$571,135.84	
Number Electricity Deposit & Reconnect Fees:	2,561	Payment Amount:	\$295,538.80	
Number Furnace Repair & Replacement:	1,321	Payment Amount:	\$1,797,917.09	
Number Heating Fuel Payments:	216,569	Payment Amount:	\$75,741,347.54	
Number All Electrical Household Payments:	5,356	Payment Amount:	\$2,117,260.79	
Number Electricity Payments:	212,165	Payment Amount:	\$50,691,406.59	
Number Exception Payments:	14,331	Payment Amount:	\$5,601,946.86	
Total Number of Payments:	459,100	<b>Total Payments:</b>	\$136,814,553.51	<b>Total Number of Cases:</b>

### Monthly Totals of Cases, Number of Payments and Payments

Alcona Coun	Cona County																
Reporting	Heat D	ep. & Recnt.	Elec. D	ep. & Recnt.	Furnace	Rep.& Repl.	He	ating Fuel	All Elec	t. Household	El	lectricity	Exc	ceptions		Total 5	3ER
Month	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	Cases	# Pymts	Payments
October '08	5	\$263.05	0	\$0.00	0	\$0.00	23	\$9,121.56	0	\$0.00	18	\$3,128.95	0	\$0.00	35	46	\$12,513.56
November '08	9	\$546.99	0	\$0.00	1	\$426.00	23	\$11,484.23	0	\$0.00	14	\$2,672.64	0	\$0.00	36	47	\$15,129.86
December '08	3 4	\$510.00	0	\$0.00	0	\$0.00	26	\$12,302.22	0	\$0.00	21	\$3,563.19	0	\$0.00	43	51	\$16,375.41
January '09	11	\$1,036.00	0	\$0.00	1	\$1,500.00	39	\$19,026.09	1	\$169.53	24	\$3,292.19	0	\$0.00	60	76	\$25,023.81
February '09	9 11	\$1,152.86	0	\$0.00	2	\$1,975.00	40	\$19,705.48	2	\$931.89	17	\$3,503.97	0	\$0.00	56	72	\$27,269.20
March '09	8	\$680.99	0	\$0.00	0	\$0.00	46	\$27,481.88	1	\$220.17	20	\$4,124.15	0	\$0.00	60	75	\$32,507.19
April '09	9 2	\$275.00	0	\$0.00	1	\$2,200.00	20	\$12,519.51	3	\$1,507.22	13	\$2,562.54	0	\$0.00	35	39	\$19,064.27
May '09	9 4	\$347.00	0	\$0.00	0	\$0.00	12	\$6,255.34	1	\$125.75	14	\$4,720.36	1	\$259.33	24	32	\$11,707.78
June '09	1	\$79.00	0	\$0.00	0	\$0.00	5	\$2,142.86	0	\$0.00	6	\$1,756.23	0	\$0.00	11	12	\$3,978.09
July '09	0	\$0.00	0	\$0.00	0	\$0.00	7	\$3,475.66	1	\$1,067.58	11	\$2,613.67	0	\$0.00	18	19	\$7,156.91
August '09	0	\$0.00	0	\$0.00	0	\$0.00	5	\$2,697.59	0	\$0.00	8	\$2,646.61	0	\$0.00	12	13	\$5,344.20
September '09	1	\$79.00	0	\$0.00	1	\$2,146.00	16	\$10,813.16	2	\$1,121.07	20	\$8,257.73	0	\$0.00	35	40	\$22,416.96
Monthly Avg	. 5	\$414.16	0	\$0.00	1	\$687.25	22	\$11,418.80	1	\$428.60	16	\$3,570.19	0	\$21.61	35	44	\$16,540.60

Number Heat Deposit & Reconnect Payments:	56	Payment Amount:	\$4,969.89		
Number Electricity Deposit & Reconnect Fees:	0	Payment Amount:	\$0.00		
Number Furnace Repair & Replacement:	6	Payment Amount:	\$8,247.00		
Number Heating Fuel Payments:	262	Payment Amount:	\$137,025.58		
Number All Electrical Household Payments:	11	Payment Amount:	\$5,143.21		
Number Electricity Payments:	186	Payment Amount:	\$42,842.23		
Number Exception Payments:	1	Payment Amount:	\$259.33		
Total Number of Payments:	522	Total Payments:	\$198,487.24	<b>Total Number of Cases:</b>	260

### Monthly Totals of Cases, Number of Payments and Payments

Alger County																	
Reporting	Heat D	ep. & Recnt.	Elec. D	ep. & Recnt.	Furnace	Rep.& Repl.	He	ating Fuel	All Elec	t. Household	El	ectricity	Exc	ceptions		Total S	SER
Month	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	Cases	# Pymts	Payments
October '08	1	\$25.00	1	\$50.00	0	\$0.00	20	\$8,915.69	1	\$454.22	16	\$3,471.97	0	\$0.00	35	39	\$12,916.88
November '08	0	\$0.00	0	\$0.00	1	\$590.72	7	\$3,743.34	1	\$689.50	8	\$1,858.79	0	\$0.00	15	17	\$6,882.35
December '08	0	\$0.00	0	\$0.00	0	\$0.00	14	\$6,822.24	0	\$0.00	5	\$908.86	0	\$0.00	17	19	\$7,731.10
January '09	0	\$0.00	0	\$0.00	1	\$371.23	28	\$12,335.21	1	\$352.00	19	\$5,677.53	0	\$0.00	38	49	\$18,735.97
February '09	1	\$25.00	0	\$0.00	1	\$231.00	19	\$7,994.80	0	\$0.00	11	\$2,905.17	0	\$0.00	25	32	\$11,155.97
March '09	1	\$88.00	0	\$0.00	0	\$0.00	14	\$6,330.97	0	\$0.00	6	\$2,699.33	0	\$0.00	19	21	\$9,118.30
April '09	1	\$25.00	0	\$0.00	0	\$0.00	17	\$6,314.49	1	\$719.20	22	\$8,699.81	0	\$0.00	34	41	\$15,758.50
May '09	0	\$0.00	0	\$0.00	1	\$650.00	5	\$2,437.88	2	\$2,200.00	16	\$6,030.01	0	\$0.00	23	24	\$11,317.89
June '09	0	\$0.00	0	\$0.00	0	\$0.00	3	\$1,589.69	0	\$0.00	10	\$3,422.79	0	\$0.00	13	13	\$5,012.48
July '09	0	\$0.00	0	\$0.00	0	\$0.00	4	\$1,265.66	0	\$0.00	11	\$3,642.57	0	\$0.00	14	15	\$4,908.23
August '09	1	\$113.00	1	\$30.00	0	\$0.00	2	\$1,100.00	1	\$340.17	11	\$4,398.60	0	\$0.00	15	16	\$5,981.77
September '09	0	\$0.00	1	\$30.00	0	\$0.00	10	\$4,548.30	0	\$0.00	18	\$5,162.37	0	\$0.00	27	29	\$9,740.67
Monthly Avg.	0	\$23.00	0	\$9.17	0	\$153.58	12	\$5,283.19	1	\$396.26	13	\$4,073.15	0	\$0.00	23	26	\$9,938.34

5	Payment Amount:	\$276.00		
3	Payment Amount:	\$110.00		
4	Payment Amount:	\$1,842.95		
143	Payment Amount:	\$63,398.27		
7	Payment Amount:	\$4,755.09		
153	Payment Amount:	\$48,877.80		
0	Payment Amount:	\$0.00		
315	<b>Total Payments:</b>	\$119,260.11	<b>Total Number of Cases:</b>	177
	143 7 153 0	3 Payment Amount: 4 Payment Amount: 143 Payment Amount: 7 Payment Amount: 153 Payment Amount: 0 Payment Amount:	3  Payment Amount: \$110.00 4  Payment Amount: \$1,842.95 143  Payment Amount: \$63,398.27 7  Payment Amount: \$4,755.09 153  Payment Amount: \$48,877.80 0  Payment Amount: \$0.00	3

### Monthly Totals of Cases, Number of Payments and Payments

Allegan Coun																	
Reporting	Heat D	ep. & Recnt.	Elec. D	ep. & Recnt.	Furnace	e Rep.& Repl.	He	ating Fuel	All Elec	t. Household	El	ectricity	Exc	ceptions		Total S	SER
Month	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	Cases	# Pymts	Payments
October '08	17	\$1,194.60	2	\$169.00	0	\$0.00	113	\$55,405.22	9	\$2,829.64	152	\$24,495.38	0	\$0.00	254	293	\$84,093.84
November '08	13	\$574.85	2	\$150.00	2	\$1,977.98	113	\$50,709.67	2	\$253.36	141	\$25,080.22	0	\$0.00	237	273	\$78,746.08
December '08	12	\$604.90	0	\$0.00	1	\$1,500.00	155	\$64,173.17	5	\$1,576.07	133	\$24,105.13	0	\$0.00	269	306	\$91,959.27
January '09	14	\$716.11	0	\$0.00	0	\$0.00	234	\$94,449.02	7	\$2,130.50	196	\$34,117.67	0	\$0.00	369	451	\$131,413.30
February '09	20	\$1,195.37	0	\$0.00	2	\$2,487.00	282	\$117,498.58	5	\$2,262.74	182	\$36,538.11	0	\$0.00	410	491	\$159,981.80
March '09	7	\$445.95	1	\$140.00	1	\$2,100.00	141	\$58,089.86	8	\$2,166.22	125	\$27,107.34	0	\$0.00	256	283	\$90,049.37
April '09	7	\$354.85	1	\$57.46	0	\$0.00	174	\$62,558.73	10	\$5,745.82	176	\$40,380.49	0	\$0.00	315	368	\$109,097.35
May '09	12	\$519.94	2	\$212.00	0	\$0.00	108	\$38,342.04	7	\$1,702.79	134	\$30,507.48	0	\$0.00	226	263	\$71,284.25
June '09	5	\$337.82	3	\$203.00	0	\$0.00	82	\$30,552.68	4	\$2,806.68	92	\$21,246.99	0	\$0.00	159	186	\$55,147.17
July '09	17	\$715.33	4	\$421.00	1	\$1,825.00	94	\$32,006.61	5	\$2,075.47	125	\$26,212.97	0	\$0.00	210	246	\$63,256.38
August '09	11	\$614.00	3	\$351.44	0	\$0.00	52	\$17,160.18	5	\$2,187.34	120	\$24,590.98	0	\$0.00	171	191	\$44,903.94
September '09	26	\$1,233.22	6	\$745.41	1	\$2,040.00	92	\$37,567.99	5	\$5,459.04	180	\$38,931.02	0	\$0.00	257	310	\$85,976.68
Monthly Avg.	. 13	\$708.91	2	\$204.11	1	\$994.17	137	\$54,876.15	6	\$2,599.64	146	\$29,442.82	0	\$0.00	261	305	\$88,825.79

Number Heat Deposit & Reconnect Payments:	161	Payment Amount:	\$8,506.94		
Number Electricity Deposit & Reconnect Fees:	24	Payment Amount:	\$2,449.31		
Number Furnace Repair & Replacement:	8	Payment Amount:	\$11,929.98		
Number Heating Fuel Payments:	1,640	Payment Amount:	\$658,513.75		
Number All Electrical Household Payments:	72	Payment Amount:	\$31,195.67		
Number Electricity Payments:	1,756	Payment Amount:	\$353,313.78		
Number Exception Payments:	0	Payment Amount:	\$0.00		
Total Number of Payments:	3,661	Total Payments:	\$1,065,909.43	<b>Total Number of Cases:</b>	1,987

### Monthly Totals of Cases, Number of Payments and Payments

Alpena Coun																	
Reporting	Heat D	ep. & Recnt.	Elec. D	ep. & Recnt.	Furnace	Rep.& Repl.	He	ating Fuel	All Elec	t. Household	El	ectricity	Exc	ceptions		Total S	SER
Month	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	Cases	# Pymts	Payments
October '08	7	\$525.39	1	\$200.00	0	\$0.00	75	\$37,545.95	0	\$0.00	49	\$5,107.08	0	\$0.00	107	132	\$43,378.42
November '08	1	\$49.00	6	\$856.00	1	\$1,500.00	53	\$20,524.03	0	\$0.00	54	\$6,921.12	0	\$0.00	97	115	\$29,850.15
December '08	8	\$827.00	3	\$238.00	1	\$1,500.00	75	\$31,590.96	0	\$0.00	62	\$6,888.74	0	\$0.00	125	149	\$41,044.70
January '09	4	\$375.00	0	\$0.00	0	\$0.00	99	\$37,645.81	1	\$303.35	81	\$12,310.46	0	\$0.00	160	185	\$50,634.62
February '09	4	\$516.00	12	\$1,779.00	1	\$1,500.00	87	\$33,764.63	0	\$0.00	87	\$14,260.25	0	\$0.00	154	191	\$51,819.88
March '09	7	\$651.00	1	\$192.00	1	\$1,975.00	83	\$33,225.12	0	\$0.00	99	\$20,907.29	0	\$0.00	163	191	\$56,950.41
April '09	1	\$75.00	6	\$540.00	1	\$4,000.00	65	\$24,201.85	2	\$504.99	98	\$20,347.67	0	\$0.00	149	173	\$49,669.51
May '09	2	\$179.00	3	\$540.00	0	\$0.00	45	\$17,677.74	0	\$0.00	58	\$11,223.15	28	\$11,011.33	121	136	\$40,631.22
June '09	2	\$130.00	3	\$324.00	0	\$0.00	28	\$9,912.38	0	\$0.00	40	\$6,473.20	0	\$0.00	66	73	\$16,839.58
July '09	1	\$100.00	4	\$405.00	2	\$4,278.10	34	\$11,490.84	0	\$0.00	54	\$8,579.34	0	\$0.00	86	95	\$24,853.28
August '09	0	\$0.00	5	\$635.38	0	\$0.00	14	\$4,524.77	0	\$0.00	45	\$6,286.52	0	\$0.00	57	64	\$11,446.67
September '09	1	\$108.00	7	\$1,081.73	0	\$0.00	34	\$13,219.95	1	\$1,100.00	62	\$10,542.54	0	\$0.00	88	105	\$26,052.22
Monthly Avg.	3	\$294.62	4	\$565.93	1	\$1,229.43	58	\$22,943.67	0	\$159.03	66	\$10,820.61	2	\$917.61	114	134	\$36,930.89

Number Heat Deposit & Reconnect Payments:	38	Payment Amount:	\$3,535.39		
Number Electricity Deposit & Reconnect Fees:	51	Payment Amount:	\$6,791.11		
Number Furnace Repair & Replacement:	7	Payment Amount:	\$14,753.10		
Number Heating Fuel Payments:	692	Payment Amount:	\$275,324.03		
Number All Electrical Household Payments:	4	Payment Amount:	\$1,908.34		
Number Electricity Payments:	789	Payment Amount:	\$129,847.36		
Number Exception Payments:	28	Payment Amount:	\$11,011.33		
Total Number of Payments:	1,609	Total Payments:	\$443,170.66	<b>Total Number of Cases:</b>	780

### Monthly Totals of Cases, Number of Payments and Payments

Antrim Count	·																
Reporting	Heat D	ep. & Recnt.	Elec. D	ep. & Recnt.	Furnace	Rep.& Repl.	Hea	ating Fuel	All Elec	t. Household	El	ectricity	Exc	ceptions		Total S	SER
Month	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	Cases	# Pymts	Payments
October '08	4	\$450.00	1	\$40.00	0	\$0.00	75	\$38,154.74	0	\$0.00	38	\$7,433.69	0	\$0.00	101	118	\$46,078.43
November '08	0	\$0.00	0	\$0.00	0	\$0.00	48	\$18,639.07	2	\$239.49	26	\$4,917.28	0	\$0.00	70	76	\$23,795.84
December '08	3	\$219.00	0	\$0.00	0	\$0.00	50	\$21,503.79	1	\$62.36	33	\$6,526.51	0	\$0.00	75	87	\$28,311.66
January '09	7	\$675.00	2	\$250.00	0	\$0.00	105	\$47,805.36	3	\$1,229.07	77	\$19,632.43	0	\$0.00	164	194	\$69,591.86
February '09	5	\$442.00	0	\$0.00	1	\$682.00	80	\$35,399.51	3	\$1,181.76	51	\$12,616.96	0	\$0.00	120	140	\$50,322.23
March '09	2	\$400.00	0	\$0.00	0	\$0.00	82	\$37,504.63	2	\$1,221.04	40	\$10,914.80	0	\$0.00	112	126	\$50,040.47
April '09	4	\$320.00	0	\$0.00	0	\$0.00	65	\$31,299.95	3	\$1,854.16	48	\$14,475.03	0	\$0.00	105	120	\$47,949.14
May '09	2	\$175.00	2	\$80.00	1	\$4,000.00	34	\$17,265.61	2	\$760.78	53	\$12,983.29	2	\$631.09	85	96	\$35,895.77
June '09	0	\$0.00	3	\$220.00	0	\$0.00	21	\$8,968.96	1	\$716.84	27	\$5,770.25	0	\$0.00	46	52	\$15,676.05
July '09	1	\$40.00	3	\$150.00	0	\$0.00	16	\$7,592.91	5	\$3,621.87	38	\$9,446.77	0	\$0.00	56	63	\$20,851.55
August '09	1	\$61.00	2	\$80.00	0	\$0.00	13	\$6,339.39	0	\$0.00	21	\$3,986.89	0	\$0.00	34	37	\$10,467.28
September '09	0	\$0.00	2	\$258.40	0	\$0.00	33	\$14,082.42	1	\$681.36	34	\$9,978.29	0	\$0.00	63	70	\$25,000.47
Monthly Avg.	2	\$231.83	1	\$89.87	0	\$390.17	52	\$23,713.03	2	\$964.06	41	\$9,890.18	0	\$52.59	86	98	\$35,331.73

Number Heat Deposit & Reconnect Payments:	29	Payment Amount:	\$2,782.00		
Number Electricity Deposit & Reconnect Fees:	15	Payment Amount:	\$1,078.40		
Number Furnace Repair & Replacement:	2	Payment Amount:	\$4,682.00		
Number Heating Fuel Payments:	622	Payment Amount:	\$284,556.34		
Number All Electrical Household Payments:	23	Payment Amount:	\$11,568.73		
Number Electricity Payments:	486	Payment Amount:	\$118,682.19		
Number Exception Payments:	2	Payment Amount:	\$631.09		
Total Number of Payments:	1,179	<b>Total Payments:</b>	\$423,980.75	<b>Total Number of Cases:</b>	606

#### Monthly Totals of Cases, Number of Payments and Payments

Arenac Coun	ty																
Reporting	Heat D	ep. & Recnt.	Elec. D	ep. & Recnt.	Furnace	Rep.& Repl.	Hea	ating Fuel	All Elec	t. Household	El	ectricity	Exc	ceptions		Total S	SER
Month	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	Cases	# Pymts	Payments
October '08	14	\$486.26	0	\$0.00	1	\$1,500.00	60	\$30,347.30	0	\$0.00	51	\$8,101.25	0	\$0.00	97	126	\$40,434.81
November '08	11	\$233.00	0	\$0.00	1	\$1,500.00	49	\$23,698.04	0	\$0.00	36	\$6,021.21	0	\$0.00	74	97	\$31,452.25
December '08	16	\$662.35	0	\$0.00	2	\$2,093.90	92	\$41,325.42	0	\$0.00	43	\$7,673.35	0	\$0.00	112	153	\$51,755.02
January '09	20	\$522.50	0	\$0.00	2	\$3,000.00	117	\$52,249.55	0	\$0.00	50	\$8,373.39	0	\$0.00	136	189	\$64,145.44
February '09	9	\$364.04	0	\$0.00	2	\$3,000.00	95	\$40,144.16	0	\$0.00	48	\$10,292.34	0	\$0.00	118	154	\$53,800.54
March '09	1	\$55.00	0	\$0.00	1	\$2,487.00	57	\$20,166.83	1	\$1,100.00	48	\$8,893.40	0	\$0.00	81	108	\$32,702.23
April '09	1	\$2.00	0	\$0.00	1	\$3,826.75	42	\$15,441.70	2	\$1,581.36	56	\$13,540.13	0	\$0.00	73	102	\$34,391.94
May '09	3	\$365.00	1	\$160.00	0	\$0.00	37	\$14,227.05	1	\$648.08	45	\$11,893.39	0	\$0.00	64	87	\$27,293.52
June '09	0	\$0.00	0	\$0.00	0	\$0.00	44	\$21,005.83	0	\$0.00	57	\$20,270.21	0	\$0.00	86	101	\$41,276.04
July '09	0	\$0.00	0	\$0.00	0	\$0.00	17	\$5,437.13	1	\$858.02	27	\$5,325.80	0	\$0.00	34	45	\$11,620.95
August '09	2	\$105.00	1	\$100.00	0	\$0.00	21	\$6,532.17	0	\$0.00	28	\$4,643.50	0	\$0.00	41	52	\$11,380.67
September '09	2	\$100.00	0	\$0.00	0	\$0.00	20	\$8,652.11	0	\$0.00	38	\$8,837.83	0	\$0.00	51	60	\$17,589.94
Monthly Avg.	7	\$241.26	0	\$21.67	1	\$1,450.64	54	\$23,268.94	0	\$348.95	44	\$9,488.82	0	\$0.00	81	106	\$34,820.28

Number Heat Deposit & Reconnect Payments:	79	Payment Amount:	\$2,895.15		
Number Electricity Deposit & Reconnect Fees:	2	Payment Amount:	\$260.00		
Number Furnace Repair & Replacement:	10	Payment Amount:	\$17,407.65		
Number Heating Fuel Payments:	651	Payment Amount:	\$279,227.29		
Number All Electrical Household Payments:	5	Payment Amount:	\$4,187.46		
Number Electricity Payments:	527	Payment Amount:	\$113,865.80		
Number Exception Payments:	0	Payment Amount:	\$0.00		
Total Number of Payments:	1,274	Total Payments:	\$417,843.35	<b>Total Number of Cases:</b>	602

### Monthly Totals of Cases, Number of Payments and Payments

Baraga Coun	Baraga County																
Reporting	Heat D	ep. & Recnt.	Elec. D	ep. & Recnt.	Furnace	e Rep.& Repl.	He	ating Fuel	All Elec	t. Household	El	ectricity	Exc	ceptions		Total S	3ER
Month	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	Cases	# Pymts	Payments
October '08	3	\$400.00	4	\$455.00	0	\$0.00	19	\$7,666.63	0	\$0.00	25	\$5,084.43	0	\$0.00	41	51	\$13,606.06
November '08	2	\$395.00	1	\$200.00	0	\$0.00	10	\$2,887.77	1	\$87.87	13	\$1,828.64	0	\$0.00	21	27	\$5,399.28
December '08	0	\$0.00	1	\$150.00	0	\$0.00	20	\$5,719.25	0	\$0.00	24	\$4,425.97	0	\$0.00	35	45	\$10,295.22
January '09	0	\$0.00	3	\$275.00	0	\$0.00	27	\$9,879.46	0	\$0.00	15	\$2,600.11	0	\$0.00	41	45	\$12,754.57
February '09	2	\$330.00	1	\$150.00	0	\$0.00	41	\$17,472.31	1	\$115.70	27	\$5,352.09	0	\$0.00	58	72	\$23,420.10
March '09	1	\$50.00	0	\$0.00	0	\$0.00	22	\$10,122.08	2	\$401.90	23	\$6,466.03	0	\$0.00	42	48	\$17,040.01
April '09	2	\$215.00	2	\$150.00	0	\$0.00	24	\$7,028.98	0	\$0.00	37	\$10,179.63	0	\$0.00	56	65	\$17,573.61
May '09	1	\$50.00	2	\$275.00	0	\$0.00	22	\$8,033.65	1	\$1,100.00	26	\$7,591.50	0	\$0.00	44	52	\$17,050.15
June '09	0	\$0.00	1	\$30.00	0	\$0.00	6	\$1,915.51	2	\$396.97	22	\$5,390.94	0	\$0.00	27	31	\$7,733.42
July '09	0	\$0.00	6	\$533.75	0	\$0.00	7	\$1,708.29	0	\$0.00	16	\$3,558.54	0	\$0.00	22	29	\$5,800.58
August '09	0	\$0.00	0	\$0.00	0	\$0.00	7	\$1,280.82	1	\$341.58	15	\$3,317.51	0	\$0.00	22	23	\$4,939.91
September '09	1	\$50.00	0	\$0.00	0	\$0.00	3	\$1,388.45	1	\$92.61	16	\$3,497.81	0	\$0.00	20	21	\$5,028.87
Monthly Avg.	. 1	\$124.17	2	\$184.90	0	\$0.00	17	\$6,258.60	1	\$211.39	22	\$4,941.10	0	\$0.00	36	42	\$11,720.15

Number Heat Deposit & Reconnect Payments:	12	Payment Amount:	\$1,490.00		
Number Electricity Deposit & Reconnect Fees:	21	Payment Amount:	\$2,218.75		
Number Furnace Repair & Replacement:	0	Payment Amount:	\$0.00		
Number Heating Fuel Payments:	208	Payment Amount:	\$75,103.20		
Number All Electrical Household Payments:	9	Payment Amount:	\$2,536.63		
Number Electricity Payments:	259	Payment Amount:	\$59,293.20		
Number Exception Payments:	0	Payment Amount:	\$0.00		
Total Number of Payments:	509	Total Payments:	\$140,641.78	<b>Total Number of Cases:</b>	265

### Monthly Totals of Cases, Number of Payments and Payments

Barry County																	
Reporting	Heat D	ep. & Recnt.	Elec. D	ep. & Recnt.	Furnace Rep.& Repl.		Heating Fuel		All Elec	t. Household	El	ectricity	Exc	ceptions		Total S	SER
Month	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	Cases	# Pymts	Payments
October '08	6	\$514.00	0	\$0.00	0	\$0.00	100	\$41,439.41	1	\$82.33	86	\$13,062.02	0	\$0.00	140	193	\$55,097.76
November '08	4	\$232.83	0	\$0.00	1	\$1,500.00	90	\$27,870.83	1	\$155.46	90	\$12,164.92	0	\$0.00	127	186	\$41,924.04
December '08	20	\$2,167.16	1	\$133.06	3	\$3,151.44	147	\$51,285.45	2	\$272.13	111	\$15,022.22	0	\$0.00	191	284	\$72,031.46
January '09	28	\$2,833.87	0	\$0.00	3	\$4,500.00	175	\$54,060.90	2	\$202.69	146	\$21,691.08	0	\$0.00	238	354	\$83,288.54
February '09	19	\$1,866.00	1	\$111.94	0	\$0.00	119	\$34,935.31	4	\$1,968.42	123	\$23,900.88	0	\$0.00	187	266	\$62,782.55
March '09	14	\$1,674.11	3	\$472.49	0	\$0.00	152	\$50,665.50	6	\$2,185.03	134	\$31,273.37	0	\$0.00	203	309	\$86,270.50
April '09	6	\$455.00	0	\$0.00	0	\$0.00	129	\$38,835.69	4	\$1,078.02	146	\$35,708.20	0	\$0.00	197	285	\$76,076.91
May '09	5	\$405.48	1	\$40.00	0	\$0.00	98	\$28,027.88	5	\$2,700.00	113	\$28,119.18	0	\$0.00	146	222	\$59,292.54
June '09	4	\$271.53	0	\$0.00	1	\$85.02	81	\$22,092.85	3	\$1,275.93	98	\$22,380.73	0	\$0.00	123	187	\$46,106.06
July '09	1	\$150.00	3	\$467.77	0	\$0.00	87	\$24,652.15	3	\$942.67	101	\$22,928.39	0	\$0.00	134	195	\$49,140.98
August '09	2	\$198.51	1	\$95.70	0	\$0.00	62	\$15,233.93	2	\$172.29	74	\$16,222.03	0	\$0.00	100	141	\$31,922.46
September '09	5	\$307.41	2	\$233.35	0	\$0.00	88	\$23,929.32	4	\$1,791.74	107	\$21,991.94	0	\$0.00	143	206	\$48,253.76
Monthly Avg.	10	\$922.99	1	\$129.53	1	\$769.71	111	\$34,419.10	3	\$1,068.89	111	\$22,038.75	0	\$0.00	161	236	\$59,348.96

Number Heat Deposit & Reconnect Payments:	114	Payment Amount:	\$11,075.90		
Number Electricity Deposit & Reconnect Fees:	12	Payment Amount:	\$1,554.31		
Number Furnace Repair & Replacement:	8	Payment Amount:	\$9,236.46		
Number Heating Fuel Payments:	1,328	Payment Amount:	\$413,029.22		
Number All Electrical Household Payments:	37	Payment Amount:	\$12,826.71		
Number Electricity Payments:	1,329	Payment Amount:	\$264,464.96		
Number Exception Payments:	0	Payment Amount:	\$0.00		
Total Number of Payments:	2,828	Total Payments:	\$712,187.56	<b>Total Number of Cases:</b>	1,181

### Monthly Totals of Cases, Number of Payments and Payments

Bay County																	
Reporting	Heat D	ep. & Recnt.	Elec. D	ep. & Recnt.	Furnace Rep.& Repl.		He	ating Fuel	All Elec	t. Household	El	ectricity	Exc	ceptions		Total S	SER
Month	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	Cases	# Pymts	Payments
October '08	4	\$451.00	14	\$2,149.61	3	\$3,050.00	198	\$46,399.44	8	\$2,105.72	268	\$39,909.56	0	\$0.00	371	495	\$94,065.33
November '08	2	\$120.00	14	\$1,804.50	5	\$5,199.07	143	\$34,732.46	5	\$1,383.03	195	\$34,028.77	0	\$0.00	276	364	\$77,267.83
December '08	1	\$55.00	13	\$2,057.00	2	\$713.00	209	\$39,859.01	3	\$620.92	279	\$40,467.34	0	\$0.00	376	507	\$83,772.27
January '09	5	\$165.33	10	\$1,335.00	7	\$5,822.50	321	\$74,803.56	8	\$2,328.14	301	\$45,299.42	0	\$0.00	474	652	\$129,753.95
February '09	2	\$121.99	2	\$203.00	4	\$2,416.50	273	\$67,038.27	6	\$1,144.61	232	\$37,618.20	0	\$0.00	375	519	\$108,542.57
March '09	3	\$226.88	0	\$0.00	4	\$6,329.77	221	\$65,344.26	8	\$3,402.16	213	\$46,196.81	0	\$0.00	331	449	\$121,499.88
April '09	3	\$160.00	2	\$207.00	2	\$3,795.00	308	\$90,647.14	7	\$4,246.07	312	\$68,915.32	0	\$0.00	457	634	\$167,970.53
May '09	2	\$309.41	1	\$100.00	1	\$4,000.00	221	\$65,393.23	2	\$542.76	288	\$65,448.90	0	\$0.00	400	515	\$135,794.30
June '09	3	\$325.10	7	\$863.93	2	\$2,110.00	484	\$247,856.74	6	\$3,212.41	165	\$43,788.98	0	\$0.00	598	667	\$298,157.16
July '09	0	\$0.00	8	\$901.00	0	\$0.00	132	\$30,179.46	4	\$618.76	203	\$38,527.88	0	\$0.00	262	347	\$70,227.10
August '09	0	\$0.00	5	\$712.00	1	\$1,975.00	108	\$24,952.02	8	\$2,099.53	186	\$30,462.30	0	\$0.00	246	308	\$60,200.85
September '09	1	\$45.00	13	\$1,634.00	0	\$0.00	161	\$35,557.89	8	\$2,159.27	297	\$53,178.99	0	\$0.00	363	480	\$92,575.15
Monthly Avg.	2	\$164.98	7	\$997.25	3	\$2,950.90	232	\$68,563.62	6	\$1,988.61	245	\$45,320.21	0	\$0.00	377	495	\$119,985.58

Number Heat Deposit & Reconnect Payments:	26	Payment Amount:	\$1,979.71		
Number Electricity Deposit & Reconnect Fees:	89	Payment Amount:	\$11,967.04		
Number Furnace Repair & Replacement:	31	Payment Amount:	\$35,410.84		
Number Heating Fuel Payments:	2,779	Payment Amount:	\$822,763.48		
Number All Electrical Household Payments:	73	Payment Amount:	\$23,863.38		
Number Electricity Payments:	2,939	Payment Amount:	\$543,842.47		
Number Exception Payments:	0	Payment Amount:	\$0.00		
Total Number of Payments:	5,937	Total Payments:	\$1,439,826.92	<b>Total Number of Cases:</b>	2,703

### Monthly Totals of Cases, Number of Payments and Payments

Benzie Count	Benzie County																
Reporting	Heat D	ep. & Recnt.	Elec. D	ep. & Recnt.	Furnace	e Rep.& Repl.	He	ating Fuel	All Elec	t. Household	El	lectricity	Exc	ceptions		Total S	SER
Month	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	Cases	# Pymts	Payments
October '08	7	\$445.11	0	\$0.00	1	\$195.00	69	\$40,087.68	1	\$235.33	36	\$6,233.68	0	\$0.00	94	114	\$47,196.80
November '08	0	\$0.00	2	\$160.00	0	\$0.00	51	\$26,283.05	1	\$76.02	32	\$4,424.77	0	\$0.00	72	86	\$30,943.84
December '08	3	\$245.03	0	\$0.00	0	\$0.00	58	\$32,521.79	0	\$0.00	37	\$5,203.64	0	\$0.00	85	98	\$37,970.46
January '09	6	\$515.00	1	\$80.00	0	\$0.00	87	\$44,028.22	1	\$79.33	67	\$12,322.77	0	\$0.00	137	162	\$57,025.32
February '09	5	\$456.00	1	\$80.00	0	\$0.00	97	\$45,725.06	1	\$236.04	57	\$12,098.25	0	\$0.00	138	161	\$58,595.35
March '09	8	\$841.45	1	\$80.00	0	\$0.00	78	\$36,588.46	0	\$0.00	54	\$11,020.85	0	\$0.00	117	141	\$48,530.76
April '09	5	\$447.00	0	\$0.00	0	\$0.00	75	\$28,339.93	1	\$354.26	65	\$12,192.15	0	\$0.00	130	146	\$41,333.34
May '09	2	\$225.00	1	\$30.00	0	\$0.00	37	\$14,087.62	2	\$1,399.07	35	\$7,918.85	2	\$1,065.33	71	79	\$24,725.87
June '09	0	\$0.00	1	\$30.00	0	\$0.00	12	\$4,740.35	2	\$405.04	23	\$4,312.65	0	\$0.00	37	38	\$9,488.04
July '09	0	\$0.00	2	\$160.00	1	\$2,560.00	15	\$5,067.45	2	\$187.79	33	\$5,747.52	0	\$0.00	47	53	\$13,722.76
August '09	0	\$0.00	1	\$30.00	0	\$0.00	11	\$4,050.73	0	\$0.00	27	\$4,376.30	0	\$0.00	36	39	\$8,457.03
September '09	4	\$250.03	3 2	\$235.21	0	\$0.00	18	\$7,924.29	2	\$333.80	36	\$5,602.19	0	\$0.00	57	62	\$14,345.52
Monthly Avg.	. 3	\$285.39	1	\$73.77	0	\$229.58	51	\$24,120.39	1	\$275.56	42	\$7,621.14	0	\$88.78	85	98	\$32,694.59

Number Heat Deposit & Reconnect Payments:	40	Payment Amount:	\$3,424.62		
Number Electricity Deposit & Reconnect Fees:	12	Payment Amount:	\$885.21		
Number Furnace Repair & Replacement:	2	Payment Amount:	\$2,755.00		
Number Heating Fuel Payments:	608	Payment Amount:	\$289,444.63		
Number All Electrical Household Payments:	13	Payment Amount:	\$3,306.68		
Number Electricity Payments:	502	Payment Amount:	\$91,453.62		
Number Exception Payments:	2	Payment Amount:	\$1,065.33		
Total Number of Payments:	1,179	Total Payments:	\$392,335.09	<b>Total Number of Cases:</b>	547

#### Monthly Totals of Cases, Number of Payments and Payments

Berrien Coun	Berrien County  Heat Dan & Boart   Elea Dan & Boart   Europea Ban & Bank   Heating Eugl   All Eleat Hausahald   Eleatricity   Eventions   Total SER																
Reporting	Heat D	ep. & Recnt.	Elec. D	ep. & Recnt.	Furnace	Rep.& Repl.	Hea	ating Fuel	All Elec	t. Household	El	ectricity	Exc	ceptions		Total S	SER
Month	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	Cases	# Pymts	Payments
October '08	75	\$3,369.36	36	\$3,798.00	0	\$0.00	147	\$38,570.18	26	\$3,834.85	203	\$25,415.32	0	\$0.00	369	487	\$74,987.71
November '08	62	\$3,054.87	29	\$2,821.83	1	\$1,500.00	138	\$41,684.99	25	\$3,294.36	156	\$20,291.47	0	\$0.00	310	411	\$72,647.52
December '08	51	\$2,835.00	21	\$2,093.30	2	\$437.00	147	\$43,052.00	26	\$3,695.39	191	\$23,220.53	0	\$0.00	351	438	\$75,333.22
January '09	31	\$1,610.00	16	\$1,838.00	4	\$2,836.00	274	\$64,939.35	56	\$9,477.80	200	\$24,773.16	0	\$0.00	477	581	\$105,474.31
February '09	18	\$1,380.00	11	\$1,249.00	5	\$4,009.00	333	\$82,457.54	53	\$9,706.48	209	\$34,792.75	0	\$0.00	536	629	\$133,594.77
March '09	10	\$421.21	12	\$1,026.00	0	\$0.00	147	\$49,907.71	74	\$22,793.56	216	\$43,262.09	0	\$0.00	405	459	\$117,410.57
April '09	3	\$115.00	12	\$1,434.36	1	\$540.30	265	\$80,159.17	68	\$25,419.27	231	\$45,375.50	0	\$0.00	496	580	\$153,043.60
May '09	22	\$1,381.00	15	\$1,223.42	3	\$4,262.00	202	\$60,803.24	55	\$21,500.46	174	\$36,269.76	0	\$0.00	405	471	\$125,439.88
June '09	23	\$1,551.00	24	\$2,487.00	1	\$280.00	169	\$55,102.23	59	\$19,309.36	150	\$30,116.18	0	\$0.00	360	426	\$108,845.77
July '09	69	\$4,228.21	21	\$2,253.56	0	\$0.00	161	\$47,363.46	51	\$15,626.05	162	\$28,267.53	0	\$0.00	353	464	\$97,738.81
August '09	48	\$2,574.00	20	\$2,452.62	0	\$0.00	105	\$30,128.77	26	\$5,981.99	144	\$25,215.02	0	\$0.00	267	343	\$66,352.40
September '09	68	\$3,716.70	23	\$2,927.54	0	\$0.00	105	\$32,781.28	45	\$10,089.88	149	\$25,083.80	0	\$0.00	300	390	\$74,599.20
Monthly Avg.	40	\$2,186.36	20	\$2,133.72	1	\$1,155.36	183	\$52,245.83	47	\$12,560.79	182	\$30,173.59	0	\$0.00	386	473	\$100,455.65

Number Heat Deposit & Reconnect Payments:	480	Payment Amount:	\$26,236.35		
Number Electricity Deposit & Reconnect Fees:	240	Payment Amount:	\$25,604.63		
Number Furnace Repair & Replacement:	17	Payment Amount:	\$13,864.30		
Number Heating Fuel Payments:	2,193	Payment Amount:	\$626,949.92		
Number All Electrical Household Payments:	564	Payment Amount:	\$150,729.45		
Number Electricity Payments:	2,185	Payment Amount:	\$362,083.11		
Number Exception Payments:	0	Payment Amount:	\$0.00		
Total Number of Payments:	5,679	Total Payments:	\$1,205,467.76	<b>Total Number of Cases:</b>	2,922

#### Monthly Totals of Cases, Number of Payments and Payments

Branch Coun	Branch County																
Reporting	Heat D	ep. & Recnt.	Elec. D	ep. & Recnt.	Furnace	Rep.& Repl.	He	ating Fuel	All Elec	t. Household	El	ectricity	Exc	ceptions		Total S	SER
Month	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	Cases	# Pymts	Payments
October '08	14	\$776.99	21	\$2,925.00	0	\$0.00	80	\$35,222.84	8	\$1,506.31	111	\$17,315.11	0	\$0.00	184	234	\$57,746.25
November '08	12	\$734.75	21	\$2,595.00	2	\$1,740.00	80	\$35,701.75	6	\$690.52	104	\$15,991.46	0	\$0.00	181	225	\$57,453.48
December '08	12	\$976.00	8	\$1,245.00	2	\$3,000.00	103	\$45,282.29	5	\$615.19	96	\$13,464.08	0	\$0.00	187	226	\$64,582.56
January '09	19	\$1,581.00	9	\$1,136.00	1	\$120.00	148	\$54,570.42	4	\$626.29	149	\$22,459.83	0	\$0.00	254	330	\$80,493.54
February '09	11	\$942.49	12	\$1,095.00	0	\$0.00	178	\$65,227.11	11	\$3,044.39	159	\$26,883.84	0	\$0.00	289	371	\$97,192.83
March '09	7	\$587.95	6	\$690.00	1	\$2,650.00	65	\$25,865.30	9	\$3,431.48	99	\$21,462.96	0	\$0.00	164	187	\$54,687.69
April '09	5	\$537.00	18	\$2,720.00	0	\$0.00	165	\$57,989.07	10	\$4,246.94	126	\$27,014.36	0	\$0.00	263	324	\$92,507.37
May '09	4	\$278.00	22	\$2,575.00	1	\$1,500.00	81	\$27,858.90	11	\$3,671.99	125	\$25,723.33	0	\$0.00	203	244	\$61,607.22
June '09	9	\$682.15	15	\$1,976.11	0	\$0.00	76	\$25,143.48	7	\$1,618.28	119	\$32,335.16	0	\$0.00	194	226	\$61,755.18
July '09	13	\$817.70	14	\$1,804.00	0	\$0.00	68	\$17,570.37	11	\$3,822.64	98	\$18,524.97	0	\$0.00	161	204	\$42,539.68
August '09	11	\$879.00	12	\$1,995.00	1	\$2,800.00	34	\$11,670.59	7	\$995.02	95	\$18,859.90	0	\$0.00	132	160	\$37,199.51
September '09	4	\$192.96	16	\$2,450.00	1	\$2,400.00	34	\$9,181.64	4	\$1,344.97	125	\$22,989.25	0	\$0.00	154	184	\$38,558.82
Monthly Avg.	10	\$748.83	15	\$1,933.84	1	\$1,184.17	93	\$34,273.65	8	\$2,134.50	117	\$21,918.69	0	\$0.00	197	243	\$62,193.68

Number Heat Deposit & Reconnect Payments:	121	Payment Amount:	\$8,985.99		
Number Electricity Deposit & Reconnect Fees:	174	Payment Amount:	\$23,206.11		
Number Furnace Repair & Replacement:	9	Payment Amount:	\$14,210.00		
Number Heating Fuel Payments:	1,112	Payment Amount:	\$411,283.76		
Number All Electrical Household Payments:	93	Payment Amount:	\$25,614.02		
Number Electricity Payments:	1,406	Payment Amount:	\$263,024.25		
Number Exception Payments:	0	Payment Amount:	\$0.00		
Total Number of Payments:	2,915	Total Payments:	\$746,324.13	<b>Total Number of Cases:</b>	1,305

#### Monthly Totals of Cases, Number of Payments and Payments

Calhoun Cou	Calhoun County																
Reporting	Heat D	ep. & Recnt.	Elec. D	ep. & Recnt.	Furnace Rep.& Repl.		Heating Fuel		All Elec	t. Household	El	lectricity	Exc	ceptions		Total S	3ER
Month	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	Cases	# Pymts	Payments
October '08	128	\$10,201.42	14	\$1,854.62	0	\$0.00	323	\$62,996.80	8	\$1,298.71	405	\$66,668.33	0	\$0.00	683	878	\$143,019.88
November '08	101	\$10,206.39	3	\$510.00	3	\$4,242.62	307	\$66,019.36	9	\$2,544.66	321	\$52,994.46	0	\$0.00	594	744	\$136,517.49
December '08	60	\$6,954.12	2	\$280.00	2	\$2,270.50	436	\$83,416.38	11	\$2,114.87	360	\$56,956.99	0	\$0.00	703	871	\$151,992.86
January '09	57	\$6,594.38	3	\$400.84	1	\$1,500.00	790	\$150,170.93	16	\$3,437.09	467	\$78,532.96	0	\$0.00	1,046	1,334	\$240,636.20
February '09	33	\$3,895.43	1	\$150.00	0	\$0.00	851	\$201,833.27	17	\$3,857.01	439	\$78,156.39	0	\$0.00	1,109	1,341	\$287,892.10
March '09	23	\$2,690.00	3	\$218.33	6	\$10,180.27	709	\$227,596.28	12	\$3,993.42	378	\$74,498.92	0	\$0.00	943	1,131	\$319,177.22
April '09	48	\$3,612.00	7	\$622.41	5	\$9,259.00	714	\$220,939.17	25	\$9,673.21	504	\$107,004.83	0	\$0.00	1,079	1,303	\$351,110.62
May '09	46	\$4,090.00	2	\$350.00	1	\$2,050.00	467	\$127,348.92	17	\$7,481.71	388	\$78,343.65	0	\$0.00	785	921	\$219,664.28
June '09	36	\$3,273.00	4	\$464.90	4	\$10,420.00	238	\$61,490.55	10	\$3,418.55	335	\$68,414.85	0	\$0.00	540	627	\$147,481.85
July '09	50	\$3,889.90	2	\$151.63	0	\$0.00	303	\$78,859.28	15	\$3,902.63	395	\$79,918.41	0	\$0.00	648	765	\$166,721.85
August '09	45	\$3,414.83	4	\$656.08	2	\$5,867.00	208	\$48,337.52	10	\$2,209.24	327	\$64,433.17	0	\$0.00	507	596	\$124,917.84
September '09	57	\$3,881.00	8	\$985.26	1	\$1,850.00	217	\$50,810.38	16	\$4,370.50	405	\$75,060.82	0	\$0.00	591	704	\$136,957.96
Monthly Avg.	. 57	\$5,225.21	4	\$553.67	2	\$3,969.95	464	\$114,984.90	14	\$4,025.13	394	\$73,415.32	0	\$0.00	769	935	\$202,174.18

Number Heat Deposit & Reconnect Payments:	684	Payment Amount:	\$62,702.47		
Number Electricity Deposit & Reconnect Fees:	53	Payment Amount:	\$6,644.07		
Number Furnace Repair & Replacement:	25	Payment Amount:	\$47,639.39		
Number Heating Fuel Payments:	5,563	Payment Amount:	\$1,379,818.84		
Number All Electrical Household Payments:	166	Payment Amount:	\$48,301.60		
Number Electricity Payments:	4,724	Payment Amount:	\$880,983.78		
Number Exception Payments:	0	Payment Amount:	\$0.00		
Total Number of Payments:	11,215	Total Payments:	\$2,426,090.15	<b>Total Number of Cases:</b>	4,773

#### Monthly Totals of Cases, Number of Payments and Payments

<b>Cass County</b>																	
Reporting	Heat Do	ep. & Recnt.	Elec. D	ep. & Recnt.	Furnace	e Rep.& Repl.	Hea	ating Fuel	All Elec	t. Household	Εŀ	ectricity	Exc	ceptions		Total S	SER
Month	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	Cases	# Pymts	Payments
October '08	25	\$2,250.98	20	\$2,376.00	1	\$1,500.00	132	\$55,582.87	14	\$3,654.40	131	\$21,791.35	0	\$0.00	241	323	\$87,155.60
November '08	29	\$2,729.22	15	\$1,979.00	2	\$3,000.00	120	\$39,335.17	13	\$1,588.49	125	\$17,017.08	0	\$0.00	230	304	\$65,648.96
December '08	19	\$2,179.33	15	\$2,305.00	2	\$3,000.00	134	\$41,919.22	16	\$4,014.75	117	\$16,247.80	0	\$0.00	239	303	\$69,666.10
January '09	13	\$1,461.26	16	\$1,874.00	5	\$2,700.16	215	\$64,463.10	25	\$7,647.06	182	\$30,055.98	0	\$0.00	354	456	\$108,201.56
February '09	9	\$684.77	8	\$1,173.00	2	\$1,655.00	237	\$78,141.97	27	\$7,298.33	139	\$24,034.25	0	\$0.00	337	422	\$112,987.32
March '09	7	\$361.39	10	\$1,048.00	3	\$2,862.00	185	\$71,907.96	30	\$12,541.39	141	\$31,212.08	0	\$0.00	301	376	\$119,932.82
April '09	6	\$665.00	16	\$2,056.60	1	\$2,250.00	134	\$40,471.06	37	\$15,609.51	133	\$30,178.25	0	\$0.00	274	327	\$91,230.42
May '09	17	\$1,431.00	24	\$2,897.01	2	\$1,266.00	118	\$36,200.20	27	\$10,714.44	124	\$28,141.78	0	\$0.00	251	312	\$80,650.43
June '09	10	\$1,002.00	8	\$641.00	0	\$0.00	49	\$14,375.73	22	\$6,025.05	85	\$16,382.34	0	\$0.00	142	174	\$38,426.12
July '09	15	\$1,485.67	18	\$2,059.00	1	\$1,620.00	68	\$26,495.88	20	\$5,506.59	116	\$19,339.88	0	\$0.00	197	238	\$56,507.02
August '09	17	\$1,485.00	15	\$1,943.95	1	\$1,950.00	42	\$13,107.46	20	\$3,287.88	88	\$14,555.22	0	\$0.00	140	183	\$36,329.51
September '09	13	\$1,109.00	26	\$2,725.00	0	\$0.00	56	\$16,843.22	20	\$5,286.12	115	\$22,141.55	0	\$0.00	185	230	\$48,104.89
Monthly Avg.	15	\$1,403.72	16	\$1,923.13	2	\$1,816.93	124	\$41,570.32	23	\$6,931.17	125	\$22,591.46	0	\$0.00	241	304	\$76,236.73

Number Heat Deposit & Reconnect Payments:	180	Payment Amount:	\$16,844.62		
Number Electricity Deposit & Reconnect Fees:	191	Payment Amount:	\$23,077.56		
Number Furnace Repair & Replacement:	20	Payment Amount:	\$21,803.16		
Number Heating Fuel Payments:	1,490	Payment Amount:	\$498,843.84		
Number All Electrical Household Payments:	271	Payment Amount:	\$83,174.01		
Number Electricity Payments:	1,496	Payment Amount:	\$271,097.56		
Number Exception Payments:	0	Payment Amount:	\$0.00		
Total Number of Payments:	3,648	Total Payments:	\$914,840.75	<b>Total Number of Cases:</b>	1,559

### Monthly Totals of Cases, Number of Payments and Payments

Charlevoix C	Charlevoix County																
Reporting	Heat D	ep. & Recnt.	Elec. D	ep. & Recnt.	Furnace	e Rep.& Repl.	He	ating Fuel	All Elec	t. Household	El	ectricity	Exc	ceptions		Total S	3ER
Month	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	Cases	# Pymts	Payments
October '08	2	\$150.00	1	\$140.00	0	\$0.00	39	\$19,177.01	0	\$0.00	35	\$6,520.52	0	\$0.00	68	77	\$25,987.53
November '08	3	\$225.00	2	\$80.00	0	\$0.00	41	\$19,373.20	0	\$0.00	30	\$5,499.10	0	\$0.00	59	76	\$25,177.30
December '08	2	\$275.00	0	\$0.00	0	\$0.00	33	\$16,252.42	0	\$0.00	25	\$4,596.55	0	\$0.00	53	60	\$21,123.97
January '09	4	\$462.97	0	\$0.00	1	\$1,500.00	46	\$20,943.53	0	\$0.00	35	\$8,423.82	0	\$0.00	72	86	\$31,330.32
February '09	9	\$831.00	1	\$200.00	0	\$0.00	68	\$34,300.75	0	\$0.00	51	\$13,132.15	0	\$0.00	100	129	\$48,463.90
March '09	1	\$75.00	0	\$0.00	1	\$230.00	42	\$17,052.43	2	\$1,074.17	29	\$6,808.08	0	\$0.00	66	75	\$25,239.68
April '09	4	\$525.00	0	\$0.00	0	\$0.00	27	\$12,107.49	0	\$0.00	39	\$9,742.07	0	\$0.00	59	70	\$22,374.56
May '09	1	\$75.00	5	\$360.00	1	\$324.76	23	\$10,182.11	0	\$0.00	32	\$10,366.98	1	\$345.82	54	63	\$21,654.67
June '09	1	\$200.00	0	\$0.00	0	\$0.00	14	\$5,370.24	1	\$232.35	17	\$4,639.45	0	\$0.00	28	33	\$10,442.04
July '09	2	\$150.00	1	\$140.00	0	\$0.00	15	\$6,218.80	1	\$231.07	28	\$7,047.81	0	\$0.00	44	47	\$13,787.68
August '09	0	\$0.00	2	\$80.00	0	\$0.00	13	\$4,731.68	0	\$0.00	28	\$5,665.79	0	\$0.00	36	43	\$10,477.47
September '09	1	\$92.00	3	\$280.00	0	\$0.00	26	\$9,751.08	1	\$413.46	29	\$6,066.42	0	\$0.00	51	60	\$16,602.96
Monthly Avg.	. 3	\$255.08	1	\$106.67	0	\$171.23	32	\$14,621.73	0	\$162.59	32	\$7,375.73	0	\$28.82	58	68	\$22,721.84

Number Heat Deposit & Reconnect Payments:	30	Payment Amount:	\$3,060.97		
Number Electricity Deposit & Reconnect Fees:	15	Payment Amount:	\$1,280.00		
Number Furnace Repair & Replacement:	3	Payment Amount:	\$2,054.76		
Number Heating Fuel Payments:	387	Payment Amount:	\$175,460.74		
Number All Electrical Household Payments:	5	Payment Amount:	\$1,951.05		
Number Electricity Payments:	378	Payment Amount:	\$88,508.74		
Number Exception Payments:	1	Payment Amount:	\$345.82		
Total Number of Payments:	819	Total Payments:	\$272,662.08	<b>Total Number of Cases:</b>	447

### Monthly Totals of Cases, Number of Payments and Payments

Cheboygan C	Cheboygan County    Heat Dept   Flee Dept   Flee Dept   Flynness Dept   Heating Fuel   All Fleet Heusehold   Fleetricity   Fyeentiens   Total SED																
Reporting	Heat D	ep. & Recnt.	Elec. D	ep. & Recnt.	Furnace	e Rep.& Repl.	He	ating Fuel	All Elec	t. Household	El	lectricity	Exc	ceptions		Total S	SER
Month	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	Cases	# Pymts	Payments
October '08	6	\$894.00	5	\$260.00	0	\$0.00	54	\$20,423.39	0	\$0.00	68	\$10,351.95	0	\$0.00	106	133	\$31,929.34
November '08	1	\$75.00	0	\$0.00	1	\$340.00	46	\$19,050.08	2	\$552.19	56	\$8,320.04	0	\$0.00	87	106	\$28,337.31
December '08	10	\$1,135.00	1	\$120.00	1	\$1,500.00	77	\$35,454.40	2	\$446.25	56	\$8,411.61	0	\$0.00	120	147	\$47,067.26
January '09	8	\$766.50	3	\$155.00	0	\$0.00	98	\$38,431.63	2	\$584.14	91	\$15,679.91	0	\$0.00	158	202	\$55,617.18
February '09	11	\$1,252.50	0	\$0.00	1	\$800.00	108	\$40,531.52	4	\$2,186.31	75	\$12,730.46	0	\$0.00	158	199	\$57,500.79
March '09	6	\$623.50	1	\$30.00	1	\$2,775.00	86	\$36,015.24	4	\$2,570.50	70	\$16,549.96	0	\$0.00	142	168	\$58,564.20
April '09	6	\$762.97	1	\$120.00	1	\$4,000.00	102	\$40,322.08	1	\$200.76	80	\$17,136.16	0	\$0.00	154	191	\$62,541.97
May '09	3	\$411.82	2	\$210.00	1	\$4,000.00	69	\$22,539.40	2	\$630.24	75	\$17,001.86	8	\$4,076.18	129	160	\$48,869.50
June '09	2	\$350.00	0	\$0.00	0	\$0.00	32	\$11,951.48	2	\$1,157.30	33	\$7,635.41	0	\$0.00	61	69	\$21,094.19
July '09	3	\$450.00	1	\$150.00	0	\$0.00	36	\$11,780.60	1	\$842.56	52	\$10,098.47	0	\$0.00	71	93	\$23,321.63
August '09	1	\$92.00	2	\$270.00	0	\$0.00	20	\$7,905.86	1	\$372.08	34	\$6,601.00	0	\$0.00	55	58	\$15,240.94
September '09	1	\$40.00	3	\$425.00	0	\$0.00	39	\$14,919.03	1	\$151.61	60	\$13,316.43	0	\$0.00	93	104	\$28,852.07
Monthly Avg.	5	\$571.11	2	\$145.00	1	\$1,117.92	64	\$24,943.73	2	\$807.83	63	\$11,986.11	1	\$339.68	111	136	\$39,911.37

Number Heat Deposit & Reconnect Payments:	58	Payment Amount:	\$6,853.29		
Number Electricity Deposit & Reconnect Fees:	19	Payment Amount:	\$1,740.00		
Number Furnace Repair & Replacement:	6	Payment Amount:	\$13,415.00		
Number Heating Fuel Payments:	767	Payment Amount:	\$299,324.71		
Number All Electrical Household Payments:	22	Payment Amount:	\$9,693.94		
Number Electricity Payments:	750	Payment Amount:	\$143,833.26		
Number Exception Payments:	8	Payment Amount:	\$4,076.18		
Total Number of Payments:	1,630	Total Payments:	\$478,936.38	<b>Total Number of Cases:</b>	796

### Monthly Totals of Cases, Number of Payments and Payments

Chippewa Co	unty																
Reporting	Heat D	ep. & Recnt.	Elec. D	ep. & Recnt.	Furnace	Rep.& Repl.	He	ating Fuel	All Elec	t. Household	El	ectricity	Exc	ceptions		Total S	SER
Month	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	Cases	# Pymts	Payments
October '08	3	\$463.99	7	\$771.77	0	\$0.00	75	\$34,851.81	1	\$101.69	63	\$12,996.22	0	\$0.00	123	149	\$49,185.48
November '08	2	\$376.00	6	\$602.04	0	\$0.00	41	\$16,328.35	1	\$66.66	60	\$13,416.25	0	\$0.00	92	110	\$30,789.30
December '08	0	\$0.00	2	\$240.00	1	\$214.04	44	\$20,112.72	2	\$285.65	42	\$7,665.09	0	\$0.00	80	91	\$28,517.50
January '09	5	\$660.09	1	\$154.89	0	\$0.00	74	\$30,788.75	13	\$3,607.72	73	\$14,312.77	0	\$0.00	141	166	\$49,524.22
February '09	3	\$301.99	4	\$620.00	0	\$0.00	75	\$32,273.06	10	\$4,634.29	61	\$13,517.55	0	\$0.00	130	153	\$51,346.89
March '09	0	\$0.00	1	\$200.00	1	\$101.72	58	\$25,157.40	7	\$4,438.79	46	\$11,461.46	0	\$0.00	92	113	\$41,359.37
April '09	3	\$200.00	3	\$430.00	1	\$268.47	67	\$29,189.72	14	\$6,379.06	65	\$17,818.22	0	\$0.00	131	153	\$54,285.47
May '09	2	\$183.00	3	\$330.00	0	\$0.00	39	\$17,537.74	10	\$5,620.13	54	\$16,940.03	19	\$6,144.98	111	127	\$46,755.88
June '09	1	\$50.00	0	\$0.00	0	\$0.00	33	\$12,165.41	3	\$1,244.74	21	\$6,355.28	0	\$0.00	53	58	\$19,815.43
July '09	0	\$0.00	1	\$100.00	0	\$0.00	31	\$11,041.44	4	\$2,182.62	38	\$11,531.91	0	\$0.00	69	74	\$24,855.97
August '09	1	\$200.00	0	\$0.00	1	\$3,582.00	31	\$9,825.05	3	\$1,116.49	36	\$8,880.92	0	\$0.00	65	72	\$23,604.46
September '09	1	\$80.00	2	\$350.00	2	\$1,480.01	39	\$15,516.36	6	\$2,564.56	66	\$15,384.64	0	\$0.00	108	116	\$35,375.57
Monthly Avg.	2	\$209.59	3	\$316.56	1	\$470.52	51	\$21,232.32	6	\$2,686.87	52	\$12,523.36	2	\$512.08	100	115	\$37,951.30

Number Heat Deposit & Reconnect Payments:	21	Payment Amount:	\$2,515.07		
Number Electricity Deposit & Reconnect Fees:	30	Payment Amount:	\$3,798.70		
Number Furnace Repair & Replacement:	6	Payment Amount:	\$5,646.24		
Number Heating Fuel Payments:	607	Payment Amount:	\$254,787.81		
Number All Electrical Household Payments:	74	Payment Amount:	\$32,242.40		
Number Electricity Payments:	625	Payment Amount:	\$150,280.34		
Number Exception Payments:	19	Payment Amount:	\$6,144.98		
Total Number of Payments:	1,382	Total Payments:	\$455,415.54	<b>Total Number of Cases:</b>	781

#### Monthly Totals of Cases, Number of Payments and Payments

Clare County																	
Reporting	Heat D	ep. & Recnt.	Elec. D	ep. & Recnt.	Furnace	Rep.& Repl.	He	ating Fuel	All Elec	t. Household	El	ectricity	Exc	ceptions		Total S	SER
Month	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	Cases	# Pymts	Payments
October '08	20	\$1,518.53	0	\$0.00	2	\$409.60	170	\$92,761.13	1	\$267.99	99	\$15,524.11	0	\$0.00	246	292	\$110,481.36
November '08	29	\$2,544.55	0	\$0.00	2	\$2,999.20	124	\$61,929.22	6	\$1,381.73	66	\$10,745.71	0	\$0.00	186	227	\$79,600.41
December '08	21	\$1,769.87	0	\$0.00	2	\$1,590.00	142	\$69,513.06	4	\$601.83	105	\$17,154.52	0	\$0.00	233	274	\$90,629.28
January '09	22	\$1,792.47	0	\$0.00	2	\$3,000.00	203	\$99,045.48	6	\$1,814.55	106	\$23,559.04	0	\$0.00	299	339	\$129,211.54
February '09	28	\$2,695.38	0	\$0.00	2	\$448.99	186	\$84,614.49	5	\$2,233.83	81	\$16,675.21	0	\$0.00	261	302	\$106,667.90
March '09	20	\$1,864.95	0	\$0.00	4	\$4,860.95	143	\$61,277.42	2	\$1,481.73	65	\$15,170.59	0	\$0.00	201	234	\$84,655.64
April '09	14	\$1,126.99	0	\$0.00	2	\$1,996.10	116	\$47,158.29	3	\$818.19	96	\$20,872.85	0	\$0.00	203	231	\$71,972.42
May '09	3	\$283.00	0	\$0.00	2	\$7,350.00	38	\$14,763.88	11	\$4,620.67	88	\$18,893.75	25	\$7,609.02	154	167	\$53,520.32
June '09	1	\$79.00	0	\$0.00	1	\$2,485.00	85	\$33,660.97	4	\$802.71	187	\$77,371.17	0	\$0.00	255	278	\$114,398.85
July '09	1	\$136.00	0	\$0.00	0	\$0.00	31	\$11,189.24	4	\$2,350.12	68	\$12,947.30	0	\$0.00	99	104	\$26,622.66
August '09	2	\$169.00	1	\$101.03	1	\$2,137.50	20	\$8,648.68	2	\$1,015.20	61	\$11,553.09	0	\$0.00	79	87	\$23,624.50
September '09	2	\$145.00	1	\$199.71	0	\$0.00	27	\$10,921.54	3	\$1,399.85	80	\$15,673.74	0	\$0.00	108	113	\$28,339.84
Monthly Avg.	14	\$1,177.06	0	\$25.06	2	\$2,273.11	107	\$49,623.62	4	\$1,565.70	92	\$21,345.09	2	\$634.09	194	221	\$76,643.73

Number Heat Deposit & Reconnect Payments:	163	Payment Amount:	\$14,124.74		
Number Electricity Deposit & Reconnect Fees:	2	Payment Amount:	\$300.74		
Number Furnace Repair & Replacement:	20	Payment Amount:	\$27,277.34		
Number Heating Fuel Payments:	1,285	Payment Amount:	\$595,483.40		
Number All Electrical Household Payments:	51	Payment Amount:	\$18,788.40		
Number Electricity Payments:	1,102	Payment Amount:	\$256,141.08		
Number Exception Payments:	25	Payment Amount:	\$7,609.02		
Total Number of Payments:	2,648	Total Payments:	\$919,724.72	<b>Total Number of Cases:</b>	1,414

### Monthly Totals of Cases, Number of Payments and Payments

Clinton County																	
Reporting	Heat D	ep. & Recnt.	Elec. D	ep. & Recnt.	Furnace	e Rep.& Repl.	Hea	ating Fuel	All Elec	t. Household	El	ectricity	Exc	ceptions		Total S	SER
Month	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	Cases	# Pymts	Payments
October '08	3 0	\$0.00	0	\$0.00	0	\$0.00	73	\$20,153.20	6	\$701.87	65	\$8,007.80	0	\$0.00	86	144	\$28,862.87
November '08	3 0	\$0.00	0	\$0.00	2	\$3,000.00	74	\$13,791.69	1	\$123.60	81	\$9,657.73	0	\$0.00	93	158	\$26,573.02
December '08	3 0	\$0.00	0	\$0.00	0	\$0.00	75	\$14,487.78	0	\$0.00	73	\$8,783.86	0	\$0.00	84	148	\$23,271.64
January '09	0	\$0.00	0	\$0.00	0	\$0.00	91	\$18,659.29	1	\$167.67	90	\$12,319.49	0	\$0.00	104	182	\$31,146.45
February '09	9 0	\$0.00	0	\$0.00	1	\$1,500.00	93	\$19,213.95	0	\$0.00	89	\$11,046.52	0	\$0.00	101	183	\$31,760.47
March '09	9 0	\$0.00	0	\$0.00	1	\$208.00	77	\$23,111.98	0	\$0.00	75	\$16,023.03	0	\$0.00	87	153	\$39,343.01
April '09	9 0	\$0.00	0	\$0.00	0	\$0.00	97	\$27,843.90	0	\$0.00	105	\$23,691.68	0	\$0.00	110	202	\$51,535.58
May '09	9 0	\$0.00	0	\$0.00	0	\$0.00	60	\$12,992.01	2	\$904.12	69	\$13,357.44	0	\$0.00	74	131	\$27,253.57
June '09	9 0	\$0.00	0	\$0.00	0	\$0.00	63	\$13,706.14	1	\$206.81	62	\$11,978.15	0	\$0.00	71	126	\$25,891.10
July '09	0	\$0.00	1	\$200.00	0	\$0.00	45	\$9,598.82	0	\$0.00	59	\$11,681.79	0	\$0.00	61	105	\$21,480.61
August '09	9 0	\$0.00	0	\$0.00	1	\$1,503.00	48	\$10,195.43	0	\$0.00	51	\$9,541.38	0	\$0.00	59	100	\$21,239.81
September '09	9 0	\$0.00	0	\$0.00	0	\$0.00	73	\$17,196.58	1	\$1,098.34	85	\$18,567.08	0	\$0.00	91	159	\$36,862.00
Monthly Avg	. 0	\$0.00	0	\$16.67	0	\$517.58	72	\$16,745.90	1	\$266.87	75	\$12,888.00	0	\$0.00	85	149	\$30,435.01

Number Heat Deposit & Reconnect Payments:	0	Payment Amount:	\$0.00		
Number Electricity Deposit & Reconnect Fees:	1	Payment Amount:	\$200.00		
Number Furnace Repair & Replacement:	5	Payment Amount:	\$6,211.00		
Number Heating Fuel Payments:	869	Payment Amount:	\$200,950.77		
Number All Electrical Household Payments:	12	Payment Amount:	\$3,202.41		
Number Electricity Payments:	904	Payment Amount:	\$154,655.95		
Number Exception Payments:	0	Payment Amount:	\$0.00		
Total Number of Payments:	1,791	Total Payments:	\$365,220.13	<b>Total Number of Cases:</b>	689

### Monthly Totals of Cases, Number of Payments and Payments

Crawford County																	
Reporting	Heat D	ep. & Recnt.	Elec. D	ep. & Recnt.	Furnace	e Rep.& Repl.	Heating Fuel		All Elec	t. Household	El	ectricity	Exc	ceptions		Total S	SER
Month	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	Cases	# Pymts	Payments
October '08	0	\$0.00	2	\$180.00	1	\$120.00	31	\$13,783.02	0	\$0.00	33	\$4,812.97	0	\$0.00	60	67	\$18,895.99
November '08	1	\$152.11	0	\$0.00	0	\$0.00	21	\$10,158.86	0	\$0.00	20	\$3,621.91	0	\$0.00	38	42	\$13,932.88
December '08	1	\$158.99	0	\$0.00	0	\$0.00	43	\$21,246.00	1	\$100.00	29	\$4,294.91	0	\$0.00	71	74	\$25,799.90
January '09	2	\$168.26	0	\$0.00	2	\$1,955.00	42	\$19,969.35	0	\$0.00	26	\$5,176.68	0	\$0.00	68	72	\$27,269.29
February '09	1	\$89.00	1	\$200.00	2	\$1,958.53	41	\$16,288.74	0	\$0.00	32	\$7,467.62	0	\$0.00	68	77	\$26,003.89
March '09	2	\$184.00	0	\$0.00	1	\$2,489.00	25	\$10,997.12	0	\$0.00	26	\$6,042.80	0	\$0.00	48	54	\$19,712.92
April '09	2	\$242.00	0	\$0.00	1	\$2,100.00	20	\$8,372.27	1	\$662.21	22	\$4,847.08	0	\$0.00	43	46	\$16,223.56
May '09	0	\$0.00	0	\$0.00	0	\$0.00	18	\$6,870.19	2	\$633.59	22	\$4,067.67	4	\$2,451.85	40	46	\$14,023.30
June '09	0	\$0.00	0	\$0.00	0	\$0.00	2	\$892.58	1	\$390.00	18	\$3,748.92	0	\$0.00	20	21	\$5,031.50
July '09	0	\$0.00	0	\$0.00	0	\$0.00	10	\$4,468.93	0	\$0.00	20	\$4,638.59	0	\$0.00	27	30	\$9,107.52
August '09	0	\$0.00	0	\$0.00	1	\$958.25	14	\$5,146.17	0	\$0.00	16	\$2,820.98	0	\$0.00	31	31	\$8,925.40
September '09	0	\$0.00	1	\$50.00	0	\$0.00	14	\$5,108.03	0	\$0.00	21	\$3,306.73	0	\$0.00	36	36	\$8,464.76
Monthly Avg.	1	\$82.86	0	\$35.83	1	\$798.40	23	\$10,275.11	0	\$148.82	24	\$4,570.57	0	\$204.32	46	50	\$16,115.91

Number Heat Deposit & Reconnect Payments:	9	Payment Amount:	\$994.36		
Number Electricity Deposit & Reconnect Fees:	4	Payment Amount:	\$430.00		
Number Furnace Repair & Replacement:	8	Payment Amount:	\$9,580.78		
Number Heating Fuel Payments:	281	Payment Amount:	\$123,301.26		
Number All Electrical Household Payments:	5	Payment Amount:	\$1,785.80		
Number Electricity Payments:	285	Payment Amount:	\$54,846.86		
Number Exception Payments:	4	Payment Amount:	\$2,451.85		
Total Number of Payments:	596	Total Payments:	\$193,390.91	<b>Total Number of Cases:</b>	356

### Monthly Totals of Cases, Number of Payments and Payments

Delta County																	
Reporting	Heat D	ep. & Recnt.	Elec. D	ep. & Recnt.	Furnace	Rep.& Repl.	Hea	ating Fuel	All Elec	t. Household	El	ectricity	Exc	ceptions		Total S	SER
Month	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	Cases	# Pymts	Payments
October '08	1	\$200.00	13	\$2,025.56	1	\$1,500.00	101	\$44,742.62	2	\$431.55	98	\$21,335.90	0	\$0.00	189	216	\$70,235.63
November '08	1	\$60.00	5	\$885.00	0	\$0.00	60	\$26,167.74	2	\$890.71	77	\$14,470.79	0	\$0.00	136	145	\$42,474.24
December '08	2	\$347.28	10	\$1,710.00	0	\$0.00	83	\$35,160.65	0	\$0.00	76	\$13,797.20	0	\$0.00	153	171	\$51,015.13
January '09	0	\$0.00	7	\$1,050.00	0	\$0.00	155	\$73,065.33	1	\$329.99	115	\$20,591.77	0	\$0.00	243	278	\$95,037.09
February '09	0	\$0.00	7	\$1,200.00	3	\$5,689.54	120	\$57,707.97	0	\$0.00	85	\$21,492.73	0	\$0.00	185	215	\$86,090.24
March '09	0	\$0.00	10	\$1,960.00	1	\$2,136.00	96	\$36,517.64	1	\$362.73	77	\$17,537.63	0	\$0.00	169	185	\$58,514.00
April '09	4	\$463.00	12	\$1,755.68	0	\$0.00	98	\$35,947.63	1	\$445.12	130	\$35,571.76	0	\$0.00	213	245	\$74,183.19
May '09	0	\$0.00	8	\$1,020.00	0	\$0.00	47	\$17,446.11	2	\$2,045.45	100	\$27,382.03	21	\$6,757.29	165	178	\$54,650.88
June '09	1	\$136.00	10	\$1,605.00	0	\$0.00	34	\$11,068.57	2	\$1,525.57	62	\$14,756.45	0	\$0.00	101	109	\$29,091.59
July '09	0	\$0.00	7	\$1,358.93	0	\$0.00	47	\$16,746.69	1	\$1,100.00	59	\$13,001.64	0	\$0.00	108	114	\$32,207.26
August '09	1	\$174.12	13	\$2,380.00	0	\$0.00	22	\$8,093.35	1	\$77.40	59	\$11,697.23	0	\$0.00	89	96	\$22,422.10
September '09	0	\$0.00	14	\$1,968.47	0	\$0.00	32	\$14,412.56	2	\$582.85	71	\$14,540.01	0	\$0.00	108	119	\$31,503.89
Monthly Avg.	1	\$115.03	10	\$1,576.55	0	\$777.13	75	\$31,423.07	1	\$649.28	84	\$18,847.93	2	\$563.11	155	173	\$53,952.10

Number Heat Deposit & Reconnect Payments:	10	Payment Amount:	\$1,380.40		
Number Electricity Deposit & Reconnect Fees:	116	Payment Amount:	\$18,918.64		
Number Furnace Repair & Replacement:	5	Payment Amount:	\$9,325.54		
Number Heating Fuel Payments:	895	Payment Amount:	\$377,076.86		
Number All Electrical Household Payments:	15	Payment Amount:	\$7,791.37		
Number Electricity Payments:	1,009	Payment Amount:	\$226,175.14		
Number Exception Payments:	21	Payment Amount:	\$6,757.29		
Total Number of Payments:	2,071	<b>Total Payments:</b>	\$647,425.24	<b>Total Number of Cases:</b>	1,035

### Monthly Totals of Cases, Number of Payments and Payments

Dickinson County																	
Reporting	Heat D	ep. & Recnt.	Elec. D	Dep. & Recnt.	Furnace	e Rep.& Repl.	He	ating Fuel	All Elec	t. Household	El	lectricity	Exr	ceptions		Total S	SER
Month	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	Cases	# Pymts	Payments
October '08	1	\$200.00	1	\$200.00	0	\$0.00	34	\$16,532.55	0	\$0.00	19	\$5,242.98	0	\$0.00	52	55	\$22,175.53
November '08	0	\$0.00	1	\$200.00	0	\$0.00	23	\$10,809.23	0	\$0.00	5	\$1,511.58	0	\$0.00	28	29	\$12,520.81
December '08	0	\$0.00	0	\$0.00	0	\$0.00	17	\$6,847.42	0	\$0.00	7	\$1,626.15	0	\$0.00	24	24	\$8,473.57
January '09	0	\$0.00	0	\$0.00	1	\$135.00	34	\$15,078.25	0	\$0.00	13	\$3,684.52	0	\$0.00	46	48	\$18,897.77
February '09	1	\$129.00	0	\$0.00	0	\$0.00	58	\$26,426.84	1	\$447.38	8	\$1,649.85	0	\$0.00	64	68	\$28,653.07
March '09	0	\$0.00	0	\$0.00	0	\$0.00	48	\$20,621.67	0	\$0.00	10	\$3,771.55	0	\$0.00	56	58	\$24,393.22
April '09	0	\$0.00	0	\$0.00	0	\$0.00	30	\$12,661.02	0	\$0.00	16	\$7,947.64	0	\$0.00	43	46	\$20,608.66
May '09	0	\$0.00	0	\$0.00	2	\$2,245.00	25	\$9,990.49	4	\$3,622.44	71	\$34,355.19	15	\$5,665.57	109	117	\$55,878.69
June '09	0	\$0.00	0	\$0.00	1	\$906.90	25	\$9,727.18	0	\$0.00	16	\$6,875.16	0	\$0.00	40	42	\$17,509.24
July '09	0	\$0.00	0	\$0.00	0	\$0.00	22	\$8,989.41	0	\$0.00	18	\$7,328.54	0	\$0.00	38	40	\$16,317.95
August '09	0	\$0.00	0	\$0.00	0	\$0.00	12	\$5,501.98	0	\$0.00	11	\$4,938.81	0	\$0.00	23	23	\$10,440.79
September '09	0	\$0.00	0	\$0.00	0	\$0.00	20	\$9,587.45	0	\$0.00	23	\$9,760.94	0	\$0.00	40	43	\$19,348.39
Monthly Avg.	. 0	\$27.42	0	\$33.33	0	\$273.91	29	\$12,731.12	0	\$339.15	18	\$7,391.08	1	\$472.13	47	49	\$21,268.14

Numbe	r Heat Deposit & Reconnect Payments:	2	Payment Amount:	\$329.00		
Numbe	r Electricity Deposit & Reconnect Fees:	2	Payment Amount:	\$400.00		
Numbe	r Furnace Repair & Replacement:	4	Payment Amount:	\$3,286.90		
Numbe	r Heating Fuel Payments:	348	Payment Amount:	\$152,773.49		
Numbe	r All Electrical Household Payments:	5	Payment Amount:	\$4,069.82		
Numbe	r Electricity Payments:	217	Payment Amount:	\$88,692.91		
Numbe	r Exception Payments:	15	Payment Amount:	\$5,665.57		
Total N	umber of Payments:	593	<b>Total Payments:</b>	\$255,217.69	Total Number of Cases:	432

### Monthly Totals of Cases, Number of Payments and Payments

Eaton County																	
Reporting	Heat D	ep. & Recnt.	Elec. D	ep. & Recnt.	Furnace	Rep.& Repl.	He	ating Fuel	All Elec	t. Household	El	ectricity	Exc	ceptions		Total S	3ER
Month	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	Cases	# Pymts	Payments
October '08	0	\$0.00	2	\$380.00	0	\$0.00	85	\$19,065.09	14	\$2,274.80	99	\$16,551.62	0	\$0.00	151	200	\$38,271.51
November '08	0	\$0.00	0	\$0.00	2	\$1,858.29	87	\$22,651.72	13	\$3,867.71	81	\$14,164.98	0	\$0.00	139	183	\$42,542.70
December '08	0	\$0.00	2	\$320.00	4	\$6,000.00	121	\$28,905.08	15	\$3,319.69	106	\$17,042.18	0	\$0.00	186	248	\$55,586.95
January '09	0	\$0.00	0	\$0.00	2	\$3,000.00	130	\$32,350.00	22	\$4,948.36	135	\$22,961.09	0	\$0.00	221	289	\$63,259.45
February '09	0	\$0.00	0	\$0.00	1	\$1,500.00	119	\$27,617.37	10	\$2,328.26	109	\$19,296.73	0	\$0.00	171	239	\$50,742.36
March '09	1	\$200.00	0	\$0.00	1	\$1,680.00	130	\$41,489.01	10	\$2,990.56	99	\$23,129.34	0	\$0.00	177	241	\$69,488.91
April '09	1	\$200.00	0	\$0.00	0	\$0.00	160	\$47,570.66	17	\$7,444.51	151	\$33,967.03	0	\$0.00	262	329	\$89,182.20
May '09	0	\$0.00	4	\$520.00	0	\$0.00	99	\$29,436.51	12	\$4,297.77	100	\$24,924.32	0	\$0.00	173	215	\$59,178.60
June '09	0	\$0.00	1	\$200.00	1	\$254.00	87	\$24,121.14	9	\$4,115.61	93	\$23,135.84	0	\$0.00	143	191	\$51,826.59
July '09	0	\$0.00	0	\$0.00	0	\$0.00	103	\$27,285.01	13	\$5,686.82	118	\$23,790.63	0	\$0.00	175	234	\$56,762.46
August '09	0	\$0.00	1	\$160.00	0	\$0.00	56	\$15,558.48	10	\$2,299.74	96	\$21,441.55	0	\$0.00	141	163	\$39,459.77
September '09	0	\$0.00	2	\$299.74	0	\$0.00	86	\$24,885.25	16	\$5,331.21	115	\$24,186.61	0	\$0.00	177	219	\$54,702.81
Monthly Avg.	0	\$33.33	1	\$156.65	1	\$1,191.02	105	\$28,411.28	13	\$4,075.42	109	\$22,049.33	0	\$0.00	176	229	\$55,917.03

2	Payment Amount:	\$400.00		
12	Payment Amount:	\$1,879.74		
11	Payment Amount:	\$14,292.29		
1,263	Payment Amount:	\$340,935.32		
161	Payment Amount:	\$48,905.04		
1,302	Payment Amount:	\$264,591.92		
0	Payment Amount:	\$0.00		
2,751	<b>Total Payments:</b>	\$671,004.31	<b>Total Number of Cases:</b>	1,389
	11 1,263 161 1,302 0	12 Payment Amount: 11 Payment Amount: 1,263 Payment Amount: 161 Payment Amount: 1,302 Payment Amount: 0 Payment Amount:	12       Payment Amount:       \$1,879.74         11       Payment Amount:       \$14,292.29         1,263       Payment Amount:       \$340,935.32         161       Payment Amount:       \$48,905.04         1,302       Payment Amount:       \$264,591.92         0       Payment Amount:       \$0.00	12

### Monthly Totals of Cases, Number of Payments and Payments

Emmet Cour	Emmet County																
Reporting	Heat D	ep. & Recnt.	Elec. D	ep. & Recnt.	Furnace	e Rep.& Repl.	Hea	ating Fuel	All Elec	t. Household	El	ectricity	Exc	ceptions		Total S	SER
Month	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	Cases	# Pymts	Payments
October '08	3 7	\$568.52	6	\$520.00	1	\$1,500.00	64	\$37,081.86	1	\$261.61	40	\$8,113.55	0	\$0.00	94	119	\$48,045.54
November '08	3 1	\$75.00	5	\$460.00	0	\$0.00	48	\$23,960.37	0	\$0.00	55	\$11,041.26	0	\$0.00	85	109	\$35,536.63
December '08	5	\$308.15	3	\$170.00	0	\$0.00	48	\$21,253.35	0	\$0.00	53	\$11,199.10	0	\$0.00	88	109	\$32,930.60
January '09	9 14	\$1,792.00	0	\$0.00	1	\$1,500.00	89	\$47,159.92	1	\$353.85	59	\$14,167.81	0	\$0.00	125	164	\$64,973.58
February '09	9 12	\$1,401.00	0	\$0.00	0	\$0.00	96	\$50,049.80	3	\$1,261.28	58	\$15,233.35	0	\$0.00	134	169	\$67,945.43
March '09	9 12	\$1,488.35	0	\$0.00	0	\$0.00	81	\$38,862.59	1	\$396.16	48	\$13,178.70	0	\$0.00	119	142	\$53,925.80
April '09	9 4	\$634.00	0	\$0.00	0	\$0.00	49	\$23,194.94	0	\$0.00	43	\$11,219.48	0	\$0.00	82	96	\$35,048.42
May '09	9 3	\$505.00	5	\$400.00	0	\$0.00	39	\$16,271.69	0	\$0.00	44	\$10,625.28	2	\$753.12	72	93	\$28,555.09
June '09	9 0	\$0.00	4	\$260.00	0	\$0.00	14	\$4,781.96	0	\$0.00	30	\$6,319.27	0	\$0.00	40	48	\$11,361.23
July '09	) 1	\$92.00	3	\$380.00	0	\$0.00	14	\$6,037.16	0	\$0.00	35	\$9,509.24	0	\$0.00	49	53	\$16,018.40
August '09	9 0	\$0.00	1	\$40.00	0	\$0.00	21	\$9,449.98	1	\$509.85	26	\$5,625.05	0	\$0.00	43	49	\$15,624.88
September '09	9 4	\$331.00	3	\$199.23	0	\$0.00	33	\$14,417.68	1	\$178.27	40	\$8,493.95	0	\$0.00	70	81	\$23,620.13
Monthly Avg	. 5	\$599.59	3	\$202.44	0	\$250.00	50	\$24,376.77	1	\$246.75	44	\$10,393.84	0	\$62.76	83	103	\$36,132.14

Number Heat Deposit & Reconnect Payments:	63	Payment Amount:	\$7,195.02		
Number Electricity Deposit & Reconnect Fees:	30	Payment Amount:	\$2,429.23		
Number Furnace Repair & Replacement:	2	Payment Amount:	\$3,000.00		
Number Heating Fuel Payments:	596	Payment Amount:	\$292,521.30		
Number All Electrical Household Payments:	8	Payment Amount:	\$2,961.02		
Number Electricity Payments:	531	Payment Amount:	\$124,726.04		
Number Exception Payments:	2	Payment Amount:	\$753.12		
Total Number of Payments:	1,232	<b>Total Payments:</b>	\$433,585.73	<b>Total Number of Cases:</b>	653

#### Monthly Totals of Cases, Number of Payments and Payments

Genesee Cou	Genesee County																
Reporting	Heat D	ep. & Recnt.	Elec. D	ep. & Recnt.	Furnace	Rep.& Repl.	He	ating Fuel	All Elec	t. Household	El	ectricity	Exc	ceptions		Total	SER
Month	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	Cases	# Pymts	Payments
October '08	1	\$200.00	0	\$0.00	7	\$9,619.00	1,509	\$208,715.10	3	\$400.08	1,528	\$203,493.75	0	\$0.00	1,574	3,048	\$422,427.93
November '08	3	\$320.00	2	\$270.00	12	\$15,938.99	1,194	\$174,630.20	4	\$1,158.56	1,204	\$170,577.39	0	\$0.00	1,251	2,419	\$362,895.14
December '08	1	\$30.00	1	\$30.00	8	\$9,514.90	1,329	\$178,666.79	2	\$401.55	1,350	\$176,168.91	0	\$0.00	1,386	2,691	\$364,812.15
January '09	2	\$222.50	1	\$72.50	23	\$27,087.78	1,852	\$285,249.02	2	\$763.40	1,843	\$268,159.55	0	\$0.00	1,941	3,723	\$581,554.75
February '09	0	\$0.00	0	\$0.00	9	\$11,204.04	1,966	\$342,076.95	2	\$882.76	1,934	\$320,484.38	0	\$0.00	2,008	3,911	\$674,648.13
March '09	0	\$0.00	0	\$0.00	11	\$17,287.00	1,796	\$435,776.69	4	\$1,550.09	1,776	\$415,597.60	0	\$0.00	1,852	3,587	\$870,211.38
April '09	1	\$145.00	2	\$293.14	10	\$17,686.41	2,140	\$555,685.12	7	\$2,716.74	2,122	\$537,366.94	0	\$0.00	2,211	4,282	\$1,113,893.35
May '09	1	\$160.00	3	\$418.49	0	\$0.00	1,620	\$404,050.52	9	\$4,701.21	1,664	\$413,140.00	0	\$0.00	1,711	3,297	\$822,470.22
June '09	0	\$0.00	4	\$483.66	0	\$0.00	1,436	\$346,991.46	6	\$1,534.74	1,471	\$350,702.88	0	\$0.00	1,510	2,917	\$699,712.74
July '09	0	\$0.00	7	\$971.67	4	\$6,820.00	1,511	\$344,322.63	12	\$2,597.36	1,555	\$349,884.91	0	\$0.00	1,617	3,089	\$704,596.57
August '09	1	\$150.00	7	\$975.76	5	\$8,636.57	980	\$210,345.77	10	\$3,318.12	1,025	\$216,958.69	0	\$0.00	1,070	2,028	\$440,384.91
September '09	1	\$200.00	10	\$1,192.66	5	\$15,150.00	1,351	\$294,609.97	12	\$4,069.41	1,404	\$299,294.72	0	\$0.00	1,474	2,783	\$614,516.76
Monthly Avg.	1	\$118.96	3	\$392.32	8	\$11,578.72	1,557	\$315,093.35	6	\$2,007.83	1,573	\$310,152.48	0	\$0.00	1,634	3,148	\$639,343.67

Number Heat Deposit & Reconnect Payments:	11	Payment Amount:	\$1,427.50		
Number Electricity Deposit & Reconnect Fees:	37	Payment Amount:	\$4,707.88		
Number Furnace Repair & Replacement:	94	Payment Amount:	\$138,944.69		
Number Heating Fuel Payments:	18,684	Payment Amount:	\$3,781,120.22		
Number All Electrical Household Payments:	73	Payment Amount:	\$24,094.02		
Number Electricity Payments:	18,876	Payment Amount:	\$3,721,829.72		
Number Exception Payments:	0	Payment Amount:	\$0.00		
Total Number of Payments:	37,775	Total Payments:	\$7,672,124.03	<b>Total Number of Cases:</b>	12,692

### Monthly Totals of Cases, Number of Payments and Payments

Gladwin Cou	Gladwin County																
Reporting	Heat D	ep. & Recnt.	Elec. D	ep. & Recnt.	Furnace	Rep.& Repl.	He	ating Fuel	All Elec	t. Household	EI	ectricity	Exc	ceptions		Total S	SER
Month	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	Cases	# Pymts	Payments
October '08	21	\$1,405.53	0	\$0.00	0	\$0.00	139	\$65,138.32	1	\$385.62	67	\$10,031.25	0	\$0.00	168	228	\$76,960.72
November '08	8	\$612.98	0	\$0.00	3	\$2,289.17	109	\$47,440.30	2	\$730.40	68	\$11,428.38	0	\$0.00	144	190	\$62,501.23
December '08	7	\$478.95	0	\$0.00	1	\$1,500.00	116	\$44,983.76	1	\$649.57	84	\$12,695.69	0	\$0.00	158	209	\$60,307.97
January '09	21	\$1,627.00	0	\$0.00	2	\$1,640.00	212	\$90,961.18	1	\$105.71	116	\$17,413.16	0	\$0.00	261	352	\$111,747.05
February '09	18	\$1,258.99	0	\$0.00	6	\$7,700.00	179	\$70,938.38	1	\$412.68	97	\$15,421.66	0	\$0.00	225	301	\$95,731.71
March '09	13	\$964.00	0	\$0.00	5	\$7,288.10	148	\$63,471.45	1	\$330.13	71	\$17,126.51	0	\$0.00	178	238	\$89,180.19
April '09	4	\$244.00	0	\$0.00	0	\$0.00	125	\$47,035.14	1	\$650.94	107	\$26,153.70	0	\$0.00	170	237	\$74,083.78
May '09	2	\$248.94	0	\$0.00	0	\$0.00	39	\$13,034.54	2	\$1,455.52	54	\$11,902.20	0	\$0.00	68	97	\$26,641.20
June '09	1	\$65.00	0	\$0.00	0	\$0.00	92	\$43,021.57	1	\$427.09	81	\$24,215.93	0	\$0.00	141	175	\$67,729.59
July '09	1	\$70.00	0	\$0.00	1	\$160.00	34	\$6,863.74	2	\$1,549.06	62	\$12,679.36	0	\$0.00	70	100	\$21,322.16
August '09	2	\$121.95	0	\$0.00	0	\$0.00	20	\$3,937.26	0	\$0.00	44	\$10,475.49	0	\$0.00	50	66	\$14,534.70
September '09	3	\$175.00	0	\$0.00	0	\$0.00	35	\$11,626.07	2	\$1,684.00	62	\$14,183.21	0	\$0.00	73	102	\$27,668.28
Monthly Avg.	8	\$606.03	0	\$0.00	2	\$1,714.77	104	\$42,370.98	1	\$698.39	76	\$15,310.54	0	\$0.00	142	191	\$60,700.72

Number Heat Deposit & Reconnect Payments:	101	Payment Amount:	\$7,272.34		
Number Electricity Deposit & Reconnect Fees:	0	Payment Amount:	\$0.00		
Number Furnace Repair & Replacement:	18	Payment Amount:	\$20,577.27		
Number Heating Fuel Payments:	1,248	Payment Amount:	\$508,451.71		
Number All Electrical Household Payments:	15	Payment Amount:	\$8,380.72		
Number Electricity Payments:	913	Payment Amount:	\$183,726.54		
Number Exception Payments:	0	Payment Amount:	\$0.00		
Total Number of Payments:	2,295	<b>Total Payments:</b>	\$728,408.58	Total Number of Cases:	1,001

### Monthly Totals of Cases, Number of Payments and Payments

Gogebic Cou	Gogebic County																
Reporting	Heat D	ep. & Recnt.	Elec. D	ep. & Recnt.	Furnace	Rep.& Repl.	Hea	ating Fuel	All Elec	t. Household	El	ectricity	Exc	ceptions		Total S	SER
Month	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	Cases	# Pymts	Payments
October '08	0	\$0.00	1	\$51.07	2	\$284.40	78	\$38,662.59	0	\$0.00	41	\$8,711.51	0	\$0.00	97	122	\$47,709.57
November '08	0	\$0.00	0	\$0.00	1	\$95.00	51	\$22,462.69	2	\$70.99	31	\$5,563.72	0	\$0.00	73	85	\$28,192.40
December '08	1	\$105.50	0	\$0.00	1	\$296.80	67	\$24,743.30	1	\$700.00	23	\$4,577.83	0	\$0.00	84	93	\$30,423.43
January '09	0	\$0.00	0	\$0.00	2	\$1,886.40	83	\$29,030.81	1	\$68.72	45	\$10,067.47	0	\$0.00	115	131	\$41,053.40
February '09	0	\$0.00	0	\$0.00	2	\$1,580.00	106	\$40,470.70	3	\$215.29	72	\$19,673.29	0	\$0.00	142	183	\$61,939.28
March '09	0	\$0.00	0	\$0.00	4	\$5,638.89	90	\$30,517.20	4	\$463.62	90	\$29,372.26	0	\$0.00	137	188	\$65,991.97
April '09	0	\$0.00	1	\$30.00	6	\$8,310.34	128	\$52,370.91	5	\$1,677.68	136	\$48,899.11	0	\$0.00	184	276	\$111,288.04
May '09	0	\$0.00	0	\$0.00	0	\$0.00	58	\$23,440.82	3	\$1,255.49	66	\$20,213.29	0	\$0.00	90	127	\$44,909.60
June '09	0	\$0.00	0	\$0.00	0	\$0.00	24	\$8,789.27	1	\$44.67	38	\$10,981.16	0	\$0.00	48	63	\$19,815.10
July '09	0	\$0.00	1	\$30.00	2	\$2,355.00	24	\$8,050.00	5	\$1,765.16	33	\$7,893.80	0	\$0.00	52	65	\$20,093.96
August '09	0	\$0.00	0	\$0.00	1	\$2,300.00	16	\$6,507.35	2	\$273.30	27	\$5,301.28	0	\$0.00	40	46	\$14,381.93
September '09	0	\$0.00	0	\$0.00	0	\$0.00	26	\$8,596.60	2	\$82.62	30	\$7,239.44	0	\$0.00	53	58	\$15,918.66
Monthly Avg.	0	\$8.79	0	\$9.26	2	\$1,895.57	63	\$24,470.19	2	\$551.46	53	\$14,874.51	0	\$0.00	93	120	\$41,809.78

Number Heat Deposit & Reconnect Payments:	1	Payment Amount:	\$105.50		
Number Electricity Deposit & Reconnect Fees:	3	Payment Amount:	\$111.07		
Number Furnace Repair & Replacement:	21	Payment Amount:	\$22,746.83		
Number Heating Fuel Payments:	751	Payment Amount:	\$293,642.24		
Number All Electrical Household Payments:	29	Payment Amount:	\$6,617.54		
Number Electricity Payments:	632	Payment Amount:	\$178,494.16		
Number Exception Payments:	0	Payment Amount:	\$0.00		
Total Number of Payments:	1,437	Total Payments:	\$501,717.34	<b>Total Number of Cases:</b>	647

### Monthly Totals of Cases, Number of Payments and Payments

<b>Grand Traver</b>	Grand Traverse County																
Reporting	Heat D	ep. & Recnt.	Elec. D	ep. & Recnt.	Furnace	Rep.& Repl.	He	ating Fuel	All Elec	t. Household	Εŀ	ectricity	Exc	ceptions		Total S	SER
Month	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	Cases	# Pymts	Payments
October '08	7	\$503.50	9	\$455.00	2	\$908.60	105	\$43,335.43	7	\$1,251.77	147	\$20,252.04	0	\$0.00	232	277	\$66,706.34
November '08	5	\$390.99	8	\$605.00	0	\$0.00	101	\$37,734.65	3	\$522.71	135	\$19,982.79	0	\$0.00	214	252	\$59,236.14
December '08	9	\$808.70	4	\$275.00	4	\$3,453.17	95	\$33,707.84	5	\$571.49	133	\$15,751.53	0	\$0.00	210	250	\$54,567.73
January '09	9	\$974.95	3	\$70.00	1	\$282.45	173	\$65,759.45	7	\$714.22	194	\$27,681.76	0	\$0.00	332	387	\$95,482.83
February '09	10	\$1,093.95	5	\$400.00	1	\$1,500.00	183	\$68,764.12	6	\$1,607.02	190	\$30,206.87	0	\$0.00	330	395	\$103,571.96
March '09	14	\$1,777.00	7	\$400.00	2	\$1,059.67	196	\$77,665.73	4	\$1,945.77	175	\$39,546.83	0	\$0.00	324	398	\$122,395.00
April '09	9	\$960.00	3	\$240.00	1	\$667.00	131	\$51,686.84	4	\$1,238.44	161	\$32,063.17	0	\$0.00	268	309	\$86,855.45
May '09	2	\$320.00	5	\$270.00	1	\$3,447.43	131	\$51,081.15	7	\$1,940.55	163	\$35,294.26	20	\$5,186.54	283	329	\$97,539.93
June '09	4	\$633.00	6	\$540.00	0	\$0.00	93	\$29,863.86	8	\$3,421.24	149	\$30,206.88	0	\$0.00	227	260	\$64,664.98
July '09	2	\$280.00	3	\$170.00	0	\$0.00	88	\$29,527.69	9	\$2,116.30	125	\$23,734.39	0	\$0.00	197	227	\$55,828.38
August '09	4	\$559.00	3	\$411.07	0	\$0.00	46	\$18,352.61	8	\$1,920.78	95	\$16,369.27	0	\$0.00	144	156	\$37,612.73
September '09	2	\$383.00	6	\$440.00	0	\$0.00	55	\$21,309.55	1	\$271.00	137	\$24,131.24	0	\$0.00	183	201	\$46,534.79
Monthly Avg.	. 6	\$723.67	5	\$356.34	1	\$943.19	116	\$44,065.74	6	\$1,460.11	150	\$26,268.42	2	\$432.21	245	287	\$74,249.69

Number Heat Deposit & Reconnect Payments:	77	Payment Amount:	\$8,684.09		
Number Electricity Deposit & Reconnect Fees:	62	Payment Amount:	\$4,276.07		
Number Furnace Repair & Replacement:	12	Payment Amount:	\$11,318.32		
Number Heating Fuel Payments:	1,397	Payment Amount:	\$528,788.92		
Number All Electrical Household Payments:	69	Payment Amount:	\$17,521.29		
Number Electricity Payments:	1,804	Payment Amount:	\$315,221.03		
Number Exception Payments:	20	Payment Amount:	\$5,186.54		
Total Number of Payments:	3,441	Total Payments:	\$890,996.26	<b>Total Number of Cases:</b>	1,654

### Monthly Totals of Cases, Number of Payments and Payments

<b>Gratiot Count</b>	Gratiot County																
Reporting	Heat D	ep. & Recnt.	Elec. D	ep. & Recnt.	Furnace	Rep.& Repl.	He	ating Fuel	All Elec	t. Household	El	ectricity	Exc	ceptions		Total S	SER
Month	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	Cases	# Pymts	Payments
October '08	2	\$216.46	1	\$100.00	1	\$261.00	106	\$31,387.06	2	\$206.97	111	\$13,876.75	0	\$0.00	152	223	\$46,048.24
November '08	0	\$0.00	0	\$0.00	0	\$0.00	86	\$25,490.72	5	\$1,062.47	80	\$11,685.05	0	\$0.00	121	171	\$38,238.24
December '08	0	\$0.00	0	\$0.00	3	\$3,296.72	120	\$35,082.01	3	\$583.71	96	\$11,976.73	0	\$0.00	151	222	\$50,939.17
January '09	1	\$100.00	0	\$0.00	1	\$1,500.00	169	\$44,541.41	3	\$822.35	148	\$20,812.28	0	\$0.00	215	322	\$67,776.04
February '09	0	\$0.00	1	\$84.00	0	\$0.00	139	\$38,582.86	2	\$804.82	126	\$21,114.42	0	\$0.00	174	268	\$60,586.10
March '09	1	\$150.00	0	\$0.00	2	\$303.46	102	\$29,252.27	2	\$569.23	93	\$17,047.01	0	\$0.00	140	200	\$47,321.97
April '09	0	\$0.00	1	\$100.00	1	\$1,750.00	120	\$27,431.90	2	\$1,046.34	139	\$24,344.84	0	\$0.00	171	263	\$54,673.08
May '09	0	\$0.00	0	\$0.00	0	\$0.00	98	\$23,749.58	1	\$227.39	112	\$22,131.11	0	\$0.00	135	211	\$46,108.08
June '09	1	\$35.00	0	\$0.00	0	\$0.00	65	\$16,797.95	0	\$0.00	80	\$15,223.42	0	\$0.00	98	146	\$32,056.37
July '09	0	\$0.00	0	\$0.00	1	\$1,675.11	99	\$24,945.87	4	\$2,000.45	104	\$22,013.31	0	\$0.00	135	208	\$50,634.74
August '09	0	\$0.00	0	\$0.00	1	\$1,915.00	52	\$10,945.35	3	\$332.92	78	\$13,834.60	0	\$0.00	89	134	\$27,027.87
September '09	1	\$90.00	0	\$0.00	0	\$0.00	72	\$16,591.24	2	\$295.92	104	\$19,463.20	0	\$0.00	120	179	\$36,440.36
Monthly Avg.	1	\$49.29	0	\$23.67	1	\$891.77	102	\$27,066.52	2	\$662.71	106	\$17,793.56	0	\$0.00	142	212	\$46,487.52

Number Heat Deposit & Reconnect Payments:	6	Payment Amount:	\$591.46		
Number Electricity Deposit & Reconnect Fees:	3	Payment Amount:	\$284.00		
Number Furnace Repair & Replacement:	10	Payment Amount:	\$10,701.29		
Number Heating Fuel Payments:	1,228	Payment Amount:	\$324,798.22		
Number All Electrical Household Payments:	29	Payment Amount:	\$7,952.57		
Number Electricity Payments:	1,271	Payment Amount:	\$213,522.72		
Number Exception Payments:	0	Payment Amount:	\$0.00		
Total Number of Payments:	2,547	<b>Total Payments:</b>	\$557,850.26	Total Number of Cases:	1,000

### Monthly Totals of Cases, Number of Payments and Payments

Hillsdale Cou	lillsdale County																
Reporting	Heat D	ep. & Recnt.	Elec. D	ep. & Recnt.	Furnace	Rep.& Repl.	Hea	ating Fuel	All Elec	t. Household	El	ectricity	Exc	ceptions		Total S	3ER
Month	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	Cases	# Pymts	Payments
October '08	20	\$1,349.95	5	\$273.07	0	\$0.00	119	\$63,446.06	2	\$380.16	112	\$18,621.45	0	\$0.00	208	258	\$84,070.69
November '08	25	\$1,730.00	4	\$308.00	2	\$1,655.00	94	\$48,392.29	2	\$561.68	104	\$20,575.86	0	\$0.00	188	231	\$73,222.83
December '08	28	\$2,158.11	5	\$425.00	0	\$0.00	134	\$65,766.16	1	\$219.54	111	\$19,421.70	0	\$0.00	219	279	\$87,990.51
January '09	41	\$3,590.43	6	\$315.70	0	\$0.00	199	\$87,125.10	8	\$2,592.29	165	\$32,874.39	0	\$0.00	311	419	\$126,497.91
February '09	30	\$2,149.70	2	\$55.00	2	\$1,888.00	209	\$86,905.17	4	\$1,429.56	141	\$28,422.85	0	\$0.00	309	388	\$120,850.28
March '09	16	\$1,000.06	2	\$253.00	0	\$0.00	77	\$35,389.73	4	\$2,121.97	72	\$18,068.19	0	\$0.00	144	171	\$56,832.95
April '09	11	\$729.95	5	\$348.00	0	\$0.00	148	\$53,895.44	8	\$3,611.49	118	\$27,700.67	0	\$0.00	239	290	\$86,285.55
May '09	4	\$405.00	4	\$438.00	0	\$0.00	50	\$16,432.09	6	\$2,803.60	76	\$18,842.27	0	\$0.00	123	140	\$38,920.96
June '09	7	\$330.00	7	\$725.00	0	\$0.00	54	\$19,097.97	5	\$2,074.65	108	\$36,361.94	0	\$0.00	160	181	\$58,589.56
July '09	8	\$403.00	5	\$559.00	0	\$0.00	28	\$9,280.13	1	\$224.61	69	\$14,916.23	0	\$0.00	98	111	\$25,382.97
August '09	11	\$514.95	6	\$753.00	1	\$2,044.00	24	\$5,891.21	6	\$2,600.66	67	\$13,014.45	0	\$0.00	102	115	\$24,818.27
September '09	7	\$565.00	11	\$485.00	2	\$5,205.00	53	\$17,332.00	3	\$1,728.72	110	\$20,600.80	0	\$0.00	160	186	\$45,916.52
Monthly Avg.	17	\$1,243.85	5	\$411.48	1	\$899.33	99	\$42,412.78	4	\$1,695.74	104	\$22,451.73	0	\$0.00	188	231	\$69,114.92

Number Heat Deposit & Reconnect Payments:	208	Payment Amount:	\$14,926.15		
Number Electricity Deposit & Reconnect Fees:	62	Payment Amount:	\$4,937.77		
Number Furnace Repair & Replacement:	7	Payment Amount:	\$10,792.00		
Number Heating Fuel Payments:	1,189	Payment Amount:	\$508,953.35		
Number All Electrical Household Payments:	50	Payment Amount:	\$20,348.93		
Number Electricity Payments:	1,253	Payment Amount:	\$269,420.80		
Number Exception Payments:	0	Payment Amount:	\$0.00		
Total Number of Payments:	2,769	Total Payments:	\$829,379.00	<b>Total Number of Cases:</b>	1,301

### Monthly Totals of Cases, Number of Payments and Payments

Houghton Co	loughton County																
Reporting	Heat De	ep. & Recnt.	Elec. D	ep. & Recnt.	Furnace	Rep.& Repl.	He	ating Fuel	All Elec	t. Household	EI	ectricity	Exc	ceptions		Total S	SER
Month	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	Cases	# Pymts	Payments
October '08	14	\$2,155.02	4	\$120.00	2	\$1,582.00	94	\$44,216.00	5	\$1,568.62	66	\$19,298.66	0	\$0.00	152	185	\$68,940.30
November '08	5	\$400.00	5	\$320.00	1	\$447.57	56	\$23,370.76	2	\$1,018.21	18	\$5,780.39	0	\$0.00	76	87	\$31,336.93
December '08	5	\$905.00	1	\$30.00	1	\$364.70	66	\$28,957.86	0	\$0.00	6	\$1,786.51	0	\$0.00	73	79	\$32,044.07
January '09	3	\$295.00	1	\$200.00	3	\$798.22	123	\$49,861.29	0	\$0.00	13	\$4,055.29	0	\$0.00	135	143	\$55,209.80
February '09	1	\$120.00	0	\$0.00	1	\$328.55	119	\$45,344.86	1	\$538.68	19	\$6,271.48	0	\$0.00	131	141	\$52,603.57
March '09	1	\$50.00	0	\$0.00	2	\$7,474.00	87	\$33,123.05	1	\$249.16	28	\$10,300.01	0	\$0.00	109	119	\$51,196.22
April '09	1	\$50.00	0	\$0.00	1	\$2,815.00	71	\$28,654.61	15	\$10,726.80	100	\$44,735.70	0	\$0.00	170	188	\$86,982.11
May '09	5	\$465.00	0	\$0.00	0	\$0.00	53	\$16,455.81	8	\$5,235.05	101	\$44,417.25	0	\$0.00	155	167	\$66,573.11
June '09	3	\$200.00	4	\$120.00	0	\$0.00	28	\$7,164.27	2	\$1,273.38	49	\$18,868.33	0	\$0.00	75	86	\$27,625.98
July '09	3	\$150.00	8	\$240.00	1	\$3,050.00	20	\$6,725.51	7	\$2,519.79	60	\$22,406.16	0	\$0.00	85	99	\$35,091.46
August '09	1	\$50.00	0	\$0.00	2	\$6,990.00	9	\$2,228.75	1	\$132.60	42	\$11,229.40	0	\$0.00	50	55	\$20,630.75
September '09	4	\$205.00	4	\$290.00	1	\$3,589.62	19	\$5,173.22	4	\$1,614.45	50	\$13,377.26	0	\$0.00	71	82	\$24,249.55
Monthly Avg.	4	\$420.42	2	\$110.00	1	\$2,286.64	62	\$24,273.00	4	\$2,073.06	46	\$16,877.20	0	\$0.00	107	119	\$46,040.32

Number Heat Deposit & Reconnect Payments:	46	Payment Amount:	\$5,045.02		
Number Electricity Deposit & Reconnect Fees:	27	Payment Amount:	\$1,320.00		
Number Furnace Repair & Replacement:	15	Payment Amount:	\$27,439.66		
Number Heating Fuel Payments:	745	Payment Amount:	\$291,275.99		
Number All Electrical Household Payments:	46	Payment Amount:	\$24,876.74		
Number Electricity Payments:	552	Payment Amount:	\$202,526.44		
Number Exception Payments:	0	Payment Amount:	\$0.00		
Total Number of Payments:	1,431	Total Payments:	\$552,483.85	<b>Total Number of Cases:</b>	791

### Monthly Totals of Cases, Number of Payments and Payments

Huron County																	
Reporting	Heat D	ep. & Recnt.	Elec. D	ep. & Recnt.	Furnace	e Rep.& Repl.	He	ating Fuel	All Elec	t. Household	El	ectricity	Exc	ceptions		Total S	3ER
Month	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	Cases	# Pymts	Payments
October '08	0	\$0.00	0	\$0.00	0	\$0.00	61	\$28,590.30	1	\$489.60	47	\$12,621.81	0	\$0.00	98	109	\$41,701.71
November '08	0	\$0.00	0	\$0.00	1	\$1,500.00	53	\$24,377.68	1	\$700.00	52	\$14,416.25	0	\$0.00	102	107	\$40,993.93
December '08	0	\$0.00	0	\$0.00	4	\$5,030.94	48	\$17,474.44	0	\$0.00	31	\$7,460.27	0	\$0.00	77	83	\$29,965.65
January '09	0	\$0.00	0	\$0.00	1	\$1,500.00	84	\$33,511.89	6	\$2,507.39	40	\$12,152.77	0	\$0.00	121	131	\$49,672.05
February '09	0	\$0.00	0	\$0.00	1	\$1,500.00	91	\$30,187.53	3	\$744.41	44	\$12,456.73	0	\$0.00	127	139	\$44,888.67
March '09	0	\$0.00	0	\$0.00	3	\$2,969.88	78	\$31,068.83	3	\$1,898.15	48	\$16,742.97	0	\$0.00	121	132	\$52,679.83
April '09	0	\$0.00	0	\$0.00	2	\$966.03	64	\$20,470.75	3	\$1,557.59	59	\$19,896.20	0	\$0.00	117	128	\$42,890.57
May '09	0	\$0.00	0	\$0.00	0	\$0.00	50	\$16,273.22	0	\$0.00	27	\$8,670.02	19	\$5,075.12	88	96	\$30,018.36
June '09	0	\$0.00	0	\$0.00	0	\$0.00	91	\$39,459.87	1	\$362.82	80	\$28,848.09	0	\$0.00	156	172	\$68,670.78
July '09	0	\$0.00	0	\$0.00	0	\$0.00	23	\$5,004.56	3	\$1,509.33	32	\$10,478.07	0	\$0.00	54	58	\$16,991.96
August '09	0	\$0.00	2	\$142.00	0	\$0.00	22	\$4,194.21	1	\$153.38	27	\$7,312.29	0	\$0.00	49	52	\$11,801.88
September '09	0	\$0.00	0	\$0.00	0	\$0.00	45	\$17,027.18	3	\$1,113.09	51	\$28,859.71	0	\$0.00	87	99	\$46,999.98
Monthly Avg.	. 0	\$0.00	0	\$11.83	1	\$1,122.24	59	\$22,303.37	2	\$919.65	45	\$14,992.93	2	\$422.93	100	109	\$39,772.95

Number Heat Deposit & Reconnect Payments:	U	Payment Amount:	\$0.00		
Number Electricity Deposit & Reconnect Fees:	2	Payment Amount:	\$142.00		
Number Furnace Repair & Replacement:	12	Payment Amount:	\$13,466.85		
Number Heating Fuel Payments:	710	Payment Amount:	\$267,640.46		
Number All Electrical Household Payments:	25	Payment Amount:	\$11,035.76		
Number Electricity Payments:	538	Payment Amount:	\$179,915.18		
Number Exception Payments:	19	Payment Amount:	\$5,075.12		
Total Number of Payments:	1,306	Total Payments:	\$477,275.37	<b>Total Number of Cases:</b>	745

#### Monthly Totals of Cases, Number of Payments and Payments

Ingham Coun	ngham County																
Reporting	Heat D	ep. & Recnt.	Elec. D	ep. & Recnt.	Furnace	Rep.& Repl.	Hea	ating Fuel	All Elec	t. Household	El	ectricity	Exc	ceptions		Total S	SER
Month	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	Cases	# Pymts	Payments
October '08	5	\$1,070.00	3	\$453.00	2	\$2,055.00	420	\$91,297.83	12	\$4,869.38	662	\$108,261.63	0	\$0.00	851	1,104	\$208,006.84
November '08	5	\$897.00	2	\$400.00	1	\$1,413.00	319	\$79,033.51	11	\$4,259.67	531	\$92,457.41	0	\$0.00	703	869	\$178,460.59
December '08	2	\$211.00	6	\$714.00	2	\$790.00	298	\$64,103.03	9	\$2,629.83	493	\$78,814.25	0	\$0.00	641	810	\$147,262.11
January '09	1	\$170.00	6	\$626.50	4	\$3,142.00	493	\$115,180.56	6	\$1,925.45	624	\$101,891.91	0	\$0.00	853	1,134	\$222,936.42
February '09	2	\$240.00	3	\$329.00	2	\$945.63	538	\$132,210.90	7	\$3,515.50	559	\$102,086.78	0	\$0.00	836	1,111	\$239,327.81
March '09	1	\$70.00	4	\$630.00	3	\$2,545.97	305	\$89,796.57	7	\$2,486.35	371	\$71,479.12	0	\$0.00	531	691	\$167,008.01
April '09	1	\$200.00	3	\$351.59	0	\$0.00	519	\$155,902.97	21	\$10,223.85	643	\$121,134.09	0	\$0.00	903	1,187	\$287,812.50
May '09	3	\$430.00	5	\$543.03	0	\$0.00	428	\$135,827.93	11	\$5,923.24	534	\$102,243.93	0	\$0.00	759	981	\$244,968.13
June '09	0	\$0.00	0	\$0.00	0	\$0.00	299	\$90,832.05	8	\$5,467.36	410	\$70,783.54	0	\$0.00	575	717	\$167,082.95
July '09	2	\$215.00	7	\$915.54	1	\$2,385.00	366	\$105,550.63	14	\$6,002.83	615	\$117,061.30	0	\$0.00	807	1,005	\$232,130.30
August '09	1	\$75.00	7	\$992.91	0	\$0.00	237	\$62,004.91	3	\$1,591.64	422	\$76,556.40	0	\$0.00	556	670	\$141,220.86
September '09	1	\$200.00	5	\$516.13	0	\$0.00	284	\$77,651.71	9	\$4,394.86	577	\$107,442.26	0	\$0.00	731	876	\$190,204.96
Monthly Avg.	2	\$314.83	4	\$539.31	1	\$1,106.38	376	\$99,949.38	10	\$4,440.83	537	\$95,851.05	0	\$0.00	729	930	\$202,201.79

Number Heat Deposit & Reconnect Payments:	24	Payment Amount:	\$3,778.00		
Number Electricity Deposit & Reconnect Fees:	51	Payment Amount:	\$6,471.70		
Number Furnace Repair & Replacement:	15	Payment Amount:	\$13,276.60		
Number Heating Fuel Payments:	4,506	Payment Amount:	\$1,199,392.60		
Number All Electrical Household Payments:	118	Payment Amount:	\$53,289.96		
Number Electricity Payments:	6,441	Payment Amount:	\$1,150,212.62		
Number Exception Payments:	0	Payment Amount:	\$0.00		
Total Number of Payments:	11,155	Total Payments:	\$2,426,421.48	<b>Total Number of Cases:</b>	5,394

### Monthly Totals of Cases, Number of Payments and Payments

Ionia County	•																
Reporting	Heat D	ep. & Recnt.	Elec. D	ep. & Recnt.	Furnace	Rep.& Repl.	He	ating Fuel	All Elec	t. Household	El	ectricity	Exc	ceptions		Total S	SER
Month	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	Cases	# Pymts	Payments
October '08	3	\$320.00	4	\$745.00	3	\$3,075.00	134	\$43,089.24	3	\$865.38	148	\$21,253.03	0	\$0.00	209	295	\$69,347.65
November '08	1	\$25.00	1	\$200.00	1	\$1,500.00	124	\$45,277.19	2	\$260.99	112	\$15,997.11	0	\$0.00	176	241	\$63,260.29
December '08	2	\$105.00	1	\$65.00	0	\$0.00	163	\$50,823.65	4	\$1,158.70	140	\$19,408.44	0	\$0.00	220	310	\$71,560.79
January '09	1	\$60.00	0	\$0.00	3	\$3,227.94	187	\$55,908.84	1	\$98.18	177	\$25,933.31	0	\$0.00	266	369	\$85,228.27
February '09	2	\$351.00	0	\$0.00	2	\$1,575.00	204	\$59,993.85	3	\$645.37	176	\$29,233.82	0	\$0.00	265	387	\$91,799.04
March '09	1	\$80.00	0	\$0.00	0	\$0.00	122	\$37,454.98	1	\$384.55	118	\$25,924.52	0	\$0.00	171	242	\$63,844.05
April '09	1	\$185.00	0	\$0.00	0	\$0.00	135	\$41,177.33	2	\$809.43	153	\$36,969.09	0	\$0.00	197	291	\$79,140.85
May '09	2	\$292.00	2	\$400.00	2	\$4,330.00	114	\$33,126.29	0	\$0.00	132	\$30,701.30	0	\$0.00	174	252	\$68,849.59
June '09	0	\$0.00	2	\$400.00	1	\$2,095.00	65	\$17,500.21	0	\$0.00	97	\$21,595.80	0	\$0.00	123	165	\$41,591.01
July '09	0	\$0.00	0	\$0.00	1	\$1,850.00	86	\$22,976.92	3	\$1,144.72	143	\$30,126.71	0	\$0.00	174	233	\$56,098.35
August '09	0	\$0.00	2	\$400.00	0	\$0.00	68	\$17,528.76	0	\$0.00	95	\$18,990.43	0	\$0.00	118	165	\$36,919.19
September '09	1	\$200.00	4	\$1,024.11	0	\$0.00	88	\$23,228.35	1	\$79.79	145	\$28,341.79	0	\$0.00	172	239	\$52,874.04
Monthly Avg.	1	\$134.83	1	\$269.51	1	\$1,471.08	124	\$37,340.47	2	\$453.93	136	\$25,372.95	0	\$0.00	189	266	\$65,042.76

Number Heat Deposit & Reconnect Payments:	14	Payment Amount:	\$1,618.00		
Number Electricity Deposit & Reconnect Fees:	16	Payment Amount:	\$3,234.11		
Number Furnace Repair & Replacement:	13	Payment Amount:	\$17,652.94		
Number Heating Fuel Payments:	1,490	Payment Amount:	\$448,085.61		
Number All Electrical Household Payments:	20	Payment Amount:	\$5,447.11		
Number Electricity Payments:	1,636	Payment Amount:	\$304,475.35		
Number Exception Payments:	0	Payment Amount:	\$0.00		
Total Number of Payments:	3,189	<b>Total Payments:</b>	\$780,513.12	<b>Total Number of Cases:</b>	1,362

### Monthly Totals of Cases, Number of Payments and Payments

losco County																	
Reporting	Heat D	ep. & Recnt.	Elec. D	ep. & Recnt.	Furnace Rep.& Repl		Hea	ating Fuel	All Elec	t. Household	El	ectricity	Exc	ceptions		Total S	SER
Month	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	Cases	# Pymts	Payments
October '08	7	\$334.39	0	\$0.00	0	\$0.00	73	\$33,801.25	3	\$570.39	66	\$16,417.67	0	\$0.00	125	149	\$51,123.70
November '08	6	\$512.58	0	\$0.00	3	\$3,044.99	48	\$21,861.06	0	\$0.00	43	\$7,340.12	0	\$0.00	86	100	\$32,758.75
December '08	6	\$681.05	0	\$0.00	1	\$475.00	70	\$27,636.19	3	\$1,131.45	55	\$9,710.57	0	\$0.00	115	135	\$39,634.26
January '09	12	\$948.00	0	\$0.00	3	\$2,055.00	83	\$36,299.11	11	\$2,271.07	63	\$10,884.86	0	\$0.00	142	172	\$52,458.04
February '09	11	\$770.87	0	\$0.00	3	\$4,500.00	91	\$40,638.15	6	\$744.53	53	\$10,140.70	0	\$0.00	134	164	\$56,794.25
March '09	7	\$578.72	0	\$0.00	3	\$8,490.00	68	\$33,426.86	8	\$3,093.70	49	\$10,137.22	0	\$0.00	114	135	\$55,726.50
April '09	8	\$729.98	0	\$0.00	1	\$1,488.66	77	\$36,965.03	11	\$4,403.62	54	\$12,241.32	0	\$0.00	128	151	\$55,828.61
May '09	2	\$100.00	0	\$0.00	1	\$2,680.00	56	\$33,850.43	5	\$2,464.69	46	\$12,151.93	13	\$3,665.95	110	123	\$54,913.00
June '09	0	\$0.00	0	\$0.00	2	\$5,025.13	29	\$16,595.77	5	\$4,671.06	31	\$7,422.14	0	\$0.00	61	67	\$33,714.10
July '09	4	\$277.00	0	\$0.00	0	\$0.00	37	\$19,964.71	5	\$7,331.67	62	\$15,564.10	0	\$0.00	96	108	\$43,137.48
August '09	4	\$256.00	0	\$0.00	0	\$0.00	20	\$11,878.27	4	\$389.39	44	\$9,433.61	0	\$0.00	71	72	\$21,957.27
September '09	4	\$382.39	0	\$0.00	1	\$4,000.00	36	\$20,316.91	2	\$1,020.30	50	\$23,157.59	0	\$0.00	86	93	\$48,877.19
Monthly Avg.	6	\$464.25	0	\$0.00	2	\$2,646.57	57	\$27,769.48	5	\$2,340.99	51	\$12,050.15	1	\$305.50	106	122	\$45,576.93

Number Heat Deposit & Reconnect Payments:	71	Payment Amount:	\$5,570.98		
Number Electricity Deposit & Reconnect Fees:	0	Payment Amount:	\$0.00		
Number Furnace Repair & Replacement:	18	Payment Amount:	\$31,758.78		
Number Heating Fuel Payments:	688	Payment Amount:	\$333,233.74		
Number All Electrical Household Payments:	63	Payment Amount:	\$28,091.87		
Number Electricity Payments:	616	Payment Amount:	\$144,601.83		
Number Exception Payments:	13	Payment Amount:	\$3,665.95		
Total Number of Payments:	1,469	Total Payments:	\$546,923.15	<b>Total Number of Cases:</b>	782

### Monthly Totals of Cases, Number of Payments and Payments

Iron County																	
Reporting	Heat Do	ep. & Recnt.	Elec. D	ep. & Recnt.	Furnace	e Rep.& Repl.	He	ating Fuel	All Elec	t. Household	EI	lectricity	Exc	ceptions		Total S	SER
Month	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	Cases	# Pymts	Payments
October '08	0	\$0.00	0	\$0.00	0	\$0.00	41	\$20,469.71	0	\$0.00	15	\$4,372.26	0	\$0.00	52	56	\$24,841.97
November '08	0	\$0.00	0	\$0.00	0	\$0.00	27	\$12,484.03	0	\$0.00	7	\$1,983.63	0	\$0.00	34	34	\$14,467.66
December '08	1	\$200.00	0	\$0.00	0	\$0.00	28	\$13,302.85	1	\$466.54	5	\$1,209.73	0	\$0.00	35	35	\$15,179.12
January '09	0	\$0.00	0	\$0.00	2	\$3,000.00	56	\$28,930.89	0	\$0.00	5	\$1,294.55	0	\$0.00	62	63	\$33,225.44
February '09	0	\$0.00	0	\$0.00	0	\$0.00	32	\$15,209.60	1	\$1,016.58	5	\$1,341.05	0	\$0.00	38	38	\$17,567.23
March '09	0	\$0.00	0	\$0.00	0	\$0.00	23	\$9,999.99	0	\$0.00	3	\$1,156.23	0	\$0.00	25	26	\$11,156.22
April '09	0	\$0.00	0	\$0.00	0	\$0.00	33	\$14,112.50	0	\$0.00	22	\$10,344.25	0	\$0.00	49	55	\$24,456.75
May '09	0	\$0.00	0	\$0.00	0	\$0.00	33	\$12,631.92	1	\$1,099.30	32	\$12,931.92	7	\$2,727.86	67	73	\$29,391.00
June '09	0	\$0.00	0	\$0.00	0	\$0.00	14	\$5,773.49	1	\$752.03	14	\$5,242.78	0	\$0.00	28	29	\$11,768.30
July '09	0	\$0.00	2	\$218.32	0	\$0.00	24	\$8,906.22	0	\$0.00	26	\$10,561.40	0	\$0.00	42	52	\$19,685.94
August '09	0	\$0.00	0	\$0.00	0	\$0.00	8	\$3,417.49	0	\$0.00	15	\$5,783.59	0	\$0.00	21	23	\$9,201.08
September '09	0	\$0.00	0	\$0.00	0	\$0.00	14	\$5,733.73	0	\$0.00	29	\$9,171.88	0	\$0.00	41	43	\$14,905.61
Monthly Avg.	0	\$16.67	0	\$18.19	0	\$250.00	28	\$12,581.04	0	\$277.87	15	\$5,449.44	1	\$227.32	41	44	\$18,820.53

Number Heat Deposit & Reconnect Payments:	1	Payment Amount:	\$200.00		
Number Electricity Deposit & Reconnect Fees:	2	Payment Amount:	\$218.32		
Number Furnace Repair & Replacement:	2	Payment Amount:	\$3,000.00		
Number Heating Fuel Payments:	333	Payment Amount:	\$150,972.42		
Number All Electrical Household Payments:	4	Payment Amount:	\$3,334.45		
Number Electricity Payments:	178	Payment Amount:	\$65,393.27		
Number Exception Payments:	7	Payment Amount:	\$2,727.86		
Total Number of Payments:	527	Total Payments:	\$225,846.32	<b>Total Number of Cases:</b>	341

#### Monthly Totals of Cases, Number of Payments and Payments

Isabella Coun	ity																
Reporting	Heat De	ep. & Recnt.	Elec. D	ep. & Recnt.	Furnace	e Rep.& Repl.	He	ating Fuel	All Elec	t. Household	EI	lectricity	Exc	ceptions		Total S	SER
Month	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	Cases	# Pymts	Payments
October '08	18	\$1,327.74	0	\$0.00	2	\$530.19	128	\$58,868.98	2	\$731.82	137	\$22,648.85	0	\$0.00	228	287	\$84,107.58
November '08	8	\$797.06	0	\$0.00	2	\$1,825.00	100	\$39,477.13	5	\$814.06	105	\$15,907.14	0	\$0.00	172	220	\$58,820.39
December '08	22	\$1,898.28	0	\$0.00	3	\$1,760.45	143	\$61,735.92	4	\$818.47	92	\$13,555.25	0	\$0.00	214	264	\$79,768.37
January '09	52	\$4,663.01	1	\$180.00	4	\$1,875.00	216	\$88,143.08	4	\$549.15	137	\$24,779.22	0	\$0.00	305	414	\$120,189.46
February '09	27	\$2,625.00	1	\$200.00	3	\$3,265.60	188	\$69,184.46	4	\$972.23	131	\$20,197.68	0	\$0.00	261	354	\$96,444.97
March '09	21	\$1,989.00	1	\$200.00	2	\$3,086.00	115	\$46,996.88	6	\$3,046.17	111	\$26,130.45	0	\$0.00	199	256	\$81,448.50
April '09	10	\$1,075.00	0	\$0.00	3	\$3,550.00	112	\$34,714.60	5	\$2,300.22	160	\$35,122.45	0	\$0.00	217	290	\$76,762.27
May '09	3	\$428.07	1	\$180.00	2	\$4,325.00	92	\$30,243.97	4	\$743.32	112	\$24,398.22	14	\$2,654.50	182	228	\$62,973.08
June '09	1	\$95.00	1	\$200.00	2	\$2,169.63	133	\$51,299.26	3	\$993.04	159	\$41,379.15	0	\$0.00	259	299	\$96,136.08
July '09	2	\$175.00	2	\$400.00	0	\$0.00	63	\$15,459.63	4	\$2,196.49	111	\$19,044.60	0	\$0.00	153	182	\$37,275.72
August '09	2	\$135.00	0	\$0.00	1	\$3,475.00	41	\$11,669.62	0	\$0.00	65	\$11,824.82	0	\$0.00	92	109	\$27,104.44
September '09	6	\$892.00	4	\$618.81	0	\$0.00	51	\$17,280.87	3	\$1,333.67	119	\$22,467.33	0	\$0.00	153	183	\$42,592.68
Monthly Avg.	14	\$1,341.68	1	\$164.90	2	\$2,155.16	115	\$43,756.20	4	\$1,208.22	120	\$23,121.26	1	\$221.21	203	257	\$71,968.63

Number Heat Deposit & Reconnect Payments:	1/2	Payment Amount:	\$16,100.16		
Number Electricity Deposit & Reconnect Fees:	11	Payment Amount:	\$1,978.81		
Number Furnace Repair & Replacement:	24	Payment Amount:	\$25,861.87		
Number Heating Fuel Payments:	1,382	Payment Amount:	\$525,074.40		
Number All Electrical Household Payments:	44	Payment Amount:	\$14,498.64		
Number Electricity Payments:	1,439	Payment Amount:	\$277,455.16		
Number Exception Payments:	14	Payment Amount:	\$2,654.50		
Total Number of Payments:	3,086	Total Payments:	\$863,623.54	<b>Total Number of Cases:</b>	1,439

### Monthly Totals of Cases, Number of Payments and Payments

Jackson Coul	nty																
Reporting	Heat D	ep. & Recnt.	Elec. D	ep. & Recnt.	Furnace	e Rep.& Repl.	He	ating Fuel	All Elec	t. Household	El	lectricity	Exc	ceptions		Total S	SER
Month	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	Cases	# Pymts	Payments
October '08	10	\$927.95	0	\$0.00	2	\$3,000.00	459	\$90,885.49	5	\$1,232.03	440	\$60,629.49	0	\$0.00	498	916	\$156,674.96
November '08	4	\$284.00	0	\$0.00	2	\$3,000.00	340	\$67,473.68	1	\$135.21	324	\$49,353.49	0	\$0.00	372	671	\$120,246.38
December '08	2	\$250.00	1	\$200.00	1	\$1,500.00	330	\$53,716.03	6	\$1,501.33	334	\$45,058.85	0	\$0.00	374	674	\$102,226.21
January '09	7	\$619.00	0	\$0.00	3	\$1,682.00	581	\$108,271.18	5	\$2,871.18	546	\$82,233.71	0	\$0.00	630	1,142	\$195,677.07
February '09	2	\$185.00	0	\$0.00	1	\$347.30	511	\$107,192.02	4	\$1,043.93	501	\$87,220.84	0	\$0.00	555	1,019	\$195,989.09
March '09	4	\$430.00	1	\$80.00	3	\$6,642.00	382	\$104,985.52	0	\$0.00	363	\$87,869.47	0	\$0.00	409	753	\$200,006.99
April '09	1	\$170.00	1	\$353.70	0	\$0.00	413	\$106,262.57	7	\$3,057.31	392	\$95,511.25	0	\$0.00	450	814	\$205,354.83
May '09	1	\$50.00	1	\$200.00	1	\$1,500.00	453	\$110,109.89	6	\$3,012.40	471	\$111,152.29	0	\$0.00	503	933	\$226,024.58
June '09	1	\$135.00	0	\$0.00	1	\$1,500.00	317	\$80,398.06	5	\$2,405.28	330	\$78,892.49	0	\$0.00	358	654	\$163,330.83
July '09	1	\$150.00	3	\$355.57	1	\$1,185.70	420	\$100,694.33	12	\$4,210.36	437	\$102,124.43	0	\$0.00	472	874	\$208,720.39
August '09	1	\$50.00	1	\$366.88	0	\$0.00	261	\$52,179.22	9	\$3,083.18	268	\$53,621.47	0	\$0.00	292	540	\$109,300.75
September '09	0	\$0.00	0	\$0.00	1	\$1,500.00	309	\$64,220.07	8	\$2,398.81	325	\$64,216.96	0	\$0.00	359	643	\$132,335.84
Monthly Avg.	3	\$270.91	1	\$129.68	1	\$1,821.42	398	\$87,199.00	6	\$2,079.25	394	\$76,490.40	0	\$0.00	439	803	\$167,990.66

Number Heat Deposit & Reconnect Payments:	34	Payment Amount:	\$3,250.95		
Number Electricity Deposit & Reconnect Fees:	8	Payment Amount:	\$1,556.15		
Number Furnace Repair & Replacement:	16	Payment Amount:	\$21,857.00		
Number Heating Fuel Payments:	4,776	Payment Amount:	\$1,046,388.06		
Number All Electrical Household Payments:	68	Payment Amount:	\$24,951.02		
Number Electricity Payments:	4,731	Payment Amount:	\$917,884.74		
Number Exception Payments:	0	Payment Amount:	\$0.00		
Total Number of Payments:	9,633	<b>Total Payments:</b>	\$2,015,887.92	<b>Total Number of Cases:</b>	3,373

#### Monthly Totals of Cases, Number of Payments and Payments

Kalamazoo C	ounty																
Reporting	Heat D	ep. & Recnt.	Elec. D	ep. & Recnt.	Furnace	e Rep.& Repl.	Hea	ating Fuel	All Elec	t. Household	El	ectricity	Exc	ceptions		Total S	3ER
Month	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	Cases	# Pymts	Payments
October '08	1	\$200.00	0	\$0.00	2	\$2,650.00	515	\$71,852.70	3	\$407.42	583	\$75,719.99	0	\$0.00	610	1,104	\$150,830.11
November '08	1	\$175.00	0	\$0.00	6	\$7,981.60	418	\$61,172.03	3	\$687.59	464	\$61,207.22	0	\$0.00	497	892	\$131,223.44
December '08	0	\$0.00	2	\$167.00	7	\$6,835.63	429	\$58,046.91	4	\$743.57	484	\$58,830.44	0	\$0.00	517	926	\$124,623.55
January '09	2	\$245.00	0	\$0.00	3	\$4,342.10	618	\$88,679.03	7	\$1,853.54	671	\$89,795.78	0	\$0.00	708	1,301	\$184,915.45
February '09	2	\$160.00	0	\$0.00	4	\$3,871.00	668	\$122,191.07	3	\$534.14	676	\$111,838.11	0	\$0.00	718	1,353	\$238,594.32
March '09	2	\$275.00	2	\$285.00	2	\$377.62	512	\$128,740.54	4	\$1,846.03	528	\$125,573.79	0	\$0.00	561	1,050	\$257,097.98
April '09	3	\$235.00	0	\$0.00	3	\$5,357.96	670	\$170,130.89	4	\$1,323.40	717	\$176,002.23	0	\$0.00	751	1,397	\$353,049.48
May '09	0	\$0.00	1	\$200.00	0	\$0.00	579	\$153,818.05	10	\$5,228.99	628	\$162,611.67	0	\$0.00	656	1,218	\$321,858.71
June '09	0	\$0.00	0	\$0.00	1	\$2,000.00	381	\$94,955.93	8	\$4,494.54	439	\$106,295.87	0	\$0.00	460	829	\$207,746.34
July '09	2	\$250.00	4	\$567.24	0	\$0.00	502	\$115,362.48	8	\$1,692.22	547	\$123,824.06	0	\$0.00	580	1,063	\$241,696.00
August '09	1	\$50.00	2	\$149.33	0	\$0.00	327	\$65,134.14	10	\$2,562.29	384	\$75,558.93	0	\$0.00	407	724	\$143,454.69
September '09	0	\$0.00	6	\$805.92	0	\$0.00	508	\$105,732.92	11	\$3,313.37	623	\$128,232.15	0	\$0.00	650	1,148	\$238,084.36
Monthly Avg.	1	\$132.50	1	\$181.21	2	\$2,784.66	511	\$102,984.72	6	\$2,057.26	562	\$107,957.52	0	\$0.00	593	1,084	\$216,097.87

Number Heat Deposit & Reconnect Payments:	14	Payment Amount:	\$1,590.00		
Number Electricity Deposit & Reconnect Fees:	17	Payment Amount:	\$2,174.49		
Number Furnace Repair & Replacement:	28	Payment Amount:	\$33,415.91		
Number Heating Fuel Payments:	6,127	Payment Amount:	\$1,235,816.69		
Number All Electrical Household Payments:	75	Payment Amount:	\$24,687.10		
Number Electricity Payments:	6,744	Payment Amount:	\$1,295,490.24		
Number Exception Payments:	0	Payment Amount:	\$0.00		
Total Number of Payments:	13,005	Total Payments:	\$2,593,174.43	<b>Total Number of Cases:</b>	4,406

### Monthly Totals of Cases, Number of Payments and Payments

Kalkaska Coι	ınty																
Reporting	Heat D	ep. & Recnt.	Elec. D	ep. & Recnt.	Furnace	e Rep.& Repl.	He	ating Fuel	All Elec	t. Household	El·	ectricity	Exc	ceptions		Total S	SER
Month	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	Cases	# Pymts	Payments
October '08	4	\$306.00	5	\$460.00	1	\$1,500.00	70	\$37,924.59	1	\$114.50	61	\$11,180.14	0	\$0.00	120	142	\$51,485.23
November '08	1	\$75.00	4	\$380.00	0	\$0.00	65	\$34,044.61	2	\$273.60	51	\$9,077.55	0	\$0.00	109	123	\$43,850.76
December '08	6	\$606.27	2	\$80.00	1	\$128.00	69	\$34,344.18	4	\$739.84	70	\$12,874.14	0	\$0.00	131	152	\$48,772.43
January '09	16	\$1,014.95	1	\$40.00	2	\$2,575.51	93	\$46,387.82	6	\$1,656.00	81	\$15,429.60	0	\$0.00	162	199	\$67,103.88
February '09	10	\$897.00	0	\$0.00	0	\$0.00	115	\$54,100.43	3	\$1,256.71	80	\$17,968.72	0	\$0.00	172	208	\$74,222.86
March '09	13	\$1,188.98	0	\$0.00	2	\$1,633.74	95	\$45,136.37	4	\$1,581.62	62	\$14,418.05	0	\$0.00	148	176	\$63,958.76
April '09	12	\$1,031.71	0	\$0.00	0	\$0.00	87	\$40,424.11	6	\$2,743.74	96	\$23,061.15	0	\$0.00	165	201	\$67,260.71
May '09	0	\$0.00	0	\$0.00	0	\$0.00	26	\$8,722.06	9	\$4,225.79	68	\$16,626.91	3	\$1,335.59	99	106	\$30,910.35
June '09	4	\$284.00	8	\$745.53	0	\$0.00	14	\$5,112.98	3	\$1,769.51	49	\$12,823.26	0	\$0.00	66	78	\$20,735.28
July '09	5	\$322.00	7	\$480.00	0	\$0.00	34	\$12,348.66	4	\$2,530.49	51	\$11,391.09	0	\$0.00	84	101	\$27,072.24
August '09	1	\$65.00	4	\$247.76	0	\$0.00	20	\$8,218.34	1	\$609.10	34	\$6,405.95	0	\$0.00	55	60	\$15,546.15
September '09	1	\$50.00	3	\$180.00	1	\$2,334.08	22	\$10,549.54	2	\$312.76	69	\$13,152.41	0	\$0.00	92	98	\$26,578.79
Monthly Avg.	. 6	\$486.74	3	\$217.77	1	\$680.94	59	\$28,109.47	4	\$1,484.47	64	\$13,700.75	0	\$111.30	117	137	\$44,791.45

Number Heat Deposit & Reconnect Payments:	73	Payment Amount:	\$5,840.91		
Number Electricity Deposit & Reconnect Fees:	34	Payment Amount:	\$2,613.29		
Number Furnace Repair & Replacement:	7	Payment Amount:	\$8,171.33		
Number Heating Fuel Payments:	710	Payment Amount:	\$337,313.69		
Number All Electrical Household Payments:	45	Payment Amount:	\$17,813.66		
Number Electricity Payments:	772	Payment Amount:	\$164,408.97		
Number Exception Payments:	3	Payment Amount:	\$1,335.59		
Total Number of Payments:	1,644	Total Payments:	\$537,497.44	<b>Total Number of Cases:</b>	763

#### Monthly Totals of Cases, Number of Payments and Payments

Kent County																	
Reporting	Heat D	ep. & Recnt.	Elec. D	ep. & Recnt.	Furnace	Rep.& Repl.	Hea	ating Fuel	All Elec	t. Household	El	ectricity	Exc	ceptions		Total S	SER
Month	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	Cases	# Pymts	Payments
October '08	6	\$1,098.00	1	\$110.00	2	\$2,472.27	774	\$244,554.39	5	\$1,341.28	1,045	\$186,144.04	0	\$0.00	1,606	1,833	\$435,719.98
November '08	3	\$540.00	0	\$0.00	6	\$8,013.27	675	\$217,034.11	1	\$325.63	794	\$142,686.12	0	\$0.00	1,294	1,479	\$368,599.13
December '08	5	\$658.96	1	\$170.00	6	\$8,340.00	698	\$217,309.36	3	\$1,759.22	778	\$143,555.02	0	\$0.00	1,283	1,491	\$371,792.56
January '09	2	\$101.72	0	\$0.00	6	\$8,985.00	781	\$285,934.49	5	\$1,889.20	850	\$174,980.60	0	\$0.00	1,405	1,644	\$471,891.01
February '09	2	\$292.00	1	\$200.00	9	\$10,024.76	867	\$344,457.85	5	\$2,359.43	795	\$170,266.69	0	\$0.00	1,406	1,679	\$527,600.73
March '09	1	\$178.00	0	\$0.00	7	\$11,902.00	744	\$309,438.35	4	\$2,157.81	573	\$130,051.56	0	\$0.00	1,137	1,329	\$453,727.72
April '09	1	\$189.00	0	\$0.00	11	\$17,535.73	717	\$293,126.96	4	\$2,520.46	642	\$146,464.60	0	\$0.00	1,214	1,375	\$459,836.75
May '09	1	\$40.00	11	\$1,576.74	4	\$5,323.41	439	\$171,888.90	6	\$3,365.99	487	\$109,685.17	4	\$2,572.19	834	952	\$294,452.40
June '09	1	\$100.00	5	\$852.55	3	\$5,375.00	528	\$213,620.44	3	\$2,033.08	447	\$101,324.13	0	\$0.00	861	987	\$323,305.20
July '09	2	\$377.00	4	\$761.63	4	\$8,020.00	635	\$258,177.19	7	\$3,633.18	710	\$151,394.93	0	\$0.00	1,219	1,362	\$422,363.93
August '09	0	\$0.00	5	\$793.17	3	\$7,945.00	404	\$157,076.47	2	\$1,688.26	523	\$111,104.62	0	\$0.00	863	937	\$278,607.52
September '09	2	\$270.00	10	\$1,639.51	2	\$3,735.00	465	\$187,639.17	9	\$3,887.70	763	\$164,222.71	0	\$0.00	1,135	1,251	\$361,394.09
Monthly Avg.	2	\$320.39	3	\$508.63	5	\$8,139.29	644	\$241,688.14	5	\$2,246.77	701	\$144,323.35	0	\$214.35	1,188	1,360	\$397,440.92

Number Heat Deposit & Reconnect Payments:	26	Payment Amount:	\$3,844.68		
Number Electricity Deposit & Reconnect Fees:	38	Payment Amount:	\$6,103.60		
Number Furnace Repair & Replacement:	63	Payment Amount:	\$97,671.44		
Number Heating Fuel Payments:	7,727	Payment Amount:	\$2,900,257.68		
Number All Electrical Household Payments:	54	Payment Amount:	\$26,961.24		
Number Electricity Payments:	8,407	Payment Amount:	\$1,731,880.19		
Number Exception Payments:	4	Payment Amount:	\$2,572.19		
Total Number of Payments:	16,319	Total Payments:	\$4,769,291.02	<b>Total Number of Cases:</b>	10,125

### Monthly Totals of Cases, Number of Payments and Payments

Keweenaw County																	
Reporting	Heat Γ	Dep. & Recnt.	Elec. D	Dep. & Recnt.	Furnace	e Rep.& Repl.	He	ating Fuel	All Elec	t. Household	El	lectricity	Exc	ceptions		Total S	3ER
Month	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	Cases	# Pymts	Payments
October '	ე8 0	\$0.00	2	\$60.00	0	\$0.00	13	\$7,993.52	1	\$249.78	4	\$1,241.17	0	\$0.00	17	20	\$9,544.47
November '	ე8 0	\$0.00	0	\$0.00	0	\$0.00	7	\$4,373.33	0	\$0.00	0	\$0.00	0	\$0.00	7	7	\$4,373.33
December '	08 0	\$0.00	0	\$0.00	0	\$0.00	4	\$1,778.59	0	\$0.00	0	\$0.00	0	\$0.00	4	4	\$1,778.59
January '	J9 0	\$0.00	0	\$0.00	0	\$0.00	11	\$6,316.05	0	\$0.00	0	\$0.00	0	\$0.00	11	11	\$6,316.05
February '	09 0	\$0.00	0	\$0.00	0	\$0.00	9	\$4,471.73	0	\$0.00	1	\$331.94	0	\$0.00	10	10	\$4,803.67
March '	09 0	\$0.00	0	\$0.00	0	\$0.00	4	\$1,767.86	0	\$0.00	4	\$1,498.09	0	\$0.00	7	8	\$3,265.95
April '	J9 0	\$0.00	0	\$0.00	0	\$0.00	4	\$1,235.92	3	\$2,178.30	4	\$2,149.17	0	\$0.00	11	11	\$5,563.39
May '	09 0	\$0.00	0	\$0.00	0	\$0.00	4	\$2,076.99	1	\$1,100.00	9	\$2,884.63	0	\$0.00	14	14	\$6,061.62
June '	09 0	\$0.00	0	\$0.00	0	\$0.00	1	\$214.62	0	\$0.00	3	\$1,185.24	0	\$0.00	4	4	\$1,399.86
July '	09 0	\$0.00	0	\$0.00	0	\$0.00	0	\$0.00	0	\$0.00	1	\$308.04	0	\$0.00	1	1	\$308.04
August '	09 0	\$0.00	0	\$0.00	0	\$0.00	1	\$83.19	1	\$225.31	4	\$1,392.94	0	\$0.00	5	6	\$1,701.44
September '	09 0	\$0.00	0	\$0.00	0	\$0.00	0	\$0.00	0	\$0.00	0	\$0.00	0	\$0.00	0	0	\$0.00
Monthly Av	/g. 0	\$0.00	0	\$5.00	0	\$0.00	5	\$2,525.98	1	\$312.78	3	\$915.94	0	\$0.00	8	8	\$3,759.70

Number Heat Deposit & Reconnect Payments:	Ü	Payment Amount:	\$0.00		
Number Electricity Deposit & Reconnect Fees:	2	Payment Amount:	\$60.00		
Number Furnace Repair & Replacement:	0	Payment Amount:	\$0.00		
Number Heating Fuel Payments:	58	Payment Amount:	\$30,311.80		
Number All Electrical Household Payments:	6	Payment Amount:	\$3,753.39		
Number Electricity Payments:	30	Payment Amount:	\$10,991.22		
Number Exception Payments:	0	Payment Amount:	\$0.00		
Total Number of Payments:	96	Total Payments:	\$45,116.41	Total Number of Cases:	55

### Monthly Totals of Cases, Number of Payments and Payments

Lake County																	
Reporting	Heat D	ep. & Recnt.	Elec. D	ep. & Recnt.	Furnace Rep.& Repl.		He	ating Fuel	All Elec	t. Household	El	ectricity	Exc	ceptions		Total S	SER
Month	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	Cases	# Pymts	Payments
October '08	23	\$1,713.50	7	\$482.00	0	\$0.00	133	\$73,422.35	1	\$174.00	57	\$11,300.04	0	\$0.00	178	221	\$87,091.89
November '08	8	\$628.00	3	\$220.00	1	\$610.00	90	\$46,927.24	1	\$191.83	46	\$8,283.50	0	\$0.00	130	149	\$56,860.57
December '08	13	\$1,092.00	3	\$379.60	2	\$1,684.00	118	\$58,156.32	1	\$378.52	56	\$9,256.84	0	\$0.00	167	193	\$70,947.28
January '09	19	\$1,479.00	2	\$180.00	3	\$693.00	168	\$74,316.80	2	\$660.75	63	\$12,685.22	0	\$0.00	204	257	\$90,014.77
February '09	19	\$1,480.00	1	\$140.00	2	\$381.61	162	\$70,313.33	3	\$1,589.98	59	\$13,828.04	0	\$0.00	209	246	\$87,732.96
March '09	12	\$1,029.00	0	\$0.00	0	\$0.00	77	\$29,170.97	1	\$430.22	54	\$15,391.67	0	\$0.00	128	144	\$46,021.86
April '09	9	\$699.00	1	\$150.00	1	\$2,181.50	64	\$24,092.45	3	\$1,097.50	64	\$17,694.27	0	\$0.00	126	142	\$45,914.72
May '09	5	\$357.00	7	\$910.00	1	\$1,877.31	59	\$22,995.35	1	\$1,100.00	51	\$15,366.74	0	\$0.00	103	124	\$42,606.40
June '09	0	\$0.00	7	\$422.00	1	\$2,000.00	10	\$3,933.77	0	\$0.00	38	\$9,488.19	0	\$0.00	49	56	\$15,843.96
July '09	2	\$192.00	3	\$120.00	0	\$0.00	21	\$7,583.91	2	\$1,449.12	39	\$9,585.95	0	\$0.00	60	67	\$18,930.98
August '09	4	\$300.00	5	\$560.00	1	\$1,700.00	14	\$6,062.41	1	\$505.35	31	\$6,680.62	0	\$0.00	46	56	\$15,808.38
September '09	2	\$150.00	3	\$120.00	1	\$3,410.00	38	\$15,573.88	1	\$589.19	60	\$12,527.92	0	\$0.00	93	105	\$32,370.99
Monthly Avg.	10	\$759.96	4	\$306.97	1	\$1,211.45	80	\$36,045.73	1	\$680.54	52	\$11,840.75	0	\$0.00	124	147	\$50,845.40

Number Heat Deposit & Reconnect Payments:	116	Payment Amount:	\$9,119.50		
Number Electricity Deposit & Reconnect Fees:	42	Payment Amount:	\$3,683.60		
Number Furnace Repair & Replacement:	13	Payment Amount:	\$14,537.42		
Number Heating Fuel Payments:	954	Payment Amount:	\$432,548.78		
Number All Electrical Household Payments:	17	Payment Amount:	\$8,166.46		
Number Electricity Payments:	618	Payment Amount:	\$142,089.00		
Number Exception Payments:	0	Payment Amount:	\$0.00		
Total Number of Payments:	1,760	Total Payments:	\$610,144.76	<b>Total Number of Cases:</b>	803

### Monthly Totals of Cases, Number of Payments and Payments

Lapeer County																	
Reporting	Heat D	ep. & Recnt.	Elec. D	ep. & Recnt.	Furnace	Rep.& Repl.	Hea	ating Fuel	All Elec	t. Household	El	ectricity	Exc	ceptions		Total S	SER
Month	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	Cases	# Pymts	Payments
October '08	3	\$284.00	0	\$0.00	2	\$1,884.00	105	\$41,764.69	2	\$638.98	94	\$27,532.18	0	\$0.00	189	206	\$72,103.85
November '08	2	\$109.00	0	\$0.00	2	\$3,000.00	79	\$26,439.30	3	\$1,017.71	109	\$33,318.84	0	\$0.00	175	195	\$63,884.85
December '08	0	\$0.00	0	\$0.00	2	\$938.59	110	\$41,083.90	2	\$1,297.14	99	\$26,714.17	0	\$0.00	194	213	\$70,033.80
January '09	4	\$388.00	0	\$0.00	1	\$300.00	195	\$65,310.92	5	\$2,317.13	83	\$25,024.71	0	\$0.00	252	288	\$93,340.76
February '09	3	\$444.99	0	\$0.00	0	\$0.00	187	\$61,503.26	6	\$2,207.88	101	\$30,058.04	0	\$0.00	262	297	\$94,214.17
March '09	1	\$55.00	1	\$114.00	1	\$1,500.00	154	\$48,663.22	5	\$2,343.85	80	\$26,075.22	0	\$0.00	211	242	\$78,751.29
April '09	1	\$92.00	0	\$0.00	1	\$433.60	124	\$40,722.82	4	\$2,635.68	97	\$31,266.61	0	\$0.00	204	227	\$75,150.71
May '09	1	\$85.00	0	\$0.00	0	\$0.00	108	\$31,262.01	2	\$1,905.54	96	\$33,534.95	41	\$10,050.29	221	248	\$76,837.79
June '09	0	\$0.00	0	\$0.00	0	\$0.00	219	\$80,028.67	16	\$5,175.11	263	\$89,111.76	0	\$0.00	438	498	\$174,315.54
July '09	1	\$47.71	0	\$0.00	0	\$0.00	60	\$13,159.06	6	\$2,527.33	73	\$24,715.46	0	\$0.00	127	140	\$40,449.56
August '09	0	\$0.00	0	\$0.00	0	\$0.00	39	\$12,089.47	5	\$1,635.53	59	\$18,885.19	0	\$0.00	97	103	\$32,610.19
September '09	2	\$270.00	0	\$0.00	0	\$0.00	57	\$15,846.84	3	\$2,359.40	108	\$34,560.53	0	\$0.00	159	170	\$53,036.77
Monthly Avg.	2	\$147.98	0	\$9.50	1	\$671.35	120	\$39,822.85	5	\$2,171.77	105	\$33,399.81	3	\$837.52	211	236	\$77,060.77

Number Heat Deposit & Reconnect Payments:	18	Payment Amount:	\$1,775.70		
Number Electricity Deposit & Reconnect Fees:	1	Payment Amount:	\$114.00		
Number Furnace Repair & Replacement:	9	Payment Amount:	\$8,056.19		
Number Heating Fuel Payments:	1,437	Payment Amount:	\$477,874.16		
Number All Electrical Household Payments:	59	Payment Amount:	\$26,061.28		
Number Electricity Payments:	1,262	Payment Amount:	\$400,797.66		
Number Exception Payments:	41	Payment Amount:	\$10,050.29		
Total Number of Payments:	2,827	Total Payments:	\$924,729.28	<b>Total Number of Cases:</b>	1,580

### Monthly Totals of Cases, Number of Payments and Payments

Leelanau County																	
Reporting	Heat D	ep. & Recnt.	Elec. D	ep. & Recnt.	Furnace	e Rep.& Repl.	He	ating Fuel	All Elec	t. Household	El	ectricity	Exc	ceptions		Total S	SER
Month	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	Cases	# Pymts	Payments
October '08	1	\$50.00	1	\$200.00	0	\$0.00	12	\$5,850.66	0	\$0.00	10	\$1,836.57	0	\$0.00	22	24	\$7,937.23
November '08	0	\$0.00	0	\$0.00	0	\$0.00	14	\$6,046.97	0	\$0.00	11	\$2,048.40	0	\$0.00	21	25	\$8,095.37
December '08	2	\$140.00	3	\$240.00	0	\$0.00	15	\$6,786.79	1	\$113.73	18	\$3,302.00	0	\$0.00	30	39	\$10,582.52
January '09	0	\$0.00	2	\$80.00	1	\$1,066.00	16	\$7,834.36	1	\$82.28	19	\$3,663.48	0	\$0.00	33	39	\$12,726.12
February '09	5	\$484.99	0	\$0.00	0	\$0.00	26	\$13,022.70	0	\$0.00	18	\$3,621.10	0	\$0.00	40	49	\$17,128.79
March '09	6	\$387.00	1	\$80.00	0	\$0.00	30	\$12,972.56	0	\$0.00	22	\$5,114.62	0	\$0.00	44	59	\$18,554.18
April '09	2	\$155.00	0	\$0.00	0	\$0.00	20	\$7,795.16	2	\$579.53	30	\$7,994.57	0	\$0.00	48	54	\$16,524.26
May '09	1	\$100.00	2	\$110.00	0	\$0.00	8	\$3,708.66	1	\$527.06	14	\$3,392.66	0	\$0.00	21	26	\$7,838.38
June '09	0	\$0.00	1	\$80.00	0	\$0.00	5	\$1,184.38	1	\$443.92	12	\$1,778.66	0	\$0.00	16	19	\$3,486.96
July '09	0	\$0.00	0	\$0.00	0	\$0.00	4	\$1,596.27	0	\$0.00	21	\$5,374.63	0	\$0.00	24	25	\$6,970.90
August '09	0	\$0.00	1	\$80.00	0	\$0.00	3	\$1,142.89	0	\$0.00	11	\$1,857.36	0	\$0.00	14	15	\$3,080.25
September '09	0	\$0.00	0	\$0.00	0	\$0.00	5	\$1,566.03	1	\$1,100.00	13	\$2,212.87	0	\$0.00	18	19	\$4,878.90
Monthly Avg.	1	\$109.75	1	\$72.50	0	\$88.83	13	\$5,792.29	1	\$237.21	17	\$3,516.41	0	\$0.00	28	33	\$9,816.99

Number Heat Deposit & Reconnect Payments:	17	Payment Amount:	\$1,316.99		
Number Electricity Deposit & Reconnect Fees:	11	Payment Amount:	\$870.00		
Number Furnace Repair & Replacement:	1	Payment Amount:	\$1,066.00		
Number Heating Fuel Payments:	158	Payment Amount:	\$69,507.43		
Number All Electrical Household Payments:	7	Payment Amount:	\$2,846.52		
Number Electricity Payments:	199	Payment Amount:	\$42,196.92		
Number Exception Payments:	0	Payment Amount:	\$0.00		
Total Number of Payments:	393	Total Payments:	\$117,803.86	<b>Total Number of Cases:</b>	200

#### Monthly Totals of Cases, Number of Payments and Payments

Lenawee County																	
Reporting	Heat Do	ep. & Recnt.	Elec. D	ep. & Recnt.	Furnace	e Rep.& Repl.	Hea	ating Fuel	All Elec	t. Household	EI	ectricity	Exc	ceptions		Total S	SER
Month	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	Cases	# Pymts	Payments
October '08	34	\$1,780.00	0	\$0.00	0	\$0.00	122	\$31,353.77	1	\$124.96	182	\$29,903.13	0	\$0.00	257	339	\$63,161.86
November '08	18	\$1,144.00	2	\$50.00	0	\$0.00	103	\$27,722.19	3	\$616.29	153	\$24,331.54	0	\$0.00	215	279	\$53,864.02
December '08	9	\$522.75	1	\$50.00	1	\$90.00	118	\$31,994.00	2	\$457.18	168	\$27,600.55	0	\$0.00	233	299	\$60,714.48
January '09	14	\$931.15	0	\$0.00	2	\$1,648.46	185	\$46,277.18	2	\$484.09	186	\$30,619.65	0	\$0.00	310	389	\$79,960.53
February '09	15	\$844.00	1	\$75.00	2	\$1,818.00	299	\$100,244.88	3	\$448.99	233	\$42,104.55	0	\$0.00	439	553	\$145,535.42
March '09	6	\$410.00	1	\$200.00	2	\$4,396.00	273	\$102,318.86	1	\$140.02	172	\$38,804.38	0	\$0.00	367	455	\$146,269.26
April '09	13	\$792.00	0	\$0.00	0	\$0.00	224	\$83,704.98	4	\$2,033.93	184	\$41,104.33	0	\$0.00	326	425	\$127,635.24
May '09	18	\$1,000.00	2	\$115.00	3	\$10,489.90	182	\$66,032.95	1	\$322.23	170	\$38,070.28	0	\$0.00	299	376	\$116,030.36
June '09	17	\$830.00	0	\$0.00	2	\$7,220.00	168	\$73,457.02	1	\$746.57	211	\$64,174.31	0	\$0.00	348	399	\$146,427.90
July '09	19	\$940.00	2	\$50.00	0	\$0.00	107	\$30,330.79	2	\$952.82	127	\$25,093.50	0	\$0.00	204	257	\$57,367.11
August '09	19	\$970.00	3	\$393.14	0	\$0.00	82	\$24,498.66	2	\$1,429.23	121	\$24,896.76	0	\$0.00	180	227	\$52,187.79
September '09	27	\$1,344.78	1	\$200.00	2	\$5,723.21	74	\$17,936.91	0	\$0.00	188	\$36,706.98	0	\$0.00	237	292	\$61,911.88
Monthly Avg.	17	\$959.06	1	\$94.43	1	\$2,615.46	161	\$52,989.35	2	\$646.36	175	\$35,284.16	0	\$0.00	285	358	\$92,588.82

Number Heat Deposit & Reconnect Payments:	209	Payment Amount:	\$11,508.68		
Number Electricity Deposit & Reconnect Fees:	13	Payment Amount:	\$1,133.14		
Number Furnace Repair & Replacement:	14	Payment Amount:	\$31,385.57		
Number Heating Fuel Payments:	1,937	Payment Amount:	\$635,872.19		
Number All Electrical Household Payments:	22	Payment Amount:	\$7,756.31		
Number Electricity Payments:	2,095	Payment Amount:	\$423,409.96		
Number Exception Payments:	0	Payment Amount:	\$0.00		
Total Number of Payments:	4,290	Total Payments:	\$1,111,065.85	<b>Total Number of Cases:</b>	2,079

### Monthly Totals of Cases, Number of Payments and Payments

Livingston County																	
Donorting	Heat De	ep. & Recnt.	Elec. D	ep. & Recnt.	Furnace	Rep.& Repl.	Heating Fuel		All Elec	t. Household	El	ectricity	Exc	ceptions		Total S	SER
Reporting Month	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	Cases	# Pymts	Payments
October '08	0	\$0.00	0	\$0.00	1	\$1,500.00	95	\$34,767.42	8	\$2,269.65	66	\$19,267.06	0	\$0.00	147	170	\$57,804.13
November '08	0	\$0.00	0	\$0.00	0	\$0.00	74	\$22,990.62	7	\$2,927.32	84	\$23,543.53	0	\$0.00	140	165	\$49,461.47
December '08	0	\$0.00	0	\$0.00	0	\$0.00	88	\$29,114.05	6	\$2,389.37	99	\$24,740.54	0	\$0.00	175	193	\$56,243.96
January '09	0	\$0.00	0	\$0.00	2	\$1,929.00	141	\$40,586.95	9	\$3,011.07	81	\$23,027.27	0	\$0.00	199	233	\$68,554.29
February '09	0	\$0.00	0	\$0.00	0	\$0.00	157	\$54,664.93	8	\$3,130.05	86	\$21,935.65	0	\$0.00	207	251	\$79,730.63
March '09	0	\$0.00	0	\$0.00	0	\$0.00	129	\$42,047.57	13	\$7,246.87	76	\$23,811.31	0	\$0.00	182	218	\$73,105.75
April '09	0	\$0.00	0	\$0.00	2	\$754.63	147	\$46,475.92	8	\$4,584.56	112	\$39,919.04	0	\$0.00	222	269	\$91,734.15
May '09	0	\$0.00	0	\$0.00	1	\$2,264.00	93	\$31,166.33	6	\$3,636.43	75	\$28,314.61	26	\$9,764.44	177	201	\$75,145.81
June '09	0	\$0.00	0	\$0.00	0	\$0.00	221	\$94,739.73	16	\$7,283.93	228	\$80,964.26	0	\$0.00	410	465	\$182,987.92
July '09	0	\$0.00	0	\$0.00	0	\$0.00	73	\$22,043.55	9	\$3,596.32	90	\$32,884.62	0	\$0.00	153	172	\$58,524.49
August '09	0	\$0.00	0	\$0.00	0	\$0.00	42	\$12,261.44	4	\$2,533.50	63	\$22,152.78	0	\$0.00	99	109	\$36,947.72
September '09	0	\$0.00	0	\$0.00	0	\$0.00	65	\$24,170.47	5	\$2,943.88	100	\$34,218.21	0	\$0.00	153	170	\$61,332.56
Monthly Avg.	0	\$0.00	0	\$0.00	1	\$537.30	110	\$37,919.08	8	\$3,796.08	97	\$31,231.57	2	\$813.70	189	218	\$74,297.74

0	Payment Amount:	\$0.00		
0	Payment Amount:	\$0.00		
6	Payment Amount:	\$6,447.63		
1,325	Payment Amount:	\$455,028.98		
99	Payment Amount:	\$45,552.95		
1,160	Payment Amount:	\$374,778.88		
26	Payment Amount:	\$9,764.44		
2,616	<b>Total Payments:</b>	\$891,572.88	<b>Total Number of Cases:</b>	1,547
	1,325 99 1,160 26	0 Payment Amount: 6 Payment Amount: 1,325 Payment Amount: 99 Payment Amount: 1,160 Payment Amount: 26 Payment Amount:	0 Payment Amount: \$0.00 6 Payment Amount: \$6,447.63 1,325 Payment Amount: \$455,028.98 99 Payment Amount: \$45,552.95 1,160 Payment Amount: \$374,778.88 26 Payment Amount: \$9,764.44	0 Payment Amount: \$0.00 6 Payment Amount: \$6,447.63 1,325 Payment Amount: \$455,028.98 99 Payment Amount: \$45,552.95 1,160 Payment Amount: \$374,778.88 26 Payment Amount: \$9,764.44

#### Monthly Totals of Cases, Number of Payments and Payments

Luce County	•																
Reporting	Heat D	ep. & Recnt.	Elec. D	ep. & Recnt.	Furnace	Rep.& Repl.	He	ating Fuel	All Elec	t. Household	El	lectricity	Exc	ceptions		Total S	SER
Month	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	Cases	# Pymts	Payments
October '08	5	\$418.00	3	\$385.00	0	\$0.00	40	\$24,300.48	0	\$0.00	26	\$4,853.34	0	\$0.00	61	74	\$29,956.82
November '08	4	\$484.00	2	\$160.00	0	\$0.00	16	\$7,148.59	0	\$0.00	19	\$3,289.60	0	\$0.00	34	41	\$11,082.19
December '08	5	\$438.00	0	\$0.00	1	\$467.65	41	\$12,397.30	0	\$0.00	25	\$3,682.36	0	\$0.00	54	72	\$16,985.31
January '09	2	\$340.00	0	\$0.00	0	\$0.00	64	\$24,927.41	1	\$193.63	40	\$6,293.47	0	\$0.00	86	107	\$31,754.51
February '09	3	\$213.00	1	\$75.00	0	\$0.00	53	\$16,266.09	2	\$704.86	19	\$2,711.50	0	\$0.00	65	78	\$19,970.45
March '09	0	\$0.00	2	\$230.00	0	\$0.00	40	\$13,191.91	2	\$462.43	29	\$5,305.58	0	\$0.00	60	73	\$19,189.92
April '09	1	\$63.00	0	\$0.00	0	\$0.00	23	\$8,045.79	2	\$193.34	34	\$6,245.73	0	\$0.00	51	60	\$14,547.86
May '09	4	\$276.00	1	\$155.00	0	\$0.00	22	\$8,687.71	3	\$1,111.37	27	\$5,009.33	0	\$0.00	47	57	\$15,239.41
June '09	2	\$295.00	5	\$500.00	0	\$0.00	3	\$725.02	2	\$657.34	16	\$2,538.35	0	\$0.00	25	28	\$4,715.71
July '09	3	\$418.00	1	\$155.00	0	\$0.00	16	\$5,996.40	0	\$0.00	16	\$2,556.45	0	\$0.00	30	36	\$9,125.85
August '09	0	\$0.00	3	\$305.00	0	\$0.00	6	\$2,762.41	0	\$0.00	12	\$2,130.70	0	\$0.00	18	21	\$5,198.11
September '09	1	\$75.00	2	\$150.00	0	\$0.00	6	\$3,357.41	2	\$1,326.56	13	\$3,432.75	0	\$0.00	20	24	\$8,341.72
Monthly Avg.	3	\$251.67	2	\$176.25	0	\$38.97	28	\$10,650.54	1	\$387.46	23	\$4,004.10	0	\$0.00	46	56	\$15,508.99

Number Heat Deposit & Reconnect Payments:	30	Payment Amount:	\$3,020.00		
Number Electricity Deposit & Reconnect Fees:	20	Payment Amount:	\$2,115.00		
Number Furnace Repair & Replacement:	1	Payment Amount:	\$467.65		
Number Heating Fuel Payments:	330	Payment Amount:	\$127,806.52		
Number All Electrical Household Payments:	14	Payment Amount:	\$4,649.53		
Number Electricity Payments:	276	Payment Amount:	\$48,049.16		
Number Exception Payments:	0	Payment Amount:	\$0.00		
Total Number of Payments:	671	Total Payments:	\$186,107.86	<b>Total Number of Cases:</b>	246

### Monthly Totals of Cases, Number of Payments and Payments

Mackinac Co	Mackinac County																
Reporting	Heat D	ep. & Recnt.	Elec. D	ep. & Recnt.	Furnace	Rep.& Repl.	He	ating Fuel	All Elec	t. Household	El	ectricity	Exc	ceptions		Total S	SER
Month	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	Cases	# Pymts	Payments
October '08	3	\$166.00	0	\$0.00	0	\$0.00	17	\$9,618.20	2	\$553.68	6	\$1,078.90	0	\$0.00	23	28	\$11,416.78
November '08	4	\$220.00	0	\$0.00	1	\$975.00	13	\$4,406.64	1	\$100.00	13	\$2,251.24	0	\$0.00	24	32	\$7,952.88
December '08	4	\$319.63	0	\$0.00	0	\$0.00	22	\$10,217.76	1	\$700.00	21	\$5,005.81	0	\$0.00	38	48	\$16,243.20
January '09	1	\$75.00	1	\$50.00	1	\$1,295.00	24	\$10,748.98	4	\$1,451.52	17	\$3,429.30	0	\$0.00	42	48	\$17,049.80
February '09	4	\$519.00	0	\$0.00	0	\$0.00	29	\$12,620.56	9	\$4,168.36	26	\$5,720.37	0	\$0.00	56	68	\$23,028.29
March '09	2	\$230.00	1	\$200.00	0	\$0.00	31	\$14,893.97	6	\$4,123.65	17	\$5,107.05	0	\$0.00	50	57	\$24,554.67
April '09	0	\$0.00	0	\$0.00	0	\$0.00	18	\$7,946.36	6	\$4,093.69	16	\$4,075.21	0	\$0.00	36	40	\$16,115.26
May '09	1	\$100.00	0	\$0.00	0	\$0.00	13	\$5,009.92	6	\$3,547.77	17	\$4,444.58	0	\$0.00	35	37	\$13,102.27
June '09	1	\$100.00	0	\$0.00	0	\$0.00	2	\$1,460.42	0	\$0.00	10	\$2,954.42	0	\$0.00	12	13	\$4,514.84
July '09	2	\$242.00	0	\$0.00	0	\$0.00	9	\$4,693.29	4	\$1,491.42	12	\$3,604.70	0	\$0.00	23	27	\$10,031.41
August '09	1	\$50.00	1	\$200.00	0	\$0.00	4	\$1,075.14	3	\$1,538.88	9	\$2,408.99	0	\$0.00	17	18	\$5,273.01
September '09	2	\$149.00	1	\$140.00	0	\$0.00	10	\$4,393.97	6	\$2,355.28	13	\$3,372.12	0	\$0.00	28	32	\$10,410.37
Monthly Avg.	2	\$180.89	0	\$49.17	0	\$189.17	16	\$7,257.10	4	\$2,010.35	15	\$3,621.06	0	\$0.00	32	37	\$13,307.73

Number Heat Deposit & Reconnect Payments:	25	Payment Amount:	\$2,170.63		
Number Electricity Deposit & Reconnect Fees:	4	Payment Amount:	\$590.00		
Number Furnace Repair & Replacement:	2	Payment Amount:	\$2,270.00		
Number Heating Fuel Payments:	192	Payment Amount:	\$87,085.21		
Number All Electrical Household Payments:	48	Payment Amount:	\$24,124.25		
Number Electricity Payments:	177	Payment Amount:	\$43,452.69		
Number Exception Payments:	0	Payment Amount:	\$0.00		
Total Number of Payments:	448	Total Payments:	\$159,692.78	<b>Total Number of Cases:</b>	251

#### Monthly Totals of Cases, Number of Payments and Payments

Macomb Cou	nty																
Reporting	Heat D	ep. & Recnt.	Elec. D	ep. & Recnt.	Furnace	Rep.& Repl.	He	ating Fuel	All Elec	t. Household	El	ectricity	Exc	ceptions		Total	SER
Month	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	Cases	# Pymts	Payments
October '08	6	\$345.00	0	\$0.00	1	\$1,500.00	614	\$133,939.35	7	\$2,278.39	572	\$159,977.54	0	\$0.00	1,064	1,200	\$298,040.28
November '08	10	\$1,275.00	1	\$70.00	1	\$119.00	377	\$82,900.93	5	\$3,030.95	591	\$175,550.30	0	\$0.00	870	985	\$262,946.18
December '08	4	\$334.48	0	\$0.00	5	\$5,205.50	407	\$76,911.36	3	\$1,315.17	611	\$180,968.38	0	\$0.00	907	1,030	\$264,734.89
January '09	5	\$475.00	0	\$0.00	7	\$7,549.23	778	\$163,193.12	8	\$2,939.98	554	\$181,469.98	0	\$0.00	1,190	1,352	\$355,627.31
February '09	3	\$245.00	0	\$0.00	3	\$2,700.00	1,014	\$243,757.77	7	\$3,726.82	572	\$187,295.74	0	\$0.00	1,391	1,599	\$437,725.33
March '09	0	\$0.00	0	\$0.00	5	\$6,781.04	695	\$214,608.14	10	\$5,007.06	515	\$188,542.23	0	\$0.00	1,077	1,225	\$414,938.47
April '09	2	\$300.00	0	\$0.00	3	\$4,870.00	854	\$273,777.24	10	\$6,718.46	590	\$204,809.04	0	\$0.00	1,282	1,459	\$490,474.74
May '09	3	\$435.00	1	\$200.00	0	\$0.00	674	\$208,100.41	13	\$9,380.29	605	\$215,179.58	519	\$134,118.24	1,639	1,815	\$567,413.52
June '09	1	\$50.00	0	\$0.00	0	\$0.00	2,872	\$1,197,977.31	93	\$32,007.81	2,547	\$734,098.35	0	\$0.00	4,733	5,513	\$1,964,133.47
July '09	2	\$170.89	0	\$0.00	0	\$0.00	195	\$55,314.01	0	\$0.00	177	\$66,683.23	0	\$0.00	346	374	\$122,168.13
August '09	5	\$250.00	1	\$184.25	0	\$0.00	257	\$70,984.87	4	\$3,476.67	346	\$117,976.38	0	\$0.00	556	613	\$192,872.17
September '09	4	\$674.60	4	\$658.81	0	\$0.00	389	\$99,746.61	15	\$7,898.10	537	\$182,314.06	0	\$0.00	859	949	\$291,292.18
Monthly Avg.	4	\$379.58	1	\$92.76	2	\$2,393.73	761	\$235,100.93	15	\$6,481.64	685	\$216,238.73	43	\$11,176.52	1,326	1,510	\$471,863.89

Number Heat Deposit & Reconnect Payments:	45	Payment Amount:	\$4,554.97		
Number Electricity Deposit & Reconnect Fees:	7	Payment Amount:	\$1,113.06		
Number Furnace Repair & Replacement:	25	Payment Amount:	\$28,724.77		
Number Heating Fuel Payments:	9,126	Payment Amount:	\$2,821,211.12		
Number All Electrical Household Payments:	175	Payment Amount:	\$77,779.70		
Number Electricity Payments:	8,217	Payment Amount:	\$2,594,864.81		
Number Exception Payments:	519	Payment Amount:	\$134,118.24		
Total Number of Payments:	18,114	Total Payments:	\$5,662,366.67	<b>Total Number of Cases:</b>	11,396

### Monthly Totals of Cases, Number of Payments and Payments

Manistee Cou	ınty																
Reporting	Heat D	ep. & Recnt.	Elec. D	ep. & Recnt.	Furnace	Rep.& Repl.	Hea	ating Fuel	All Elec	t. Household	El	ectricity	Exc	ceptions		Total S	SER
Month	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	Cases	# Pymts	Payments
October '08	2	\$120.00	0	\$0.00	1	\$1,500.00	78	\$40,313.12	1	\$469.97	50	\$8,188.63	0	\$0.00	114	132	\$50,591.72
November '08	1	\$29.95	1	\$40.00	1	\$1,500.00	67	\$31,460.20	2	\$437.06	54	\$9,724.34	0	\$0.00	108	126	\$43,191.55
December '08	2	\$130.00	0	\$0.00	0	\$0.00	92	\$46,033.36	4	\$516.04	57	\$9,054.43	0	\$0.00	141	155	\$55,733.83
January '09	1	\$100.00	0	\$0.00	1	\$271.41	123	\$56,797.93	5	\$1,289.77	70	\$11,853.12	0	\$0.00	180	200	\$70,312.23
February '09	1	\$50.00	0	\$0.00	2	\$2,194.50	154	\$65,780.96	3	\$1,212.49	78	\$16,218.15	0	\$0.00	198	238	\$85,456.10
March '09	1	\$31.00	0	\$0.00	1	\$2,290.00	90	\$41,833.06	4	\$1,439.31	68	\$16,488.31	0	\$0.00	140	164	\$62,081.68
April '09	2	\$285.00	0	\$0.00	3	\$9,368.00	81	\$34,654.19	7	\$4,385.34	74	\$18,662.54	0	\$0.00	154	167	\$67,355.07
May '09	2	\$125.00	1	\$140.00	0	\$0.00	37	\$13,895.53	2	\$764.07	61	\$13,875.13	5	\$1,242.84	99	108	\$30,042.57
June '09	0	\$0.00	1	\$189.94	1	\$2,950.00	23	\$9,494.80	2	\$1,009.92	30	\$6,330.71	0	\$0.00	54	57	\$19,975.37
July '09	0	\$0.00	0	\$0.00	0	\$0.00	28	\$12,124.11	1	\$152.40	40	\$8,614.72	0	\$0.00	62	69	\$20,891.23
August '09	0	\$0.00	0	\$0.00	0	\$0.00	7	\$3,639.80	0	\$0.00	24	\$5,639.88	0	\$0.00	31	31	\$9,279.68
September '09	0	\$0.00	0	\$0.00	0	\$0.00	30	\$10,576.62	3	\$530.72	50	\$10,051.22	0	\$0.00	77	83	\$21,158.56
Monthly Avg.	. 1	\$72.58	0	\$30.83	1	\$1,672.83	68	\$30,550.31	3	\$1,017.26	55	\$11,225.10	0	\$103.57	113	128	\$44,672.47

Number Heat Deposit & Reconnect Payments:	12	Payment Amount:	\$870.95		
Number Electricity Deposit & Reconnect Fees:	3	Payment Amount:	\$369.94		
Number Furnace Repair & Replacement:	10	Payment Amount:	\$20,073.91		
Number Heating Fuel Payments:	810	Payment Amount:	\$366,603.68		
Number All Electrical Household Payments:	34	Payment Amount:	\$12,207.09		
Number Electricity Payments:	656	Payment Amount:	\$134,701.18		
Number Exception Payments:	5	Payment Amount:	\$1,242.84		
Total Number of Payments:	1,530	Total Payments:	\$536,069.59	<b>Total Number of Cases:</b>	777

#### Monthly Totals of Cases, Number of Payments and Payments

Marquette Co	unty																
Reporting	Heat D	ep. & Recnt.	Elec. D	ep. & Recnt.	Furnace	Rep.& Repl.	Hea	ating Fuel	All Elec	t. Household	El	ectricity	Exc	ceptions		Total S	3ER
Month	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	Cases	# Pymts	Payments
October '08	12	\$1,782.15	7	\$370.00	1	\$1,500.00	91	\$41,030.78	3	\$614.47	80	\$19,244.23	0	\$0.00	152	194	\$64,541.63
November '08	8	\$724.00	3	\$270.00	0	\$0.00	43	\$15,377.96	1	\$208.63	33	\$6,693.53	0	\$0.00	72	88	\$23,274.12
December '08	7	\$845.00	3	\$265.00	1	\$1,500.00	92	\$30,704.49	3	\$1,146.85	36	\$7,292.37	0	\$0.00	126	142	\$41,753.71
January '09	7	\$850.00	3	\$270.00	1	\$1,500.00	145	\$55,921.05	4	\$1,399.59	57	\$11,903.29	0	\$0.00	181	217	\$71,843.93
February '09	5	\$737.37	3	\$220.00	3	\$2,022.81	161	\$63,983.69	3	\$1,034.73	56	\$15,046.56	0	\$0.00	192	231	\$83,045.16
March '09	4	\$200.00	1	\$50.00	2	\$3,463.57	144	\$54,288.45	2	\$872.80	61	\$20,758.02	0	\$0.00	182	214	\$79,632.84
April '09	11	\$680.00	1	\$200.00	3	\$7,197.44	157	\$55,072.60	7	\$5,139.97	110	\$37,509.38	0	\$0.00	239	289	\$105,799.39
May '09	5	\$589.00	6	\$405.51	0	\$0.00	71	\$24,263.41	7	\$5,412.48	113	\$40,802.59	4	\$687.21	181	206	\$72,160.20
June '09	4	\$490.00	8	\$700.51	0	\$0.00	50	\$16,833.44	2	\$947.09	56	\$19,880.41	0	\$0.00	102	120	\$38,851.45
July '09	4	\$465.00	11	\$1,015.09	0	\$0.00	38	\$11,928.59	5	\$1,880.76	70	\$21,845.32	0	\$0.00	114	128	\$37,134.76
August '09	4	\$200.00	4	\$190.00	0	\$0.00	27	\$8,654.28	4	\$1,269.83	70	\$19,119.69	0	\$0.00	96	109	\$29,433.80
September '09	7	\$857.40	11	\$295.00	0	\$0.00	45	\$16,465.67	1	\$208.55	82	\$21,260.04	0	\$0.00	120	146	\$39,086.66
Monthly Avg.	7	\$701.66	5	\$354.26	1	\$1,431.99	89	\$32,877.03	4	\$1,677.98	69	\$20,112.95	0	\$57.27	146	174	\$57,213.14

Number Heat Deposit & Reconnect Payments:	78	Payment Amount:	\$8,419.92		
Number Electricity Deposit & Reconnect Fees:	61	Payment Amount:	\$4,251.11		
Number Furnace Repair & Replacement:	11	Payment Amount:	\$17,183.82		
Number Heating Fuel Payments:	1,064	Payment Amount:	\$394,524.41		
Number All Electrical Household Payments:	42	Payment Amount:	\$20,135.75		
Number Electricity Payments:	824	Payment Amount:	\$241,355.43		
Number Exception Payments:	4	Payment Amount:	\$687.21		
Total Number of Payments:	2,084	Total Payments:	\$686,557.65	<b>Total Number of Cases:</b>	1,082

#### Monthly Totals of Cases, Number of Payments and Payments

Mason Count																	
Reporting	Heat D	ep. & Recnt.	Elec. D	ep. & Recnt.	Furnace	Rep.& Repl.	Hea	ating Fuel	All Elec	t. Household	El	ectricity	Exc	ceptions		Total S	SER
Month	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	Cases	# Pymts	Payments
October '08	18	\$1,472.94	3	\$120.00	2	\$2,200.00	178	\$95,321.38	0	\$0.00	95	\$15,800.86	0	\$0.00	248	296	\$114,915.18
November '08	2	\$250.00	2	\$280.00	3	\$4,500.00	67	\$26,136.56	1	\$102.13	84	\$15,567.18	0	\$0.00	135	159	\$46,835.87
December '08	5	\$508.88	1	\$40.00	1	\$1,500.00	85	\$39,681.08	0	\$0.00	77	\$13,219.12	0	\$0.00	147	169	\$54,949.08
January '09	6	\$477.98	2	\$107.00	1	\$1,500.00	162	\$80,433.87	2	\$655.42	124	\$23,138.51	0	\$0.00	252	297	\$106,312.78
February '09	4	\$334.74	1	\$40.00	2	\$1,835.00	128	\$57,470.72	0	\$0.00	81	\$13,923.59	0	\$0.00	192	216	\$73,604.05
March '09	1	\$92.00	0	\$0.00	2	\$3,328.00	114	\$49,513.61	0	\$0.00	75	\$18,000.52	0	\$0.00	171	192	\$70,934.13
April '09	2	\$240.00	0	\$0.00	1	\$2,136.00	69	\$27,496.99	2	\$862.00	81	\$18,189.67	0	\$0.00	133	155	\$48,924.66
May '09	0	\$0.00	1	\$40.00	1	\$3,205.00	73	\$30,272.06	3	\$1,989.01	77	\$15,787.95	0	\$0.00	135	155	\$51,294.02
June '09	0	\$0.00	4	\$260.00	1	\$853.00	51	\$18,592.93	1	\$1,100.00	59	\$13,298.86	0	\$0.00	104	116	\$34,104.79
July '09	1	\$200.00	0	\$0.00	1	\$3,895.00	40	\$15,733.90	1	\$290.74	73	\$13,980.26	0	\$0.00	106	116	\$34,099.90
August '09	1	\$50.00	1	\$40.00	0	\$0.00	16	\$5,804.12	1	\$127.85	47	\$9,442.53	0	\$0.00	63	66	\$15,464.50
September '09	1	\$50.00	1	\$40.00	1	\$295.00	33	\$14,867.34	4	\$1,557.30	63	\$13,561.60	0	\$0.00	98	103	\$30,371.24
Monthly Avg.	3	\$306.38	1	\$80.58	1	\$2,103.92	85	\$38,443.71	1	\$557.04	78	\$15,325.89	0	\$0.00	149	170	\$56,817.52

Number Heat Deposit & Reconnect Payments:	41	Payment Amount:	\$3,676.54		
Number Electricity Deposit & Reconnect Fees:	16	Payment Amount:	\$967.00		
Number Furnace Repair & Replacement:	16	Payment Amount:	\$25,247.00		
Number Heating Fuel Payments:	1,016	Payment Amount:	\$461,324.56		
Number All Electrical Household Payments:	15	Payment Amount:	\$6,684.45		
Number Electricity Payments:	936	Payment Amount:	\$183,910.65		
Number Exception Payments:	0	Payment Amount:	\$0.00		
Total Number of Payments:	2,040	Total Payments:	\$681,810.20	<b>Total Number of Cases:</b>	978

### Monthly Totals of Cases, Number of Payments and Payments

Mecosta Cou	Mecosta County																
Reporting	Heat D	ep. & Recnt.	Elec. D	ep. & Recnt.	Furnace	Rep.& Repl.	Hea	ating Fuel	All Elec	t. Household	El	ectricity	Exc	ceptions		Total S	SER
Month	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	Cases	# Pymts	Payments
October '08	14	\$1,050.71	2	\$180.00	0	\$0.00	159	\$84,556.82	2	\$311.06	102	\$18,995.53	0	\$0.00	235	279	\$105,094.12
November '08	15	\$1,513.62	2	\$240.00	1	\$1,050.00	140	\$65,908.77	3	\$1,126.72	112	\$19,189.89	0	\$0.00	222	273	\$89,029.00
December '08	7	\$680.00	1	\$60.00	2	\$888.96	154	\$77,800.41	0	\$0.00	116	\$20,488.49	0	\$0.00	242	280	\$99,917.86
January '09	25	\$2,144.52	1	\$200.00	3	\$1,893.08	242	\$114,021.21	9	\$1,835.63	159	\$32,778.25	0	\$0.00	347	439	\$152,872.69
February '09	22	\$1,955.00	0	\$0.00	4	\$650.58	266	\$119,545.63	13	\$4,369.76	125	\$25,576.45	0	\$0.00	357	430	\$152,097.42
March '09	11	\$1,260.00	1	\$81.61	3	\$2,670.00	144	\$62,032.09	8	\$3,625.53	112	\$24,923.73	0	\$0.00	246	279	\$94,592.96
April '09	10	\$980.00	0	\$0.00	0	\$0.00	76	\$31,047.70	10	\$4,289.05	105	\$20,909.76	0	\$0.00	170	201	\$57,226.51
May '09	3	\$285.00	1	\$200.00	2	\$1,751.95	74	\$29,416.00	10	\$3,479.14	103	\$23,217.68	0	\$0.00	174	193	\$58,349.77
June '09	3	\$365.97	1	\$40.00	0	\$0.00	45	\$17,177.56	6	\$3,023.79	78	\$16,836.54	0	\$0.00	123	133	\$37,443.86
July '09	2	\$103.00	6	\$764.08	0	\$0.00	64	\$28,377.22	2	\$1,047.62	99	\$21,319.12	0	\$0.00	155	173	\$51,611.04
August '09	0	\$0.00	0	\$0.00	1	\$1,675.98	28	\$11,108.11	4	\$1,479.04	71	\$15,541.10	0	\$0.00	100	104	\$29,804.23
September '09	7	\$405.00	2	\$340.00	0	\$0.00	41	\$17,508.35	1	\$493.31	97	\$18,359.83	0	\$0.00	136	148	\$37,106.49
Monthly Avg.	10	\$895.24	1	\$175.47	1	\$881.71	119	\$54,874.99	6	\$2,090.05	107	\$21,511.36	0	\$0.00	209	244	\$80,428.83

Number Heat Deposit & Reconnect Payments:	119	Payment Amount:	\$10,742.82		
Number Electricity Deposit & Reconnect Fees:	17	Payment Amount:	\$2,105.69		
Number Furnace Repair & Replacement:	16	Payment Amount:	\$10,580.55		
Number Heating Fuel Payments:	1,433	Payment Amount:	\$658,499.87		
Number All Electrical Household Payments:	68	Payment Amount:	\$25,080.65		
Number Electricity Payments:	1,279	Payment Amount:	\$258,136.37		
Number Exception Payments:	0	Payment Amount:	\$0.00		
Total Number of Payments:	2,932	Total Payments:	\$965,145.95	<b>Total Number of Cases:</b>	1,423

### Monthly Totals of Cases, Number of Payments and Payments

Menominee C	Menominee County																
Reporting	Heat D	ep. & Recnt.	Elec. D	ep. & Recnt.	Furnace	Rep.& Repl.	He	ating Fuel	All Elec	t. Household	El	ectricity	Exc	ceptions		Total S	SER
Month	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	Cases	# Pymts	Payments
October '08	0	\$0.00	0	\$0.00	2	\$1,674.49	76	\$30,026.63	1	\$265.18	48	\$11,156.88	0	\$0.00	92	127	\$43,123.18
November '08	0	\$0.00	0	\$0.00	0	\$0.00	29	\$15,146.79	0	\$0.00	17	\$3,449.21	0	\$0.00	40	46	\$18,596.00
December '08	0	\$0.00	0	\$0.00	1	\$1,500.00	31	\$17,596.59	0	\$0.00	7	\$1,159.01	0	\$0.00	38	39	\$20,255.60
January '09	0	\$0.00	0	\$0.00	2	\$3,000.00	51	\$28,996.02	0	\$0.00	15	\$4,625.37	0	\$0.00	62	68	\$36,621.39
February '09	0	\$0.00	0	\$0.00	1	\$225.00	43	\$21,354.80	0	\$0.00	15	\$4,875.94	0	\$0.00	52	59	\$26,455.74
March '09	0	\$0.00	1	\$200.00	1	\$2,920.00	62	\$30,610.93	0	\$0.00	43	\$20,638.49	0	\$0.00	65	107	\$54,369.42
April '09	0	\$0.00	0	\$0.00	1	\$3,600.00	122	\$55,359.36	1	\$1,100.00	132	\$59,553.46	0	\$0.00	153	256	\$119,612.82
May '09	0	\$0.00	0	\$0.00	2	\$6,065.00	85	\$36,437.13	0	\$0.00	90	\$35,691.04	1	\$375.60	105	178	\$78,568.77
June '09	0	\$0.00	0	\$0.00	0	\$0.00	33	\$13,654.33	2	\$1,939.40	39	\$14,086.48	0	\$0.00	53	74	\$29,680.21
July '09	0	\$0.00	0	\$0.00	1	\$3,750.00	35	\$14,327.58	2	\$1,026.13	46	\$16,078.27	0	\$0.00	56	84	\$35,181.98
August '09	0	\$0.00	0	\$0.00	0	\$0.00	24	\$8,264.47	1	\$715.00	26	\$6,906.43	0	\$0.00	37	51	\$15,885.90
September '09	0	\$0.00	0	\$0.00	0	\$0.00	33	\$9,824.29	0	\$0.00	28	\$6,366.70	0	\$0.00	42	61	\$16,190.99
Monthly Avg.	. 0	\$0.00	0	\$16.67	1	\$1,894.54	52	\$23,466.58	1	\$420.48	42	\$15,382.27	0	\$31.30	66	96	\$41,211.83

Number Heat Deposit & Reconnect Payments:	0	Payment Amount:	\$0.00		
Number Electricity Deposit & Reconnect Fees:	1	Payment Amount:	\$200.00		
Number Furnace Repair & Replacement:	12	Payment Amount:	\$24,734.49		
Number Heating Fuel Payments:	624	Payment Amount:	\$281,598.92		
Number All Electrical Household Payments:	7	Payment Amount:	\$5,045.71		
Number Electricity Payments:	506	Payment Amount:	\$184,587.28		
Number Exception Payments:	1	Payment Amount:	\$375.60		
Total Number of Payments:	1,150	Total Payments:	\$494,542.00	<b>Total Number of Cases:</b>	607

### Monthly Totals of Cases, Number of Payments and Payments

Midland Cour	Midland County																
Reporting	Heat D	ep. & Recnt.	Elec. D	ep. & Recnt.	Furnace	e Rep.& Repl.	He	ating Fuel	All Elec	t. Household	El	ectricity	Exc	ceptions		Total S	SER
Month	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	Cases	# Pymts	Payments
October '08	. 4	\$321.33	0	\$0.00	2	\$2,124.00	174	\$69,505.60	3	\$1,111.71	113	\$19,586.14	0	\$0.00	208	296	\$92,648.78
November '08	3	\$138.50	0	\$0.00	1	\$97.00	171	\$50,865.95	1	\$190.09	134	\$21,418.61	0	\$0.00	197	310	\$72,710.15
December '08	0	\$0.00	0	\$0.00	3	\$2,434.00	199	\$62,623.70	2	\$207.26	148	\$22,273.22	0	\$0.00	230	352	\$87,538.18
January '09	1	\$55.00	0	\$0.00	1	\$1,500.00	220	\$78,457.62	1	\$662.86	160	\$25,418.97	0	\$0.00	254	383	\$106,094.45
February '09	4	\$343.94	0	\$0.00	4	\$4,931.86	217	\$75,604.70	0	\$0.00	173	\$38,015.48	0	\$0.00	254	398	\$118,895.98
March '09	0	\$0.00	0	\$0.00	0	\$0.00	135	\$37,271.95	1	\$818.48	136	\$30,447.78	0	\$0.00	172	272	\$68,538.21
April '09	2	\$193.50	0	\$0.00	1	\$247.00	178	\$48,952.94	1	\$93.59	192	\$42,575.77	0	\$0.00	224	374	\$92,062.80
May '09	1	\$150.00	0	\$0.00	2	\$4,285.00	130	\$35,555.85	0	\$0.00	151	\$33,942.37	0	\$0.00	168	284	\$73,933.22
June '09	0	\$0.00	0	\$0.00	0	\$0.00	236	\$111,843.89	1	\$127.98	160	\$48,766.82	0	\$0.00	316	397	\$160,738.69
July '09	0	\$0.00	1	\$143.78	0	\$0.00	87	\$19,443.36	1	\$78.78	103	\$24,199.04	0	\$0.00	122	192	\$43,864.96
August '09	0	\$0.00	2	\$215.26	0	\$0.00	83	\$16,353.18	1	\$1,099.76	98	\$20,376.98	0	\$0.00	115	184	\$38,045.18
September '09	0	\$0.00	0	\$0.00	0	\$0.00	114	\$26,014.34	0	\$0.00	126	\$24,220.46	0	\$0.00	147	240	\$50,234.80
Monthly Avg.	. 1	\$100.19	0	\$29.92	1	\$1,301.57	162	\$52,707.76	1	\$365.88	141	\$29,270.14	0	\$0.00	201	307	\$83,775.45

Number Heat Deposit & Reconnect Payments:	15	Payment Amount:	\$1,202.27		
Number Electricity Deposit & Reconnect Fees:	3	Payment Amount:	\$359.04		
Number Furnace Repair & Replacement:	14	Payment Amount:	\$15,618.86		
Number Heating Fuel Payments:	1,944	Payment Amount:	\$632,493.08		
Number All Electrical Household Payments:	12	Payment Amount:	\$4,390.51		
Number Electricity Payments:	1,694	Payment Amount:	\$351,241.64		
Number Exception Payments:	0	Payment Amount:	\$0.00		
Total Number of Payments:	3,682	<b>Total Payments:</b>	\$1,005,305.40	<b>Total Number of Cases:</b>	1,551

### Monthly Totals of Cases, Number of Payments and Payments

Missaukee Co	Missaukee County																
Reporting	Heat D	ep. & Recnt.	Elec. D	ep. & Recnt.	Furnace	e Rep.& Repl.	He	ating Fuel	All Elec	t. Household	EI	lectricity	Exc	ceptions		Total S	3ER
Month	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	Cases	# Pymts	Payments
October '08	6	\$369.17	0	\$0.00	0	\$0.00	54	\$29,028.26	7	\$2,317.53	35	\$5,347.63	0	\$0.00	88	102	\$37,062.59
November '08	7	\$516.43	0	\$0.00	0	\$0.00	45	\$22,676.56	8	\$2,641.33	28	\$4,739.63	0	\$0.00	74	88	\$30,573.95
December '08	6	\$405.00	0	\$0.00	1	\$45.00	67	\$33,463.82	7	\$1,048.35	38	\$6,044.50	0	\$0.00	100	119	\$41,006.67
January '09	10	\$670.31	0	\$0.00	1	\$1,500.00	95	\$47,070.73	12	\$3,062.87	49	\$8,732.10	0	\$0.00	139	167	\$61,036.01
February '09	17	\$1,611.00	0	\$0.00	0	\$0.00	98	\$42,301.58	10	\$3,848.62	38	\$7,270.44	0	\$0.00	129	163	\$55,031.64
March '09	6	\$580.00	0	\$0.00	0	\$0.00	52	\$19,593.42	7	\$3,386.22	33	\$6,174.97	0	\$0.00	81	98	\$29,734.61
April '09	5	\$239.99	0	\$0.00	1	\$101.45	49	\$16,346.53	8	\$3,782.44	45	\$10,111.32	0	\$0.00	90	108	\$30,581.73
May '09	4	\$295.00	0	\$0.00	1	\$356.05	26	\$11,166.82	10	\$2,388.81	48	\$12,611.16	0	\$0.00	76	89	\$26,817.84
June '09	0	\$0.00	0	\$0.00	0	\$0.00	11	\$3,785.85	5	\$1,703.62	20	\$4,896.54	0	\$0.00	33	36	\$10,386.01
July '09	1	\$54.17	0	\$0.00	0	\$0.00	10	\$3,641.96	4	\$1,489.84	33	\$7,204.38	0	\$0.00	42	48	\$12,390.35
August '09	0	\$0.00	0	\$0.00	0	\$0.00	9	\$3,818.49	1	\$226.35	20	\$4,604.25	0	\$0.00	28	30	\$8,649.09
September '09	0	\$0.00	0	\$0.00	0	\$0.00	11	\$3,963.96	3	\$1,079.60	19	\$3,731.09	0	\$0.00	31	33	\$8,774.65
Monthly Avg.	5	\$395.09	0	\$0.00	0	\$166.88	44	\$19,738.16	7	\$2,247.96	34	\$6,789.00	0	\$0.00	76	90	\$29,337.10

Number Heat Deposit & Reconnect Payments:	62	Payment Amount:	\$4,741.07		
Number Electricity Deposit & Reconnect Fees:	0	Payment Amount:	\$0.00		
Number Furnace Repair & Replacement:	4	Payment Amount:	\$2,002.50		
Number Heating Fuel Payments:	527	Payment Amount:	\$236,857.98		
Number All Electrical Household Payments:	82	Payment Amount:	\$26,975.58		
Number Electricity Payments:	406	Payment Amount:	\$81,468.01		
Number Exception Payments:	0	Payment Amount:	\$0.00		
Total Number of Payments:	1,081	Total Payments:	\$352,045.14	<b>Total Number of Cases:</b>	510

### Monthly Totals of Cases, Number of Payments and Payments

Monroe Coun	Monroe County																
Reporting	Heat D	ep. & Recnt.	Elec. D	ep. & Recnt.	Furnace	Rep.& Repl.	He	ating Fuel	All Elec	t. Household	EI	ectricity	Exc	ceptions		Total S	SER
Month	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	Cases	# Pymts	Payments
October '08	38	\$1,438.00	2	\$150.00	0	\$0.00	115	\$29,270.69	2	\$786.72	166	\$41,715.81	0	\$0.00	252	323	\$73,361.22
November '08	23	\$860.00	2	\$144.00	4	\$3,614.00	88	\$25,091.24	2	\$377.78	152	\$41,696.81	0	\$0.00	219	271	\$71,783.83
December '08	12	\$420.45	4	\$333.00	5	\$5,478.89	106	\$28,886.33	4	\$1,181.71	173	\$44,168.08	0	\$0.00	260	304	\$80,468.46
January '09	6	\$220.00	2	\$297.00	2	\$1,728.00	271	\$61,571.29	3	\$1,498.84	164	\$48,330.05	0	\$0.00	382	448	\$113,645.18
February '09	7	\$265.00	0	\$0.00	7	\$8,490.24	270	\$69,504.10	10	\$2,903.34	197	\$56,127.28	0	\$0.00	418	491	\$137,289.96
March '09	1	\$40.00	1	\$200.00	3	\$3,772.00	51	\$21,125.35	10	\$4,884.42	140	\$39,919.41	0	\$0.00	189	206	\$69,941.18
April '09	0	\$0.00	1	\$200.00	3	\$2,906.00	383	\$131,086.27	3	\$1,449.48	198	\$62,117.65	0	\$0.00	482	588	\$197,759.40
May '09	9	\$375.00	1	\$200.00	0	\$0.00	178	\$58,160.46	20	\$7,187.89	148	\$44,618.71	96	\$29,507.68	392	452	\$140,049.74
June '09	18	\$770.00	0	\$0.00	3	\$3,948.04	185	\$62,128.45	22	\$9,138.05	450	\$149,745.91	0	\$0.00	591	678	\$225,730.45
July '09	59	\$2,459.00	0	\$0.00	5	\$11,692.00	181	\$61,827.39	4	\$1,089.83	119	\$36,788.23	0	\$0.00	276	368	\$113,856.45
August '09	38	\$1,715.00	1	\$20.00	1	\$2,041.00	95	\$30,459.68	6	\$1,644.59	110	\$32,449.99	0	\$0.00	190	251	\$68,330.26
September '09	27	\$1,080.00	2	\$90.00	4	\$7,812.59	83	\$23,456.64	5	\$3,225.35	144	\$42,676.59	0	\$0.00	220	265	\$78,341.17
Monthly Avg.	20	\$803.54	1	\$136.17	3	\$4,290.23	167	\$50,213.99	8	\$2,947.33	180	\$53,362.88	8	\$2,458.97	323	387	\$114,213.11

Number Heat Deposit & Reconnect Payments:	238	Payment Amount:	\$9,642.45		
Number Electricity Deposit & Reconnect Fees:	16	Payment Amount:	\$1,634.00		
Number Furnace Repair & Replacement:	37	Payment Amount:	\$51,482.76		
Number Heating Fuel Payments:	2,006	Payment Amount:	\$602,567.89		
Number All Electrical Household Payments:	91	Payment Amount:	\$35,368.00		
Number Electricity Payments:	2,161	Payment Amount:	\$640,354.52		
Number Exception Payments:	96	Payment Amount:	\$29,507.68		
Total Number of Payments:	4,645	<b>Total Payments:</b>	\$1,370,557.30	<b>Total Number of Cases:</b>	2,522

#### Monthly Totals of Cases, Number of Payments and Payments

Montcalm Co	Montcalm County																
Reporting	Heat D	ep. & Recnt.	Elec. D	ep. & Recnt.	Furnace	e Rep.& Repl.	He	ating Fuel	All Elec	t. Household	El	lectricity	Exc	ceptions		Total S	SER
Month	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	Cases	# Pymts	Payments
October '08	8	\$725.85	1	\$40.00	0	\$0.00	206	\$110,143.30	12	\$3,892.67	146	\$26,040.91	0	\$0.00	323	373	\$140,842.73
November '08	12	\$927.66	2	\$285.00	3	\$3,350.00	165	\$73,868.44	12	\$3,308.20	136	\$22,100.63	0	\$0.00	268	330	\$103,839.93
December '08	17	\$1,442.03	0	\$0.00	6	\$5,095.57	204	\$94,422.50	11	\$3,198.18	151	\$27,359.96	0	\$0.00	323	389	\$131,518.24
January '09	24	\$2,334.00	2	\$240.00	3	\$3,267.90	295	\$129,513.55	25	\$9,909.09	191	\$32,549.46	0	\$0.00	438	540	\$177,814.00
February '09	26	\$2,955.80	0	\$0.00	3	\$945.36	269	\$113,440.77	16	\$8,072.29	164	\$33,594.27	0	\$0.00	379	478	\$159,008.49
March '09	16	\$1,453.70	0	\$0.00	2	\$3,000.00	159	\$63,406.08	11	\$6,687.47	112	\$23,951.54	0	\$0.00	245	300	\$98,498.79
April '09	4	\$412.00	1	\$60.00	1	\$3,265.00	89	\$32,087.03	16	\$6,154.40	130	\$28,511.41	0	\$0.00	209	241	\$70,489.84
May '09	5	\$363.97	0	\$0.00	0	\$0.00	104	\$34,938.48	16	\$9,585.46	114	\$26,991.29	0	\$0.00	203	239	\$71,879.20
June '09	1	\$75.00	1	\$200.00	3	\$5,875.00	89	\$34,541.76	16	\$8,348.04	102	\$23,457.33	0	\$0.00	181	212	\$72,497.13
July '09	2	\$187.00	2	\$190.00	2	\$4,150.00	64	\$26,099.08	7	\$3,832.13	121	\$23,917.99	0	\$0.00	173	198	\$58,376.20
August '09	2	\$125.00	3	\$413.66	, 0	\$0.00	70	\$27,732.77	3	\$1,137.66	94	\$20,255.88	0	\$0.00	153	172	\$49,664.97
September '09	5	\$472.00	1	\$40.00	2	\$2,870.00	106	\$40,541.50	12	\$5,764.44	160	\$35,839.20	0	\$0.00	249	286	\$85,527.14
Monthly Avg.	. 10	\$956.17	1	\$122.39	2	\$2,651.57	152	\$65,061.27	13	\$5,824.17	135	\$27,047.49	0	\$0.00	262	313	\$101,663.06

Number Heat Deposit & Reconnect Payments:	122	Payment Amount:	\$11,474.01		
Number Electricity Deposit & Reconnect Fees:	13	Payment Amount:	\$1,468.66		
Number Furnace Repair & Replacement:	25	Payment Amount:	\$31,818.83		
Number Heating Fuel Payments:	1,820	Payment Amount:	\$780,735.26		
Number All Electrical Household Payments:	157	Payment Amount:	\$69,890.03		
Number Electricity Payments:	1,621	Payment Amount:	\$324,569.87		
Number Exception Payments:	0	Payment Amount:	\$0.00		
Total Number of Payments:	3,758	Total Payments:	\$1,219,956.66	<b>Total Number of Cases:</b>	1,916

### Monthly Totals of Cases, Number of Payments and Payments

Montmorency	Montmorency County																
Reporting	Heat D	ep. & Recnt.	Elec. D	ep. & Recnt.	Furnace	Rep.& Repl.	He	ating Fuel	All Elec	t. Household	EI	ectricity	Exc	ceptions		Total S	SER
Month	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	Cases	# Pymts	Payments
October '08	3	\$263.00	3	\$500.00	0	\$0.00	33	\$14,043.16	1	\$168.55	23	\$4,539.15	0	\$0.00	45	63	\$19,513.86
November '08	10	\$1,066.03	0	\$0.00	0	\$0.00	36	\$14,461.52	0	\$0.00	24	\$2,969.34	0	\$0.00	50	70	\$18,496.89
December '08	5	\$436.00	2	\$220.00	0	\$0.00	46	\$17,705.83	2	\$1,164.61	36	\$4,462.38	0	\$0.00	67	91	\$23,988.82
January '09	5	\$431.17	1	\$60.00	0	\$0.00	62	\$20,267.98	1	\$151.32	39	\$5,004.55	0	\$0.00	83	108	\$25,915.02
February '09	0	\$0.00	0	\$0.00	1	\$550.00	55	\$21,237.60	1	\$40.08	23	\$3,184.06	0	\$0.00	67	80	\$25,011.74
March '09	7	\$582.52	1	\$200.00	1	\$295.00	50	\$18,200.35	3	\$1,119.87	43	\$9,675.70	0	\$0.00	69	105	\$30,073.44
April '09	7	\$746.00	5	\$315.00	0	\$0.00	36	\$13,112.96	3	\$2,051.72	40	\$8,375.87	0	\$0.00	61	91	\$24,601.55
May '09	4	\$216.00	5	\$556.33	0	\$0.00	19	\$7,738.23	2	\$795.17	26	\$5,403.49	0	\$0.00	39	56	\$14,709.22
June '09	1	\$150.00	3	\$350.00	0	\$0.00	9	\$3,297.49	3	\$819.49	19	\$4,092.57	0	\$0.00	28	35	\$8,709.55
July '09	2	\$74.00	2	\$205.00	0	\$0.00	11	\$4,561.27	0	\$0.00	20	\$3,438.34	0	\$0.00	27	35	\$8,278.61
August '09	1	\$60.00	1	\$150.00	0	\$0.00	15	\$5,606.76	1	\$50.39	14	\$2,469.11	0	\$0.00	24	32	\$8,336.26
September '09	5	\$498.00	4	\$612.02	0	\$0.00	16	\$5,453.72	1	\$159.96	16	\$3,521.27	0	\$0.00	32	42	\$10,244.97
Monthly Avg.	4	\$376.89	2	\$264.03	0	\$70.42	32	\$12,140.57	2	\$543.43	27	\$4,761.32	0	\$0.00	49	67	\$18,156.66

Number Heat Deposit & Reconnect Payments:	50	Payment Amount:	\$4,522.72		
Number Electricity Deposit & Reconnect Fees:	27	Payment Amount:	\$3,168.35		
Number Furnace Repair & Replacement:	2	Payment Amount:	\$845.00		
Number Heating Fuel Payments:	388	Payment Amount:	\$145,686.87		
Number All Electrical Household Payments:	18	Payment Amount:	\$6,521.16		
Number Electricity Payments:	323	Payment Amount:	\$57,135.83		
Number Exception Payments:	0	Payment Amount:	\$0.00		
Total Number of Payments:	808	<b>Total Payments:</b>	\$217,879.93	<b>Total Number of Cases:</b>	343

### Monthly Totals of Cases, Number of Payments and Payments

Muskegon Co	Muskegon County																
Reporting	Heat D	ep. & Recnt.	Elec. D	ep. & Recnt.	Furnace	Rep.& Repl.	Hea	ating Fuel	All Elec	t. Household	El	ectricity	Exc	ceptions		Total S	SER
Month	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	Cases	# Pymts	Payments
October '08	5	\$960.00	1	\$200.00	10	\$8,875.10	683	\$241,243.04	1	\$377.57	560	\$94,751.25	0	\$0.00	1,125	1,260	\$346,406.96
November '08	3	\$600.00	1	\$100.00	15	\$13,259.20	506	\$172,911.62	2	\$1,029.45	526	\$87,690.60	0	\$0.00	939	1,053	\$275,590.87
December '08	7	\$590.55	0	\$0.00	8	\$7,209.83	467	\$158,135.40	1	\$103.08	515	\$84,588.41	0	\$0.00	875	998	\$250,627.27
January '09	5	\$613.93	0	\$0.00	10	\$11,813.85	724	\$258,737.41	3	\$800.27	618	\$106,245.09	0	\$0.00	1,177	1,360	\$378,210.55
February '09	5	\$604.46	0	\$0.00	7	\$5,625.13	627	\$242,089.07	0	\$0.00	526	\$106,616.54	0	\$0.00	1,002	1,165	\$354,935.20
March '09	3	\$411.80	2	\$310.74	9	\$9,488.04	460	\$183,419.83	4	\$1,757.07	436	\$91,893.14	0	\$0.00	808	914	\$287,280.62
April '09	0	\$0.00	1	\$146.57	1	\$199.00	524	\$190,794.08	4	\$1,581.25	449	\$89,970.07	0	\$0.00	863	979	\$282,690.97
May '09	0	\$0.00	1	\$140.54	2	\$4,066.00	488	\$190,056.30	3	\$1,365.24	468	\$94,602.49	1	\$158.86	857	963	\$290,389.43
June '09	3	\$595.62	3	\$536.09	2	\$2,595.00	422	\$159,151.91	5	\$1,905.41	412	\$84,669.23	0	\$0.00	763	847	\$249,453.26
July '09	2	\$136.96	3	\$334.69	1	\$3,929.00	403	\$148,384.14	6	\$1,325.43	473	\$95,641.14	0	\$0.00	799	888	\$249,751.36
August '09	5	\$577.19	3	\$257.63	2	\$3,645.00	259	\$95,333.29	7	\$2,028.60	375	\$71,021.32	0	\$0.00	609	651	\$172,863.03
September '09	5	\$850.00	3	\$404.76	5	\$8,103.97	338	\$129,369.58	5	\$2,966.72	582	\$105,100.63	0	\$0.00	861	938	\$246,795.66
Monthly Avg.	4	\$495.04	2	\$202.59	6	\$6,567.43	492	\$180,802.14	3	\$1,270.01	495	\$92,732.49	0	\$13.24	890	1,001	\$282,082.93

43	Payment Amount:	\$5,940.51		
18	Payment Amount:	\$2,431.02		
72	Payment Amount:	\$78,809.12		
5,901	Payment Amount:	\$2,169,625.67		
41	Payment Amount:	\$15,240.09		
5,940	Payment Amount:	\$1,112,789.91		
1	Payment Amount:	\$158.86		
12,016	<b>Total Payments:</b>	\$3,384,995.18	Total Number of Cases:	6,563
	18 72 5,901 41 5,940	18 Payment Amount: 72 Payment Amount: 5,901 Payment Amount: 41 Payment Amount: 5,940 Payment Amount: 1 Payment Amount:	18       Payment Amount:       \$2,431.02         72       Payment Amount:       \$78,809.12         5,901       Payment Amount:       \$2,169,625.67         41       Payment Amount:       \$15,240.09         5,940       Payment Amount:       \$1,112,789.91         1       Payment Amount:       \$158.86	18       Payment Amount:       \$2,431.02         72       Payment Amount:       \$78,809.12         5,901       Payment Amount:       \$2,169,625.67         41       Payment Amount:       \$15,240.09         5,940       Payment Amount:       \$1,112,789.91         1       Payment Amount:       \$158.86

### Monthly Totals of Cases, Number of Payments and Payments

Newaygo Cou	Newaygo County																
Reporting	Heat Do	ep. & Recnt.	Elec. D	ep. & Recnt.	Furnace	Rep.& Repl.	Hea	ating Fuel	All Elec	t. Household	El	ectricity	Exc	ceptions		Total S	SER
Month	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	Cases	# Pymts	Payments
October '08	22	\$1,898.16	7	\$840.00	1	\$150.00	166	\$86,628.00	0	\$0.00	168	\$31,799.79	0	\$0.00	306	364	\$121,315.95
November '08	20	\$1,752.31	6	\$500.00	0	\$0.00	117	\$59,859.88	0	\$0.00	95	\$17,304.73	0	\$0.00	200	238	\$79,416.92
December '08	50	\$5,082.91	2	\$280.00	4	\$3,814.00	251	\$133,404.30	0	\$0.00	120	\$22,368.03	0	\$0.00	346	427	\$164,949.24
January '09	42	\$4,280.89	3	\$228.10	3	\$3,083.00	222	\$112,964.84	4	\$841.46	175	\$37,675.83	0	\$0.00	368	449	\$159,074.12
February '09	43	\$4,464.03	1	\$140.00	0	\$0.00	293	\$135,748.07	4	\$2,037.46	174	\$38,003.72	0	\$0.00	426	515	\$180,393.28
March '09	25	\$2,294.56	0	\$0.00	0	\$0.00	172	\$82,330.41	1	\$115.77	112	\$30,312.41	0	\$0.00	269	310	\$115,053.15
April '09	18	\$1,779.38	1	\$195.40	1	\$2,300.00	116	\$49,254.47	6	\$3,290.29	120	\$29,385.88	0	\$0.00	235	262	\$86,205.42
May '09	13	\$980.00	2	\$80.00	0	\$0.00	92	\$40,788.04	5	\$2,320.12	125	\$30,780.21	0	\$0.00	212	237	\$74,948.37
June '09	5	\$368.60	3	\$150.00	0	\$0.00	67	\$25,553.99	3	\$1,853.39	84	\$18,502.73	0	\$0.00	146	162	\$46,428.71
July '09	14	\$1,226.99	5	\$200.00	0	\$0.00	73	\$32,517.60	4	\$1,420.71	129	\$32,033.44	0	\$0.00	204	225	\$67,398.74
August '09	9	\$975.80	5	\$200.00	0	\$0.00	38	\$15,058.79	2	\$704.76	107	\$20,571.70	0	\$0.00	144	161	\$37,511.05
September '09	9	\$996.00	4	\$360.00	4	\$7,327.93	107	\$47,368.13	4	\$2,857.65	157	\$30,848.77	0	\$0.00	260	285	\$89,758.48
Monthly Avg.	23	\$2,174.97	3	\$264.46	1	\$1,389.58	143	\$68,456.38	3	\$1,286.80	131	\$28,298.94	0	\$0.00	260	303	\$101,871.12

Number Heat Deposit & Reconnect Payments:	270	Payment Amount:	\$26,099.63		
Number Electricity Deposit & Reconnect Fees:	39	Payment Amount:	\$3,173.50		
Number Furnace Repair & Replacement:	13	Payment Amount:	\$16,674.93		
Number Heating Fuel Payments:	1,714	Payment Amount:	\$821,476.52		
Number All Electrical Household Payments:	33	Payment Amount:	\$15,441.61		
Number Electricity Payments:	1,566	Payment Amount:	\$339,587.24		
Number Exception Payments:	0	Payment Amount:	\$0.00		
Total Number of Payments:	3,635	Total Payments:	\$1,222,453.43	<b>Total Number of Cases:</b>	1,847

### Monthly Totals of Cases, Number of Payments and Payments

Oakland Cou	Dakland County																
Reporting	Heat D	ep. & Recnt.	Elec. D	ep. & Recnt.	Furnace	Rep.& Repl.	Hea	ating Fuel	All Elec	t. Household	El	ectricity	Exc	ceptions		Total	SER
Month	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	Cases	# Pymts	Payments
October '08	1	\$97.42	1	\$175.00	3	\$3,366.53	563	\$120,734.37	7	\$2,775.94	510	\$138,489.63	0	\$0.00	965	1,085	\$265,638.89
November '08	1	\$40.24	2	\$309.00	1	\$1,500.00	391	\$86,489.94	10	\$4,661.60	676	\$190,792.67	0	\$0.00	965	1,081	\$283,793.45
December '08	1	\$200.00	0	\$0.00	3	\$3,320.00	364	\$71,576.05	11	\$5,060.62	590	\$164,843.02	0	\$0.00	870	969	\$244,999.69
January '09	1	\$200.00	0	\$0.00	2	\$1,635.00	690	\$140,658.45	9	\$5,029.29	478	\$146,779.84	0	\$0.00	1,018	1,180	\$294,302.58
February '09	1	\$101.07	0	\$0.00	4	\$5,942.81	832	\$201,653.00	10	\$4,549.17	514	\$160,675.35	0	\$0.00	1,186	1,361	\$372,921.40
March '09	0	\$0.00	0	\$0.00	3	\$7,129.00	624	\$174,673.29	5	\$3,042.69	503	\$172,503.55	0	\$0.00	1,001	1,135	\$357,348.53
April '09	1	\$103.08	0	\$0.00	5	\$9,537.20	813	\$244,725.20	17	\$9,003.36	600	\$200,660.33	0	\$0.00	1,259	1,436	\$464,029.17
May '09	0	\$0.00	0	\$0.00	1	\$3,647.25	810	\$238,110.64	9	\$5,941.74	696	\$249,776.18	571	\$154,907.77	1,895	2,087	\$652,383.58
June '09	0	\$0.00	1	\$200.00	1	\$275.00	2,143	\$980,195.11	39	\$17,210.86	2,376	\$696,053.72	0	\$0.00	3,947	4,560	\$1,693,934.69
July '09	2	\$370.00	6	\$823.40	0	\$0.00	476	\$144,336.06	3	\$2,537.02	587	\$209,077.63	0	\$0.00	973	1,074	\$357,144.11
August '09	1	\$101.07	3	\$459.19	2	\$667.00	336	\$90,905.01	4	\$876.35	528	\$186,815.98	0	\$0.00	797	874	\$279,824.60
September '09	0	\$0.00	4	\$746.50	1	\$226.54	446	\$132,725.50	8	\$3,924.49	714	\$249,070.33	0	\$0.00	1,048	1,173	\$386,693.36
Monthly Avg.	1	\$101.07	1	\$226.09	2	\$3,103.86	707	\$218,898.55	11	\$5,384.43	731	\$230,461.52	48	\$12,908.98	1,327	1,501	\$471,084.50

Number Heat Deposit & Reconnect Payments:	9	Payment Amount:	\$1,212.88		
Number Electricity Deposit & Reconnect Fees:	17	Payment Amount:	\$2,713.09		
Number Furnace Repair & Replacement:	26	Payment Amount:	\$37,246.33		
Number Heating Fuel Payments:	8,488	Payment Amount:	\$2,626,782.62		
Number All Electrical Household Payments:	132	Payment Amount:	\$64,613.13		
Number Electricity Payments:	8,772	Payment Amount:	\$2,765,538.23		
Number Exception Payments:	571	Payment Amount:	\$154,907.77		
Total Number of Payments:	18,015	<b>Total Payments:</b>	\$5,653,014.05	Total Number of Cases:	11,541

#### Monthly Totals of Cases, Number of Payments and Payments

Oceana Coun	Deceana County																
Reporting	Heat De	ep. & Recnt.	Elec. D	ep. & Recnt.	Furnace	e Rep.& Repl.	Hea	ating Fuel	All Elec	t. Household	El	ectricity	Exc	ceptions		Total S	3ER
Month	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	Cases	# Pymts	Payments
October '08	30	\$3,042.06	16	\$1,400.66	1	\$1,500.00	261	\$165,178.46	3	\$735.22	101	\$23,304.25	0	\$0.00	332	412	\$195,160.65
November '08	17	\$1,754.47	9	\$1,048.00	3	\$3,230.00	93	\$49,500.75	0	\$0.00	67	\$14,380.98	0	\$0.00	151	189	\$69,914.20
December '08	21	\$2,054.86	9	\$615.00	3	\$3,635.00	107	\$54,677.29	3	\$1,193.62	97	\$19,877.55	0	\$0.00	189	240	\$82,053.32
January '09	19	\$1,686.22	3	\$280.00	2	\$1,699.75	198	\$111,920.00	5	\$1,974.65	112	\$26,582.22	0	\$0.00	281	339	\$144,142.84
February '09	26	\$2,143.03	3	\$345.60	1	\$1,260.00	180	\$96,802.07	3	\$985.13	82	\$19,148.60	0	\$0.00	236	295	\$120,684.43
March '09	27	\$2,020.39	0	\$0.00	3	\$4,800.00	147	\$72,984.29	9	\$3,007.28	77	\$19,993.37	0	\$0.00	208	263	\$102,805.33
April '09	14	\$1,146.66	0	\$0.00	1	\$2,869.60	80	\$41,313.50	1	\$852.12	87	\$23,344.37	0	\$0.00	155	183	\$69,526.25
May '09	14	\$1,305.00	17	\$1,309.07	0	\$0.00	49	\$26,392.21	5	\$2,338.27	78	\$20,557.55	0	\$0.00	138	163	\$51,902.10
June '09	2	\$175.00	11	\$1,010.00	0	\$0.00	43	\$21,897.33	5	\$2,496.36	64	\$15,390.96	0	\$0.00	104	125	\$40,969.65
July '09	6	\$487.00	13	\$1,290.00	0	\$0.00	40	\$21,665.37	1	\$1,054.58	56	\$14,153.67	0	\$0.00	88	116	\$38,650.62
August '09	6	\$600.00	6	\$440.00	1	\$2,468.00	35	\$16,530.82	2	\$712.50	43	\$9,195.34	0	\$0.00	78	93	\$29,946.66
September '09	12	\$791.80	7	\$640.00	2	\$2,164.54	59	\$29,889.29	1	\$153.27	56	\$12,240.68	0	\$0.00	121	137	\$45,879.58
Monthly Avg.	16	\$1,433.87	8	\$698.19	1	\$1,968.91	108	\$59,062.61	3	\$1,291.92	77	\$18,180.80	0	\$0.00	173	213	\$82,636.30

Number Heat Deposit & Reconnect Payments:	194	Payment Amount:	\$17,206.49		
Number Electricity Deposit & Reconnect Fees:	94	Payment Amount:	\$8,378.33		
Number Furnace Repair & Replacement:	17	Payment Amount:	\$23,626.89		
Number Heating Fuel Payments:	1,292	Payment Amount:	\$708,751.38		
Number All Electrical Household Payments:	38	Payment Amount:	\$15,503.00		
Number Electricity Payments:	920	Payment Amount:	\$218,169.54		
Number Exception Payments:	0	Payment Amount:	\$0.00		
Total Number of Payments:	2,555	Total Payments:	\$991,635.63	<b>Total Number of Cases:</b>	1,245

### Monthly Totals of Cases, Number of Payments and Payments

Ogemaw Cou	Ogemaw County																
Reporting	Heat D	ep. & Recnt.	Elec. D	ep. & Recnt.	Furnace	e Rep.& Repl.	He	ating Fuel	All Elec	t. Household	El	ectricity	Exc	ceptions		Total S	3ER
Month	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	Cases	# Pymts	Payments
October '08	35	\$1,347.85	0	\$0.00	6	\$5,320.75	170	\$87,522.70	6	\$1,785.58	90	\$16,418.72	0	\$0.00	242	307	\$112,395.60
November '08	27	\$1,495.72	0	\$0.00	4	\$4,379.00	122	\$58,665.63	6	\$1,017.79	72	\$12,506.15	0	\$0.00	187	231	\$78,064.29
December '08	42	\$2,094.50	0	\$0.00	4	\$3,435.61	128	\$64,976.04	4	\$731.38	88	\$13,950.49	0	\$0.00	205	266	\$85,188.02
January '09	50	\$3,824.96	0	\$0.00	0	\$0.00	214	\$99,159.39	8	\$2,304.53	102	\$18,251.37	0	\$0.00	292	374	\$123,540.25
February '09	54	\$3,512.35	0	\$0.00	1	\$1,469.00	194	\$78,356.63	5	\$1,930.33	70	\$16,395.28	0	\$0.00	251	324	\$101,663.59
March '09	29	\$2,812.01	0	\$0.00	3	\$3,830.50	124	\$49,849.60	5	\$1,620.68	71	\$16,317.59	0	\$0.00	183	232	\$74,430.38
April '09	9	\$920.32	0	\$0.00	2	\$3,788.00	71	\$30,704.95	4	\$2,012.17	87	\$19,904.39	0	\$0.00	149	173	\$57,329.83
May '09	3	\$274.61	0	\$0.00	0	\$0.00	61	\$25,536.13	0	\$0.00	54	\$10,815.02	11	\$2,844.37	122	129	\$39,470.13
June '09	3	\$257.99	0	\$0.00	4	\$11,578.00	29	\$9,726.37	5	\$2,686.42	33	\$6,346.63	0	\$0.00	68	74	\$30,595.41
July '09	4	\$397.00	0	\$0.00	0	\$0.00	33	\$12,532.06	1	\$77.54	60	\$12,932.70	0	\$0.00	89	98	\$25,939.30
August '09	2	\$115.00	0	\$0.00	1	\$3,338.00	26	\$7,971.05	1	\$1,100.00	41	\$8,478.61	0	\$0.00	68	71	\$21,002.66
September '09	9	\$557.00	0	\$0.00	0	\$0.00	34	\$17,835.85	2	\$222.18	70	\$13,392.96	0	\$0.00	104	115	\$32,007.99
Monthly Avg.	22	\$1,467.44	0	\$0.00	2	\$3,094.91	101	\$45,236.37	4	\$1,290.72	70	\$13,809.16	1	\$237.03	163	200	\$65,135.62

Number Heat Deposit & Reconnect Payments:	267	Payment Amount:	\$17,609.31		
Number Electricity Deposit & Reconnect Fees:	0	Payment Amount:	\$0.00		
Number Furnace Repair & Replacement:	25	Payment Amount:	\$37,138.86		
Number Heating Fuel Payments:	1,206	Payment Amount:	\$542,836.40		
Number All Electrical Household Payments:	47	Payment Amount:	\$15,488.60		
Number Electricity Payments:	838	Payment Amount:	\$165,709.91		
Number Exception Payments:	11	Payment Amount:	\$2,844.37		
Total Number of Payments:	2,394	<b>Total Payments:</b>	\$781,627.45	<b>Total Number of Cases:</b>	1,106

#### Monthly Totals of Cases, Number of Payments and Payments

Ontonagon C	ntonagon County																
Reporting	Heat D	ep. & Recnt.	Elec. D	ep. & Recnt.	Furnace	e Rep.& Repl.	He	ating Fuel	All Elec	t. Household	EI	lectricity	Exc	ceptions		Total S	3ER
Month	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	Cases	# Pymts	Payments
October '08	3	\$351.00	0	\$0.00	0	\$0.00	59	\$32,870.45	1	\$595.59	38	\$10,330.45	0	\$0.00	87	101	\$44,147.49
November '08	0	\$0.00	0	\$0.00	0	\$0.00	23	\$11,491.94	0	\$0.00	2	\$272.08	0	\$0.00	25	25	\$11,764.02
December '08	3	\$450.00	0	\$0.00	2	\$1,784.70	38	\$15,525.13	1	\$52.78	5	\$1,115.96	0	\$0.00	43	49	\$18,928.57
January '09	4	\$631.90	0	\$0.00	0	\$0.00	67	\$27,769.64	1	\$72.27	2	\$577.02	0	\$0.00	71	74	\$29,050.83
February '09	0	\$0.00	0	\$0.00	0	\$0.00	59	\$23,168.88	2	\$586.30	13	\$5,106.80	0	\$0.00	68	74	\$28,861.98
March '09	0	\$0.00	0	\$0.00	0	\$0.00	35	\$11,928.56	3	\$1,764.60	9	\$3,193.21	0	\$0.00	44	47	\$16,886.37
April '09	1	\$160.00	0	\$0.00	0	\$0.00	36	\$12,579.30	3	\$1,582.63	31	\$12,536.57	0	\$0.00	61	71	\$26,858.50
May '09	0	\$0.00	0	\$0.00	1	\$432.66	11	\$2,566.99	3	\$1,397.37	28	\$12,242.77	0	\$0.00	40	43	\$16,639.79
June '09	0	\$0.00	1	\$31.00	0	\$0.00	7	\$2,295.51	1	\$1,100.00	12	\$4,960.86	0	\$0.00	18	21	\$8,387.37
July '09	1	\$129.60	0	\$0.00	0	\$0.00	6	\$2,520.72	1	\$1,100.00	11	\$4,087.30	0	\$0.00	17	19	\$7,837.62
August '09	0	\$0.00	0	\$0.00	0	\$0.00	3	\$1,089.79	0	\$0.00	13	\$4,179.47	0	\$0.00	16	16	\$5,269.26
September '09	0	\$0.00	0	\$0.00	0	\$0.00	19	\$6,790.73	0	\$0.00	16	\$4,137.17	0	\$0.00	33	35	\$10,927.90
Monthly Avg.	1	\$143.54	0	\$2.58	0	\$184.78	30	\$12,549.80	1	\$687.63	15	\$5,228.31	0	\$0.00	44	48	\$18,796.64

Number Heat Deposit & Reconnect Payments:	12	Payment Amount:	\$1,722.50		
Number Electricity Deposit & Reconnect Fees:	1	Payment Amount:	\$31.00		
Number Furnace Repair & Replacement:	3	Payment Amount:	\$2,217.36		
Number Heating Fuel Payments:	363	Payment Amount:	\$150,597.64		
Number All Electrical Household Payments:	16	Payment Amount:	\$8,251.54		
Number Electricity Payments:	180	Payment Amount:	\$62,739.66		
Number Exception Payments:	0	Payment Amount:	\$0.00		
Total Number of Payments:	575	Total Payments:	\$225,559.70	<b>Total Number of Cases:</b>	278

### Monthly Totals of Cases, Number of Payments and Payments

Osceola Cou	Osceola County																
Reporting	Heat D	ep. & Recnt.	Elec. D	Dep. & Recnt.	Furnace	e Rep.& Repl.	He	ating Fuel	All Elec	t. Household	El	lectricity	Exc	ceptions		Total S	SER
Month	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	Cases	# Pymts	Payments
October '08	3 7	\$546.73	2	\$336.00	2	\$3,000.00	87	\$48,849.60	2	\$482.31	54	\$12,105.47	0	\$0.00	126	154	\$65,320.11
November '08	8 8	\$665.50	4	\$196.00	0	\$0.00	63	\$33,008.43	2	\$764.97	62	\$12,069.02	0	\$0.00	112	139	\$46,703.92
December '08	8 14	\$951.00	2	\$80.00	2	\$560.00	105	\$54,743.44	2	\$299.01	50	\$9,315.57	0	\$0.00	147	175	\$65,949.02
January '09	9 22	\$2,242.18	1	\$75.00	3	\$3,300.00	168	\$81,380.46	2	\$1,171.17	93	\$19,670.55	0	\$0.00	229	289	\$107,839.36
February '09	9 16	\$1,672.00	0	\$0.00	1	\$350.00	149	\$72,643.70	5	\$2,277.59	80	\$17,517.42	0	\$0.00	212	251	\$94,460.71
March '09	9 11	\$1,344.00	0	\$0.00	0	\$0.00	106	\$42,237.18	1	\$290.60	53	\$11,675.50	0	\$0.00	146	171	\$55,547.28
April '09	э 7	\$720.35	2	\$336.87	0	\$0.00	54	\$22,209.21	4	\$2,264.09	69	\$16,089.47	0	\$0.00	122	136	\$41,619.99
May '09	9 3	\$175.00	4	\$360.00	0	\$0.00	42	\$18,116.49	8	\$5,310.88	62	\$14,042.88	0	\$0.00	103	119	\$38,005.25
June '09	9 4	\$275.00	0	\$0.00	0	\$0.00	30	\$13,907.92	2	\$1,135.93	43	\$8,358.90	0	\$0.00	71	79	\$23,677.75
July '09	9 0	\$0.00	1	\$40.00	0	\$0.00	36	\$14,654.19	2	\$2,070.00	56	\$12,072.40	0	\$0.00	92	95	\$28,836.59
August '09	9 6	\$415.00	6	\$317.82	0	\$0.00	17	\$6,585.23	0	\$0.00	39	\$7,988.09	0	\$0.00	57	68	\$15,306.14
September '09	9 3	\$273.43	5	\$530.62	. 1	\$1,630.00	30	\$13,976.90	0	\$0.00	50	\$10,719.76	0	\$0.00	81	89	\$27,130.71
Monthly Avg	g. 8	\$773.35	2	\$189.36	, 1	\$736.67	74	\$35,192.73	3	\$1,338.88	59	\$12,635.42	0	\$0.00	125	147	\$50,866.40

Number Heat Deposit & Reconnect Payments:	101	Payment Amount:	\$9,280.19		
Number Electricity Deposit & Reconnect Fees:	27	Payment Amount:	\$2,272.31		
Number Furnace Repair & Replacement:	9	Payment Amount:	\$8,840.00		
Number Heating Fuel Payments:	887	Payment Amount:	\$422,312.75		
Number All Electrical Household Payments:	30	Payment Amount:	\$16,066.55		
Number Electricity Payments:	711	Payment Amount:	\$151,625.03		
Number Exception Payments:	0	Payment Amount:	\$0.00		
Total Number of Payments:	1,765	Total Payments:	\$610,396.83	<b>Total Number of Cases:</b>	873

### Monthly Totals of Cases, Number of Payments and Payments

Oscoda Cour	·																
Reporting	Heat D	ep. & Recnt.	Elec. D	ep. & Recnt.	Furnace	Rep.& Repl.	He	ating Fuel	All Elec	t. Household	EI	ectricity	Exc	ceptions		Total S	SER
Month	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	Cases	# Pymts	Payments
October '08	6	\$87.80	0	\$0.00	1	\$570.00	41	\$20,440.14	2	\$808.21	24	\$4,208.09	0	\$0.00	62	74	\$26,114.24
November '08	6	\$207.90	1	\$120.00	0	\$0.00	35	\$17,470.31	1	\$88.92	20	\$3,523.93	0	\$0.00	54	63	\$21,411.06
December '08	9	\$365.83	0	\$0.00	0	\$0.00	44	\$19,544.78	1	\$92.49	21	\$3,168.65	0	\$0.00	63	75	\$23,171.75
January '09	5	\$275.76	0	\$0.00	0	\$0.00	64	\$25,612.57	1	\$330.02	38	\$6,690.66	0	\$0.00	92	108	\$32,909.01
February '09	21	\$920.35	0	\$0.00	0	\$0.00	70	\$27,360.28	3	\$460.97	21	\$3,912.27	0	\$0.00	86	115	\$32,653.87
March '09	5	\$298.67	0	\$0.00	0	\$0.00	25	\$10,102.48	1	\$302.65	25	\$4,617.31	0	\$0.00	49	56	\$15,321.11
April '09	10	\$535.70	0	\$0.00	0	\$0.00	34	\$13,811.23	1	\$388.66	30	\$6,515.61	0	\$0.00	60	75	\$21,251.20
May '09	5	\$222.78	0	\$0.00	0	\$0.00	21	\$7,742.53	3	\$912.97	23	\$3,914.82	5	\$967.13	52	57	\$13,760.23
June '09	3	\$177.00	0	\$0.00	0	\$0.00	11	\$3,276.22	1	\$1,100.00	14	\$2,146.67	0	\$0.00	28	29	\$6,699.89
July '09	2	\$240.97	1	\$117.53	0	\$0.00	17	\$5,972.19	1	\$209.03	28	\$7,283.12	0	\$0.00	42	49	\$13,822.84
August '09	1	\$59.00	0	\$0.00	0	\$0.00	3	\$1,467.11	1	\$361.51	25	\$4,572.95	0	\$0.00	29	30	\$6,460.57
September '09	2	\$214.73	0	\$0.00	0	\$0.00	18	\$7,314.43	1	\$2,130.86	26	\$4,397.09	0	\$0.00	42	47	\$14,057.11
Monthly Avg.	6	\$300.54	0	\$19.79	0	\$47.50	32	\$13,342.86	1	\$598.86	25	\$4,579.26	0	\$80.59	55	65	\$18,969.41

Number Heat Deposit & Reconnect Payments:	75	Payment Amount:	\$3,606.49		
Number Electricity Deposit & Reconnect Fees:	2	Payment Amount:	\$237.53		
Number Furnace Repair & Replacement:	1	Payment Amount:	\$570.00		
Number Heating Fuel Payments:	383	Payment Amount:	\$160,114.27		
Number All Electrical Household Payments:	17	Payment Amount:	\$7,186.29		
Number Electricity Payments:	295	Payment Amount:	\$54,951.17		
Number Exception Payments:	5	Payment Amount:	\$967.13		
Total Number of Payments:	778	Total Payments:	\$227,632.88	<b>Total Number of Cases:</b>	368

### Monthly Totals of Cases, Number of Payments and Payments

Otsego Coun	Otsego County																
Reporting	Heat D	ep. & Recnt.	Elec. D	ep. & Recnt.	Furnace	Rep.& Repl.	He	ating Fuel	All Elec	t. Household	El	ectricity	Exc	ceptions		Total S	SER
Month	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	Cases	# Pymts	Payments
October '08	2	\$98.66	2	\$240.00	3	\$3,403.96	74	\$36,204.27	1	\$82.17	50	\$9,576.09	0	\$0.00	111	132	\$49,605.15
November '08	0	\$0.00	0	\$0.00	5	\$5,031.80	72	\$29,538.37	0	\$0.00	50	\$9,545.30	0	\$0.00	111	127	\$44,115.47
December '08	3	\$435.00	0	\$0.00	0	\$0.00	84	\$37,090.35	4	\$1,653.90	63	\$12,879.98	0	\$0.00	135	154	\$52,059.23
January '09	2	\$257.69	1	\$200.00	1	\$1,500.00	116	\$48,016.44	5	\$1,659.70	87	\$16,693.67	0	\$0.00	176	212	\$68,327.50
February '09	4	\$526.52	0	\$0.00	2	\$2,334.75	100	\$38,692.67	4	\$2,111.72	86	\$18,615.28	0	\$0.00	158	196	\$62,280.94
March '09	1	\$85.00	0	\$0.00	0	\$0.00	68	\$29,439.06	1	\$135.00	55	\$12,814.41	0	\$0.00	113	125	\$42,473.47
April '09	0	\$0.00	0	\$0.00	0	\$0.00	80	\$31,935.61	5	\$1,333.57	76	\$17,616.95	0	\$0.00	140	161	\$50,886.13
May '09	1	\$200.00	0	\$0.00	0	\$0.00	46	\$17,105.04	2	\$1,110.68	64	\$13,816.56	9	\$3,282.46	111	122	\$35,514.74
June '09	0	\$0.00	0	\$0.00	0	\$0.00	21	\$6,768.45	1	\$362.21	41	\$8,399.12	0	\$0.00	59	63	\$15,529.78
July '09	1	\$200.00	1	\$140.00	0	\$0.00	41	\$15,992.52	3	\$855.13	57	\$11,622.87	0	\$0.00	88	103	\$28,810.52
August '09	0	\$0.00	0	\$0.00	0	\$0.00	30	\$10,443.22	0	\$0.00	29	\$5,609.32	0	\$0.00	58	59	\$16,052.54
September '09	2	\$160.00	0	\$0.00	1	\$3,690.00	56	\$21,300.16	1	\$459.00	58	\$11,179.73	0	\$0.00	104	118	\$36,788.89
Monthly Avg.	1	\$163.57	0	\$48.33	1	\$1,330.04	66	\$26,877.18	2	\$813.59	60	\$12,364.11	1	\$273.54	114	131	\$41,870.36

Number Heat Deposit & Reconnect Payments:	16	Payment Amount:	\$1,962.87		
Number Electricity Deposit & Reconnect Fees:	4	Payment Amount:	\$580.00		
Number Furnace Repair & Replacement:	12	Payment Amount:	\$15,960.51		
Number Heating Fuel Payments:	788	Payment Amount:	\$322,526.16		
Number All Electrical Household Payments:	27	Payment Amount:	\$9,763.08		
Number Electricity Payments:	716	Payment Amount:	\$148,369.28		
Number Exception Payments:	9	Payment Amount:	\$3,282.46		
Total Number of Payments:	1,572	Total Payments:	\$502,444.36	<b>Total Number of Cases:</b>	796

#### Monthly Totals of Cases, Number of Payments and Payments

Ottawa Count	Ottawa County																
Reporting	Heat D	ep. & Recnt.	Elec. D	ep. & Recnt.	Furnace	Rep.& Repl.	Hea	ating Fuel	All Elec	t. Household	El	ectricity	Exc	ceptions		Total S	SER
Month	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	Cases	# Pymts	Payments
October '08	15	\$1,098.71	12	\$1,273.00	1	\$1,495.00	100	\$21,054.04	4	\$1,460.95	176	\$31,489.52	0	\$0.00	247	308	\$57,871.22
November '08	10	\$610.00	11	\$1,046.24	2	\$3,000.00	99	\$22,256.08	2	\$912.46	163	\$28,914.67	0	\$0.00	229	287	\$56,739.45
December '08	4	\$321.30	2	\$233.00	3	\$4,460.00	107	\$23,629.86	2	\$476.37	139	\$21,850.04	0	\$0.00	213	257	\$50,970.57
January '09	4	\$247.85	3	\$329.00	4	\$4,722.00	276	\$70,797.03	2	\$845.37	214	\$40,336.56	0	\$0.00	401	503	\$117,277.81
February '09	4	\$513.00	1	\$75.00	1	\$1,245.00	312	\$82,766.55	2	\$774.18	185	\$33,841.78	0	\$0.00	422	505	\$119,215.51
March '09	5	\$464.00	4	\$473.00	0	\$0.00	208	\$65,842.18	2	\$1,488.89	134	\$28,133.87	0	\$0.00	298	353	\$96,401.94
April '09	7	\$808.06	9	\$847.66	1	\$1,500.00	252	\$77,084.14	2	\$1,184.91	180	\$37,150.64	0	\$0.00	375	451	\$118,575.41
May '09	12	\$712.00	10	\$877.83	0	\$0.00	191	\$58,264.76	4	\$1,678.53	182	\$34,362.13	0	\$0.00	337	399	\$95,895.25
June '09	15	\$735.00	7	\$739.00	0	\$0.00	134	\$37,059.37	0	\$0.00	147	\$26,872.38	0	\$0.00	241	303	\$65,405.75
July '09	23	\$1,372.64	25	\$2,187.92	0	\$0.00	155	\$45,421.37	1	\$173.28	216	\$42,165.93	0	\$0.00	344	420	\$91,321.14
August '09	18	\$845.00	16	\$1,320.67	0	\$0.00	100	\$26,349.78	1	\$99.18	165	\$33,011.92	0	\$0.00	240	300	\$61,626.55
September '09	15	\$1,240.99	12	\$1,032.24	3	\$4,997.50	99	\$23,616.07	1	\$474.96	239	\$48,028.20	0	\$0.00	313	369	\$79,389.96
Monthly Avg.	11	\$747.38	9	\$869.55	1	\$1,784.96	169	\$46,178.44	2	\$797.42	178	\$33,846.47	0	\$0.00	305	371	\$84,224.21

Number Heat Deposit & Reconnect Payments:	132	Payment Amount:	\$8,968.55		
Number Electricity Deposit & Reconnect Fees:	112	Payment Amount:	\$10,434.56		
Number Furnace Repair & Replacement:	15	Payment Amount:	\$21,419.50		
Number Heating Fuel Payments:	2,033	Payment Amount:	\$554,141.23		
Number All Electrical Household Payments:	23	Payment Amount:	\$9,569.08		
Number Electricity Payments:	2,140	Payment Amount:	\$406,157.64		
Number Exception Payments:	0	Payment Amount:	\$0.00		
Total Number of Payments:	4,455	Total Payments:	\$1,010,690.56	<b>Total Number of Cases:</b>	2,362

### Monthly Totals of Cases, Number of Payments and Payments

Presque Isle	Presque Isle County																
Reporting	Heat D	ep. & Recnt.	Elec. D	Dep. & Recnt.	Furnace	e Rep.& Repl.	He	ating Fuel	All Elec	t. Household	El	lectricity	Exc	ceptions		Total S	SER .
Month	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	Cases	# Pymts	Payments
October '08	, 0	\$0.00	1	\$150.00	1	\$1,500.00	17	\$8,865.46	0	\$0.00	20	\$2,847.06	0	\$0.00	33	39	\$13,362.52
November '08	3 2	\$400.00	0	\$0.00	0	\$0.00	18	\$9,126.70	0	\$0.00	5	\$530.93	0	\$0.00	24	25	\$10,057.63
December '08	3 2	\$289.00	2	\$345.00	1	\$1,500.00	22	\$7,207.29	0	\$0.00	25	\$3,096.69	0	\$0.00	43	52	\$12,437.98
January '09	1	\$175.00	0	\$0.00	0	\$0.00	42	\$15,484.88	1	\$122.58	28	\$4,120.78	0	\$0.00	53	72	\$19,903.24
February '09	1	\$200.00	3	\$255.00	0	\$0.00	32	\$12,214.43	1	\$204.67	22	\$2,825.46	0	\$0.00	43	59	\$15,699.56
March '09	0	\$0.00	0	\$0.00	1	\$351.08	26	\$9,329.88	2	\$826.70	23	\$4,396.34	0	\$0.00	43	52	\$14,904.00
April '09	0	\$0.00	1	\$150.00	0	\$0.00	34	\$11,968.91	0	\$0.00	25	\$5,978.23	0	\$0.00	44	60	\$18,097.14
May '09	0	\$0.00	0	\$0.00	1	\$1,950.00	19	\$8,483.23	1	\$404.66	14	\$4,210.60	1	\$64.15	32	36	\$15,112.64
June '09	0	\$0.00	0	\$0.00	0	\$0.00	4	\$2,219.40	2	\$1,129.39	8	\$2,222.88	0	\$0.00	14	14	\$5,571.67
July '09	1	\$120.00	0	\$0.00	0	\$0.00	14	\$3,601.62	1	\$210.16	17	\$5,295.48	0	\$0.00	25	33	\$9,227.26
August '09	0	\$0.00	0	\$0.00	0	\$0.00	6	\$1,653.12	0	\$0.00	6	\$1,056.28	0	\$0.00	12	12	\$2,709.40
September '09	2	\$400.00	4	\$570.00	0	\$0.00	11	\$5,814.67	0	\$0.00	18	\$3,881.65	0	\$0.00	25	35	\$10,666.32
Monthly Avg.	. 1	\$132.00	1	\$122.50	0	\$441.76	20	\$7,997.47	1	\$241.51	18	\$3,371.87	0	\$5.35	33	41	\$12,312.45

Number Heat Deposit & Reconnect Payments:	9	Payment Amount:	\$1,584.00		
Number Electricity Deposit & Reconnect Fees:	11	Payment Amount:	\$1,470.00		
Number Furnace Repair & Replacement:	4	Payment Amount:	\$5,301.08		
Number Heating Fuel Payments:	245	Payment Amount:	\$95,969.59		
Number All Electrical Household Payments:	8	Payment Amount:	\$2,898.16		
Number Electricity Payments:	211	Payment Amount:	\$40,462.38		
Number Exception Payments:	1	Payment Amount:	\$64.15		
Total Number of Payments:	489	Total Payments:	\$147,749.36	<b>Total Number of Cases:</b>	237

## Monthly Totals of Cases, Number of Payments and Payments

Roscommon	County																
Reporting	Heat D	ep. & Recnt.	Elec. D	ep. & Recnt.	Furnace	Rep.& Repl.	He	ating Fuel	All Elec	t. Household	El	ectricity	Exc	ceptions		Total S	SER
Month	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	Cases	# Pymts	Payments
October '08	3	\$377.99	0	\$0.00	1	\$341.00	91	\$47,498.86	5	\$1,388.42	74	\$12,494.55	0	\$0.00	160	174	\$62,100.82
November '08	1	\$60.00	0	\$0.00	4	\$2,759.37	81	\$41,253.11	2	\$767.91	73	\$12,564.82	0	\$0.00	145	161	\$57,405.21
December '08	3	\$359.00	0	\$0.00	1	\$1,500.00	89	\$43,932.68	2	\$266.00	89	\$15,121.53	0	\$0.00	171	184	\$61,179.21
January '09	4	\$365.96	0	\$0.00	1	\$350.00	128	\$64,381.95	1	\$134.25	100	\$16,545.81	0	\$0.00	204	234	\$81,777.97
February '09	8	\$568.26	0	\$0.00	2	\$3,221.00	147	\$65,133.70	3	\$1,069.07	85	\$16,298.06	0	\$0.00	212	245	\$86,290.09
March '09	2	\$100.00	0	\$0.00	1	\$3,700.00	93	\$40,295.96	2	\$691.02	73	\$16,297.36	0	\$0.00	150	171	\$61,084.34
April '09	0	\$0.00	0	\$0.00	2	\$7,489.00	87	\$34,305.98	4	\$2,730.85	86	\$16,940.30	0	\$0.00	163	179	\$61,466.13
May '09	2	\$207.00	0	\$0.00	2	\$4,236.25	51	\$19,610.04	3	\$1,670.19	65	\$11,981.49	11	\$3,074.88	121	134	\$40,779.85
June '09	0	\$0.00	0	\$0.00	0	\$0.00	32	\$9,937.96	2	\$428.25	42	\$6,212.20	0	\$0.00	72	76	\$16,578.41
July '09	0	\$0.00	0	\$0.00	1	\$1,596.00	31	\$12,258.78	3	\$635.97	66	\$13,369.08	0	\$0.00	97	101	\$27,859.83
August '09	0	\$0.00	0	\$0.00	3	\$5,649.03	23	\$8,040.78	3	\$945.08	48	\$10,767.02	0	\$0.00	75	77	\$25,401.91
September '09	1	\$50.00	1	\$200.00	2	\$4,063.00	52	\$21,290.32	5	\$2,949.46	73	\$13,792.43	0	\$0.00	123	134	\$42,345.21
Monthly Avg.	2	\$174.02	0	\$16.67	2	\$2,908.72	75	\$33,995.01	3	\$1,139.71	73	\$13,532.05	1	\$256.24	141	156	\$52,022.41

Number Heat Deposit & Reconnect Payments:	24	Payment Amount:	\$2,088.21		
Number Electricity Deposit & Reconnect Fees:	1	Payment Amount:	\$200.00		
Number Furnace Repair & Replacement:	20	Payment Amount:	\$34,904.65		
Number Heating Fuel Payments:	905	Payment Amount:	\$407,940.12		
Number All Electrical Household Payments:	35	Payment Amount:	\$13,676.47		
Number Electricity Payments:	874	Payment Amount:	\$162,384.65		
Number Exception Payments:	11	Payment Amount:	\$3,074.88		
Total Number of Payments:	1,870	Total Payments:	\$624,268.98	<b>Total Number of Cases:</b>	1,011

### Monthly Totals of Cases, Number of Payments and Payments

Saginaw Cou	Saginaw County																
Reporting	Heat D	ep. & Recnt.	Elec. D	ep. & Recnt.	Furnace	Rep.& Repl.	Не	ating Fuel	All Elec	t. Household	El	ectricity	Exc	ceptions		Total	SER
Month	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	Cases	# Pymts	Payments
October '08	3	\$375.00	3	\$375.00	5	\$4,937.94	815	\$147,641.51	4	\$932.80	769	\$115,518.73	0	\$0.00	874	1,599	\$269,780.98
November '08	1	\$145.00	1	\$145.00	9	\$8,183.70	579	\$106,730.36	2	\$163.48	561	\$83,156.64	0	\$0.00	628	1,153	\$198,524.18
December '08	4	\$460.27	0	\$0.00	13	\$14,209.75	741	\$133,728.57	1	\$700.00	677	\$93,695.03	0	\$0.00	807	1,436	\$242,793.62
January '09	2	\$155.00	0	\$0.00	6	\$4,085.15	970	\$177,918.38	2	\$454.45	875	\$129,027.69	0	\$0.00	1,028	1,855	\$311,640.67
February '09	2	\$280.00	2	\$280.00	6	\$6,665.00	1,017	\$207,291.75	3	\$905.92	924	\$162,079.22	0	\$0.00	1,073	1,954	\$377,501.89
March '09	2	\$255.65	2	\$255.66	13	\$18,731.04	898	\$226,055.71	1	\$705.71	872	\$200,977.31	0	\$0.00	956	1,788	\$446,981.08
April '09	2	\$345.00	3	\$545.00	9	\$14,408.29	1,132	\$290,971.75	7	\$3,029.07	1,100	\$270,712.40	0	\$0.00	1,210	2,253	\$580,011.51
May '09	2	\$260.00	1	\$160.00	2	\$4,669.98	1,019	\$260,722.82	3	\$438.75	997	\$244,403.46	2	\$659.09	1,066	2,026	\$511,314.10
June '09	1	\$75.00	0	\$0.00	4	\$8,209.40	1,757	\$1,052,632.21	3	\$1,117.43	716	\$186,519.43	0	\$0.00	1,886	2,481	\$1,248,553.47
July '09	0	\$0.00	3	\$361.43	3	\$7,233.54	734	\$153,119.89	6	\$1,379.21	749	\$154,497.05	0	\$0.00	801	1,495	\$316,591.12
August '09	0	\$0.00	3	\$388.88	0	\$0.00	469	\$95,363.09	3	\$651.24	486	\$95,946.60	0	\$0.00	531	961	\$192,349.81
September '09	0	\$0.00	7	\$891.27	0	\$0.00	696	\$153,731.55	6	\$1,619.39	711	\$150,045.61	0	\$0.00	787	1,420	\$306,287.82
Monthly Avg.	2	\$195.91	2	\$283.52	6	\$7,611.15	902	\$250,492.30	3	\$1,008.12	786	\$157,214.93	0	\$54.92	971	1,702	\$416,860.85

Number Heat Deposit & Reconnect Payments:	19	Payment Amount:	\$2,350.92		
Number Electricity Deposit & Reconnect Fees:	25	Payment Amount:	\$3,402.24		
Number Furnace Repair & Replacement:	70	Payment Amount:	\$91,333.79		
Number Heating Fuel Payments:	10,827	Payment Amount:	\$3,005,907.59		
Number All Electrical Household Payments:	41	Payment Amount:	\$12,097.45		
Number Electricity Payments:	9,437	Payment Amount:	\$1,886,579.17		
Number Exception Payments:	2	Payment Amount:	\$659.09		
Total Number of Payments:	20,421	Total Payments:	\$5,002,330.25	<b>Total Number of Cases:</b>	7,189

## Monthly Totals of Cases, Number of Payments and Payments

Sanilac Coun	Sanilac County																
Reporting	Heat D	ep. & Recnt.	Elec. D	ep. & Recnt.	Furnace	Rep.& Repl.	Hea	ating Fuel	All Elec	t. Household	El	ectricity	Exc	ceptions		Total S	SER
Month	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	Cases	# Pymts	Payments
October '08	12	\$748.35	4	\$686.00	2	\$762.59	174	\$87,839.07	5	\$1,697.69	88	\$24,139.28	0	\$0.00	238	285	\$115,872.98
November '08	5	\$400.00	1	\$33.00	4	\$1,057.90	128	\$60,440.00	7	\$3,850.45	121	\$33,449.75	0	\$0.00	236	266	\$99,231.10
December '08	4	\$285.00	2	\$229.00	1	\$420.00	174	\$69,047.88	4	\$2,323.06	98	\$22,337.19	0	\$0.00	251	283	\$94,642.13
January '09	4	\$355.00	3	\$263.35	1	\$1,500.00	281	\$113,494.41	3	\$1,397.23	125	\$32,742.17	0	\$0.00	364	417	\$149,752.16
February '09	1	\$115.00	0	\$0.00	0	\$0.00	283	\$126,601.21	14	\$7,666.36	124	\$35,474.06	0	\$0.00	377	422	\$169,856.63
March '09	4	\$184.00	2	\$176.00	1	\$3,800.00	176	\$70,553.16	4	\$1,357.30	103	\$34,291.81	0	\$0.00	258	290	\$110,362.27
April '09	5	\$410.00	2	\$240.00	5	\$9,351.27	110	\$44,444.69	5	\$2,167.75	106	\$34,262.07	0	\$0.00	203	233	\$90,875.78
May '09	3	\$305.00	0	\$0.00	1	\$1,902.00	110	\$40,875.97	9	\$4,864.50	92	\$29,714.51	14	\$5,192.97	207	229	\$82,854.95
June '09	3	\$300.00	1	\$117.00	2	\$3,475.00	230	\$68,075.66	12	\$3,985.52	191	\$68,109.29	0	\$0.00	396	439	\$144,062.47
July '09	4	\$250.00	2	\$57.00	0	\$0.00	29	\$10,169.42	4	\$1,035.38	75	\$22,501.33	0	\$0.00	107	114	\$34,013.13
August '09	4	\$315.00	3	\$510.00	0	\$0.00	32	\$9,805.97	6	\$1,828.15	46	\$12,337.89	0	\$0.00	79	91	\$24,797.01
September '09	4	\$255.00	6	\$690.87	2	\$4,182.00	43	\$16,552.35	4	\$1,799.69	68	\$19,211.88	0	\$0.00	109	127	\$42,691.79
Monthly Avg.	4	\$326.86	2	\$250.18	2	\$2,204.23	148	\$59,824.98	6	\$2,831.09	103	\$30,714.27	1	\$432.75	235	266	\$96,584.37

Number Heat Deposit & Reconnect Payments:	53	Payment Amount:	\$3,922.35		
Number Electricity Deposit & Reconnect Fees:	26	Payment Amount:	\$3,002.22		
Number Furnace Repair & Replacement:	19	Payment Amount:	\$26,450.76		
Number Heating Fuel Payments:	1,770	Payment Amount:	\$717,899.79		
Number All Electrical Household Payments:	77	Payment Amount:	\$33,973.08		
Number Electricity Payments:	1,237	Payment Amount:	\$368,571.23		
Number Exception Payments:	14	Payment Amount:	\$5,192.97		
Total Number of Payments:	3,196	Total Payments:	\$1,159,012.40	<b>Total Number of Cases:</b>	1,642

## Monthly Totals of Cases, Number of Payments and Payments

Schoolcraft C	ounty																
Reporting	Heat D	ep. & Recnt.	Elec. D	ep. & Recnt.	Furnace	Rep.& Repl.	He	ating Fuel	All Elec	t. Household	El	ectricity	Exc	ceptions		Total S	SER
Month	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	Cases	# Pymts	Payments
October '08	7	\$1,020.00	1	\$200.00	2	\$2,879.55	30	\$16,476.97	4	\$1,284.61	18	\$4,463.50	0	\$0.00	45	62	\$26,324.63
November '08	6	\$580.00	2	\$230.00	1	\$1,500.00	15	\$6,858.68	0	\$0.00	20	\$4,234.14	0	\$0.00	30	44	\$13,402.82
December '08	5	\$428.00	1	\$155.00	0	\$0.00	13	\$3,640.83	1	\$225.63	9	\$1,530.06	0	\$0.00	22	29	\$5,979.52
January '09	3	\$213.00	0	\$0.00	0	\$0.00	40	\$12,395.66	4	\$1,407.47	32	\$6,227.14	0	\$0.00	65	79	\$20,243.27
February '09	1	\$75.00	1	\$100.00	0	\$0.00	45	\$17,032.14	6	\$2,679.02	23	\$4,618.11	0	\$0.00	64	76	\$24,504.27
March '09	1	\$50.00	0	\$0.00	1	\$1,449.92	38	\$13,807.93	3	\$1,322.49	20	\$3,911.34	0	\$0.00	54	63	\$20,541.68
April '09	1	\$50.00	0	\$0.00	0	\$0.00	19	\$7,181.97	6	\$2,515.13	25	\$6,495.16	0	\$0.00	45	51	\$16,242.26
May '09	1	\$63.00	0	\$0.00	0	\$0.00	6	\$1,059.00	9	\$6,581.07	20	\$6,815.89	0	\$0.00	35	36	\$14,518.96
June '09	0	\$0.00	0	\$0.00	0	\$0.00	9	\$1,671.42	0	\$0.00	8	\$2,901.58	0	\$0.00	15	17	\$4,573.00
July '09	1	\$50.00	0	\$0.00	0	\$0.00	8	\$4,150.11	1	\$502.63	8	\$2,276.86	0	\$0.00	14	18	\$6,979.60
August '09	0	\$0.00	0	\$0.00	0	\$0.00	2	\$777.08	1	\$361.62	15	\$2,864.35	0	\$0.00	18	18	\$4,003.05
September '09	3	\$150.00	0	\$0.00	0	\$0.00	8	\$3,065.98	0	\$0.00	9	\$1,735.27	0	\$0.00	17	20	\$4,951.25
Monthly Avg.	2	\$223.25	0	\$57.08	0	\$485.79	19	\$7,343.15	3	\$1,406.64	17	\$4,006.12	0	\$0.00	35	43	\$13,522.03

Number Heat Deposit & Reconnect Payments:	29	Payment Amount:	\$2,679.00		
Number Electricity Deposit & Reconnect Fees:	5	Payment Amount:	\$685.00		
Number Furnace Repair & Replacement:	4	Payment Amount:	\$5,829.47		
Number Heating Fuel Payments:	233	Payment Amount:	\$88,117.77		
Number All Electrical Household Payments:	35	Payment Amount:	\$16,879.67		
Number Electricity Payments:	207	Payment Amount:	\$48,073.40		
Number Exception Payments:	0	Payment Amount:	\$0.00		
Total Number of Payments:	513	Total Payments:	\$162,264.31	<b>Total Number of Cases:</b>	254

## Monthly Totals of Cases, Number of Payments and Payments

Shiawassee (	County																
Reporting	Heat D	ep. & Recnt.	Elec. D	ep. & Recnt.	Furnace	e Rep.& Repl.	He	ating Fuel	All Elec	t. Household	El	ectricity	Exc	ceptions		Total S	SER
Month	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	Cases	# Pymts	Payments
October '08	0	\$0.00	0	\$0.00	2	\$3,000.00	195	\$41,097.72	1	\$83.90	183	\$22,998.55	0	\$0.00	218	381	\$67,180.17
November '08	0	\$0.00	0	\$0.00	4	\$3,539.07	175	\$31,967.70	0	\$0.00	170	\$20,926.78	0	\$0.00	198	349	\$56,433.55
December '08	0	\$0.00	0	\$0.00	3	\$3,335.00	173	\$31,581.05	3	\$750.99	169	\$20,062.07	0	\$0.00	204	348	\$55,729.11
January '09	1	\$200.00	0	\$0.00	7	\$5,680.00	307	\$58,903.72	6	\$1,690.71	279	\$38,031.03	0	\$0.00	338	600	\$104,505.46
February '09	1	\$159.00	0	\$0.00	2	\$3,000.00	251	\$51,708.60	4	\$1,240.82	232	\$34,035.14	0	\$0.00	277	490	\$90,143.56
March '09	0	\$0.00	0	\$0.00	1	\$1,500.00	210	\$56,317.67	0	\$0.00	215	\$52,501.68	0	\$0.00	239	426	\$110,319.35
April '09	0	\$0.00	0	\$0.00	1	\$140.00	264	\$57,757.37	5	\$1,450.39	270	\$51,546.62	0	\$0.00	294	540	\$110,894.38
May '09	0	\$0.00	0	\$0.00	0	\$0.00	217	\$47,977.50	6	\$1,578.62	224	\$45,494.07	0	\$0.00	240	447	\$95,050.19
June '09	0	\$0.00	0	\$0.00	0	\$0.00	282	\$132,604.75	4	\$982.25	185	\$42,120.36	0	\$0.00	332	471	\$175,707.36
July '09	0	\$0.00	0	\$0.00	0	\$0.00	140	\$26,560.49	9	\$2,952.72	174	\$31,778.52	0	\$0.00	186	323	\$61,291.73
August '09	0	\$0.00	0	\$0.00	0	\$0.00	125	\$22,710.36	4	\$1,379.48	141	\$23,508.13	0	\$0.00	151	270	\$47,597.97
September '09	0	\$0.00	0	\$0.00	0	\$0.00	136	\$22,584.13	7	\$2,412.42	154	\$26,113.82	0	\$0.00	168	297	\$51,110.37
Monthly Avg.	. 0	\$29.92	0	\$0.00	2	\$1,682.84	206	\$48,480.92	4	\$1,210.19	200	\$34,093.06	0	\$0.00	237	412	\$85,496.93

Number Heat Deposit & Reconnect Payments:	2	Payment Amount:	\$359.00		
Number Electricity Deposit & Reconnect Fees:	0	Payment Amount:	\$0.00		
Number Furnace Repair & Replacement:	20	Payment Amount:	\$20,194.07		
Number Heating Fuel Payments:	2,475	Payment Amount:	\$581,771.06		
Number All Electrical Household Payments:	49	Payment Amount:	\$14,522.30		
Number Electricity Payments:	2,396	Payment Amount:	\$409,116.77		
Number Exception Payments:	0	Payment Amount:	\$0.00		
Total Number of Payments:	4,942	<b>Total Payments:</b>	\$1,025,963.20	<b>Total Number of Cases:</b>	1,764

## Monthly Totals of Cases, Number of Payments and Payments

St. Clair Co	St. Clair County																
Reporting	Heat D	ep. & Recnt.	Elec. D	Dep. & Recnt.	Furnace	e Rep.& Repl.	He	ating Fuel	All Elec	t. Household	El	lectricity	Exc	ceptions		Total S	SER
Month	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	Cases	# Pymts	Payments
October 'C	)8 75	\$5,344.00	5	\$599.00	2	\$3,000.00	265	\$67,330.37	10	\$4,595.04	270	\$74,990.96	0	\$0.00	485	627	\$155,859.37
November 'C	)8 55	\$4,803.00	6	\$691.00	2	\$1,997.00	278	\$61,674.27	6	\$2,761.14	284	\$79,393.54	0	\$0.00	514	631	\$151,319.95
December 'C	)8 36	\$3,700.00	6	\$749.00	5	\$6,923.00	349	\$75,679.54	13	\$5,511.43	256	\$63,228.06	0	\$0.00	554	665	\$155,791.03
January '0	9 36	\$4,455.15	2	\$165.00	5	\$5,136.44	746	\$171,220.74	18	\$8,723.70	287	\$78,353.35	0	\$0.00	928	1,094	\$268,054.38
February '0	9 33	\$4,269.00	4	\$542.10	2	\$2,974.00	899	\$227,552.35	10	\$2,889.03	277	\$79,697.67	0	\$0.00	1,048	1,225	\$317,924.15
March '0	9 23	\$2,628.00	2	\$232.00	6	\$19,292.69	710	\$242,498.78	11	\$6,966.49	250	\$78,237.72	0	\$0.00	848	1,002	\$349,855.68
April 'C	9 44	\$4,545.00	9	\$968.00	2	\$4,125.00	617	\$222,999.01	10	\$5,294.13	359	\$113,977.32	0	\$0.00	856	1,041	\$351,908.46
May 'C	9 50	\$4,720.00	1	\$20.00	1	\$197.50	422	\$140,729.91	11	\$6,607.72	272	\$91,818.76	120	\$30,744.36	746	877	\$274,838.25
June 'C	9 38	\$2,305.00	3	\$510.00	1	\$2,940.80	1,310	\$376,367.49	56	\$21,463.19	694	\$199,864.90	0	\$0.00	1,814	2,102	\$603,451.38
July 'C	9 42	\$3,403.50	4	\$571.00	1	\$1,495.00	187	\$56,815.13	18	\$9,078.61	191	\$59,306.86	0	\$0.00	371	443	\$130,670.10
August 'C	9 37	\$2,975.00	3	\$455.66	1	\$1,500.00	159	\$42,811.51	8	\$6,116.85	160	\$48,493.06	0	\$0.00	305	368	\$102,352.08
September 'C	9 62	\$5,730.89	3	\$203.00	1	\$225.40	179	\$48,912.31	8	\$3,085.45	240	\$76,387.12	0	\$0.00	399	493	\$134,544.17
Monthly Av	g. 44	\$4,073.21	4	\$475.48	2	\$4,150.57	510	\$144,549.28	15	\$6,924.40	295	\$86,979.11	10	\$2,562.03	739	881	\$249,714.08

Number Heat Deposit & Reconnect Payments:	531	Payment Amount:	\$48,878.54		
Number Electricity Deposit & Reconnect Fees:	48	Payment Amount:	\$5,705.76		
Number Furnace Repair & Replacement:	29	Payment Amount:	\$49,806.83		
Number Heating Fuel Payments:	6,121	Payment Amount:	\$1,734,591.41		
Number All Electrical Household Payments:	179	Payment Amount:	\$83,092.78		
Number Electricity Payments:	3,540	Payment Amount:	\$1,043,749.32		
Number Exception Payments:	120	Payment Amount:	\$30,744.36		
Total Number of Payments:	10,568	Total Payments:	\$2,996,569.00	<b>Total Number of Cases:</b>	5,118

### Monthly Totals of Cases, Number of Payments and Payments

St. Joseph Co	St. Joseph County																
Reporting	Heat D	ep. & Recnt.	Elec. D	ep. & Recnt.	Furnace	Furnace Rep.& Repl.		ating Fuel	All Elec	t. Household	El	ectricity	Exc	ceptions		Total S	SER
Month	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	Cases	# Pymts	Payments
October '08	34	\$2,040.47	18	\$1,936.92	0	\$0.00	104	\$30,291.06	4	\$746.79	142	\$20,611.46	0	\$0.00	217	302	\$55,626.70
November '08	26	\$2,258.50	13	\$1,265.00	0	\$0.00	98	\$31,486.98	6	\$1,205.32	113	\$15,352.74	0	\$0.00	200	256	\$51,568.54
December '08	23	\$2,244.66	15	\$1,685.00	0	\$0.00	160	\$45,133.53	4	\$857.43	140	\$18,750.76	0	\$0.00	266	342	\$68,671.38
January '09	22	\$2,167.95	9	\$1,244.00	2	\$1,912.64	248	\$64,770.29	12	\$3,593.63	196	\$26,519.35	0	\$0.00	376	489	\$100,207.86
February '09	15	\$1,613.75	10	\$924.00	4	\$4,725.00	227	\$68,445.43	6	\$2,061.65	148	\$24,029.34	0	\$0.00	325	410	\$101,799.17
March '09	10	\$1,100.00	8	\$593.00	2	\$4,460.00	138	\$46,335.21	10	\$3,795.35	141	\$29,409.90	0	\$0.00	255	309	\$85,693.46
April '09	6	\$499.74	7	\$709.61	0	\$0.00	154	\$44,365.80	13	\$5,530.78	167	\$32,181.01	0	\$0.00	297	347	\$83,286.94
May '09	10	\$735.00	18	\$1,724.05	3	\$7,687.30	102	\$31,559.27	8	\$3,830.76	124	\$25,994.23	0	\$0.00	212	265	\$71,530.61
June '09	12	\$750.00	15	\$1,456.83	0	\$0.00	76	\$26,211.70	4	\$2,676.46	112	\$22,676.62	0	\$0.00	176	219	\$53,771.61
July '09	16	\$1,130.00	21	\$1,907.74	1	\$2,515.00	73	\$20,049.35	5	\$2,832.40	122	\$20,691.13	0	\$0.00	186	238	\$49,125.62
August '09	15	\$1,347.60	6	\$749.73	0	\$0.00	51	\$12,768.54	5	\$2,007.29	87	\$13,820.05	0	\$0.00	136	164	\$30,693.21
September '09	14	\$575.00	21	\$2,400.06	0	\$0.00	50	\$14,329.52	9	\$1,754.08	132	\$22,504.84	0	\$0.00	190	226	\$41,563.50
Monthly Avg.	17	\$1,371.89	13	\$1,383.00	1	\$1,775.00	123	\$36,312.22	7	\$2,574.33	135	\$22,711.79	0	\$0.00	236	297	\$66,128.22

Number Heat Deposit & Reconnect Payments:	203	Payment Amount:	\$16,462.67		
Number Electricity Deposit & Reconnect Fees:	161	Payment Amount:	\$16,595.94		
Number Furnace Repair & Replacement:	12	Payment Amount:	\$21,299.94		
Number Heating Fuel Payments:	1,481	Payment Amount:	\$435,746.68		
Number All Electrical Household Payments:	86	Payment Amount:	\$30,891.94		
Number Electricity Payments:	1,624	Payment Amount:	\$272,541.43		
Number Exception Payments:	0	Payment Amount:	\$0.00		
Total Number of Payments:	3,567	<b>Total Payments:</b>	\$793,538.60	<b>Total Number of Cases:</b>	1,571

## Monthly Totals of Cases, Number of Payments and Payments

Tuscola Cour	Tuscola County																
Reporting	Heat D	ep. & Recnt.	Elec. D	ep. & Recnt.	Furnace	Rep.& Repl.	Hea	ating Fuel	All Elec	t. Household	El	ectricity	Exc	ceptions		Total S	SER
Month	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	Cases	# Pymts	Payments
October '08	8	\$594.99	2	\$375.00	0	\$0.00	128	\$58,023.22	0	\$0.00	74	\$19,917.57	0	\$0.00	179	212	\$78,910.78
November '08	4	\$220.00	1	\$150.00	1	\$115.00	104	\$44,449.77	4	\$1,487.91	85	\$23,827.69	0	\$0.00	176	199	\$70,250.37
December '08	14	\$977.99	1	\$200.00	2	\$3,000.00	142	\$60,964.95	4	\$948.78	87	\$22,703.39	0	\$0.00	208	250	\$88,795.11
January '09	13	\$1,114.76	1	\$137.00	3	\$3,414.58	182	\$80,737.69	3	\$1,320.24	87	\$22,464.81	0	\$0.00	247	289	\$109,189.08
February '09	11	\$840.63	0	\$0.00	0	\$0.00	220	\$90,516.49	8	\$2,982.86	97	\$28,751.78	0	\$0.00	286	336	\$123,091.76
March '09	5	\$289.99	0	\$0.00	2	\$1,705.96	131	\$45,161.43	3	\$1,074.05	84	\$26,885.59	0	\$0.00	205	225	\$75,117.02
April '09	2	\$291.66	0	\$0.00	0	\$0.00	115	\$41,703.75	7	\$2,589.25	104	\$31,712.04	0	\$0.00	208	228	\$76,296.70
May '09	3	\$135.00	0	\$0.00	0	\$0.00	89	\$27,070.21	6	\$2,565.06	88	\$28,061.69	24	\$5,903.95	180	210	\$63,735.91
June '09	0	\$0.00	1	\$197.00	1	\$3,021.00	153	\$63,088.44	10	\$2,956.96	201	\$67,829.16	0	\$0.00	333	366	\$137,092.56
July '09	1	\$25.00	0	\$0.00	1	\$1,500.00	50	\$15,791.23	6	\$2,702.47	66	\$21,153.80	0	\$0.00	115	124	\$41,172.50
August '09	0	\$0.00	0	\$0.00	0	\$0.00	31	\$10,427.69	3	\$834.40	58	\$17,970.89	0	\$0.00	83	92	\$29,232.98
September '09	1	\$65.00	1	\$111.00	0	\$0.00	48	\$16,276.79	6	\$1,761.67	57	\$17,157.71	0	\$0.00	108	113	\$35,372.17
Monthly Avg.	5	\$379.59	1	\$97.50	1	\$1,063.05	116	\$46,184.31	5	\$1,768.64	91	\$27,369.68	2	\$492.00	194	220	\$77,354.75

Number Heat Deposit & Reconnect Payments:	62	Payment Amount:	\$4,555.02		
Number Electricity Deposit & Reconnect Fees:	7	Payment Amount:	\$1,170.00		
Number Furnace Repair & Replacement:	10	Payment Amount:	\$12,756.54		
Number Heating Fuel Payments:	1,393	Payment Amount:	\$554,211.66		
Number All Electrical Household Payments:	60	Payment Amount:	\$21,223.65		
Number Electricity Payments:	1,088	Payment Amount:	\$328,436.12		
Number Exception Payments:	24	Payment Amount:	\$5,903.95		
Total Number of Payments:	2,644	<b>Total Payments:</b>	\$928,256.94	Total Number of Cases:	1,434

### Monthly Totals of Cases, Number of Payments and Payments

Van Buren Co	Van Buren County																
Poporting	Heat D	ep. & Recnt.	Elec. D	ep. & Recnt.	Furnace	urnace Rep.& Repl.		ating Fuel	All Elec	t. Household	EI	ectricity	Exc	ceptions		Total S	SER
Reporting Month	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	Cases	# Pymts	Payments
October '08	3	\$475.39	16	\$2,174.00	1	\$249.00	134	\$67,277.29	6	\$1,420.08	102	\$15,233.06	0	\$0.00	225	262	\$86,828.82
November '08	10	\$449.00	5	\$583.00	0	\$0.00	151	\$71,997.33	5	\$1,341.35	87	\$12,737.51	0	\$0.00	227	258	\$87,108.19
December '08	12	\$882.45	3	\$524.00	1	\$1,500.00	170	\$74,357.67	8	\$1,556.57	106	\$16,320.08	0	\$0.00	263	300	\$95,140.77
January '09	8	\$637.65	7	\$935.00	4	\$4,225.00	223	\$92,445.63	13	\$3,300.47	151	\$26,510.91	0	\$0.00	342	406	\$128,054.66
February '09	4	\$369.00	9	\$1,331.39	1	\$1,297.00	270	\$102,345.51	24	\$6,801.91	136	\$25,286.91	0	\$0.00	391	444	\$137,431.72
March '09	4	\$352.45	7	\$1,136.00	3	\$4,950.00	140	\$53,172.03	19	\$7,135.20	105	\$24,081.55	0	\$0.00	245	278	\$90,827.23
April '09	3	\$256.00	11	\$1,214.11	1	\$200.00	142	\$52,315.35	30	\$13,711.39	137	\$29,493.35	0	\$0.00	282	324	\$97,190.20
May '09	2	\$295.00	4	\$194.00	0	\$0.00	106	\$33,509.60	15	\$6,402.67	103	\$21,976.78	0	\$0.00	201	230	\$62,378.05
June '09	4	\$456.00	11	\$1,730.00	1	\$2,350.00	87	\$28,251.81	21	\$9,466.08	88	\$17,745.17	0	\$0.00	191	212	\$59,999.06
July '09	3	\$194.00	4	\$399.45	0	\$0.00	73	\$29,276.06	14	\$4,458.22	89	\$19,219.09	0	\$0.00	173	183	\$53,546.82
August '09	5	\$599.00	7	\$796.73	0	\$0.00	49	\$15,014.27	7	\$1,057.83	85	\$17,672.06	0	\$0.00	133	153	\$35,139.89
September '09	6	\$445.00	8	\$1,002.63	0	\$0.00	43	\$15,239.20	11	\$3,630.96	98	\$17,852.72	0	\$0.00	151	166	\$38,170.51
Monthly Avg.	5	\$450.91	8	\$1,001.69	1	\$1,230.92	132	\$52,933.48	14	\$5,023.56	107	\$20,344.10	0	\$0.00	235	268	\$80,984.66

Number Heat Deposit & Reconnect Payments:	64	Payment Amount:	\$5,410.94		
Number Electricity Deposit & Reconnect Fees:	92	Payment Amount:	\$12,020.31		
Number Furnace Repair & Replacement:	12	Payment Amount:	\$14,771.00		
Number Heating Fuel Payments:	1,588	Payment Amount:	\$635,201.75		
Number All Electrical Household Payments:	173	Payment Amount:	\$60,282.73		
Number Electricity Payments:	1,287	Payment Amount:	\$244,129.19		
Number Exception Payments:	0	Payment Amount:	\$0.00		
Total Number of Payments:	3,216	Total Payments:	\$971,815.92	<b>Total Number of Cases:</b>	1,848

### Monthly Totals of Cases, Number of Payments and Payments

Washtenaw C	Vashtenaw County																
Reporting	Heat D	ep. & Recnt.	Elec. D	ep. & Recnt.	Furnace	e Rep.& Repl.	He	ating Fuel	All Elec	t. Household	El	ectricity	Exc	ceptions		Total S	SER
Month	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	Cases	# Pymts	Payments
October '08	2	\$400.00	0	\$0.00	0	\$0.00	257	\$69,828.54	54	\$26,609.27	276	\$73,074.66	0	\$0.00	357	589	\$169,912.47
November '08	0	\$0.00	0	\$0.00	0	\$0.00	262	\$66,855.54	46	\$24,744.49	286	\$76,015.15	0	\$0.00	351	594	\$167,615.18
December '08	1	\$200.00	1	\$75.00	1	\$125.00	276	\$64,312.66	62	\$26,662.22	312	\$78,090.61	0	\$0.00	398	653	\$169,465.49
January '09	1	\$70.00	0	\$0.00	0	\$0.00	238	\$67,095.34	43	\$20,975.46	252	\$66,966.70	0	\$0.00	317	534	\$155,107.50
February '09	0	\$0.00	0	\$0.00	1	\$356.84	310	\$93,502.81	33	\$18,228.21	308	\$77,453.67	0	\$0.00	376	652	\$189,541.53
March '09	0	\$0.00	0	\$0.00	1	\$1,500.00	251	\$90,788.01	45	\$30,297.79	270	\$82,285.21	0	\$0.00	327	567	\$204,871.01
April '09	1	\$111.00	1	\$111.00	0	\$0.00	294	\$109,158.14	40	\$24,231.51	316	\$96,260.55	0	\$0.00	387	652	\$229,872.20
May '09	0	\$0.00	0	\$0.00	0	\$0.00	304	\$113,138.02	47	\$32,645.97	330	\$101,656.69	559	\$133,354.13	709	1,240	\$380,794.81
June '09	0	\$0.00	0	\$0.00	0	\$0.00	1,098	\$409,715.24	70	\$39,596.28	1,191	\$256,086.03	0	\$0.00	1,350	2,359	\$705,397.55
July '09	1	\$200.00	2	\$453.00	0	\$0.00	219	\$78,175.80	9	\$5,158.76	256	\$77,917.40	0	\$0.00	291	487	\$161,904.96
August '09	1	\$200.00	0	\$0.00	0	\$0.00	189	\$59,202.58	12	\$5,811.59	225	\$66,483.17	0	\$0.00	258	427	\$131,697.34
September '09	0	\$0.00	1	\$200.00	0	\$0.00	218	\$66,306.38	12	\$7,910.71	253	\$82,846.67	0	\$0.00	290	484	\$157,263.76
Monthly Avg.	1	\$98.42	0	\$69.92	0	\$165.15	326	\$107,339.92	39	\$21,906.02	356	\$94,594.71	47	\$11,112.84	451	770	\$235,286.98

Number Heat Deposit & Reconnect Payments:	7	Payment Amount:	\$1,181.00		
Number Electricity Deposit & Reconnect Fees:	5	Payment Amount:	\$839.00		
Number Furnace Repair & Replacement:	3	Payment Amount:	\$1,981.84		
Number Heating Fuel Payments:	3,916	Payment Amount:	\$1,288,079.06		
Number All Electrical Household Payments:	473	Payment Amount:	\$262,872.26		
Number Electricity Payments:	4,275	Payment Amount:	\$1,135,136.51		
Number Exception Payments:	559	Payment Amount:	\$133,354.13		
Total Number of Payments:	9,238	<b>Total Payments:</b>	\$2,823,443.80	<b>Total Number of Cases:</b>	4,196

## Monthly Totals of Cases, Number of Payments and Payments

Wayne Count	Vayne County																
Reporting	Heat De	ep. & Recnt.	Elec. D	ep. & Recnt.	Furnace	e Rep.& Repl.	Не	ating Fuel	All Elec	t. Household	E'	lectricity	Ex	ceptions		Total	SER
Month	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	Cases	# Pymts	Payments
October '08	12	\$2,239.00	13	\$2,281.37	4	\$2,675.00	3,521	\$1,082,522.50	4	\$1,459.76	3,771	\$1,048,268.43	0	\$0.00	4,012	7,325	\$2,139,446.06
November '08	18	\$3,440.50	16	\$2,604.61	7	\$8,868.74	3,501	\$1,057,837.59	3	\$1,243.83	3,702	\$1,065,562.83	0	\$0.00	3,917	7,247	\$2,139,558.10
December '08	11	\$1,675.94	9	\$1,200.97	7	\$9,225.00	4,263	\$1,217,753.92	6	\$3,150.22	4,479	\$1,226,878.36	0	\$0.00	4,701	8,775	\$2,459,884.41
January '09	9	\$1,495.50	8	\$1,197.50	12	\$15,526.64	3,546	\$1,211,459.52	5	\$2,581.07	3,685	\$1,059,016.82	0	\$0.00	3,908	7,265	\$2,291,277.05
February '09	6	\$1,200.00	6	\$957.00	11	\$14,496.97	3,478	\$1,384,555.03	2	\$816.21	3,475	\$1,034,247.05	0	\$0.00	3,765	6,978	\$2,436,272.26
March '09	6	\$945.50	6	\$772.50	12	\$23,025.00	3,602	\$1,543,811.12	4	\$3,708.87	3,647	\$1,104,018.18	0	\$0.00	3,919	7,277	\$2,676,281.17
April '09	7	\$1,325.00	8	\$1,330.01	18	\$30,456.00	3,606	\$1,575,330.42	13	\$10,703.34	3,696	\$1,160,106.90	0	\$0.00	4,011	7,348	\$2,779,251.67
May '09	5	\$924.72	6	\$985.61	9	\$17,015.00	3,812	\$1,651,324.11	10	\$9,669.07	3,964	\$1,256,856.23	12,076	\$4,997,286.58	10,958	19,882	\$7,934,061.32
June '09	5	\$730.50	11	\$1,371.36	6	\$13,484.86	17,791	\$10,215,625.07	7 114	\$49,946.06	17,764	\$4,653,588.09	0	\$0.00	19,643	35,691	\$14,934,745.94
July '09	2	\$400.00	3	\$422.33	1	\$1,609.00	1,285	\$565,485.17	4	\$3,842.64	1,405	\$477,765.36	0	\$0.00	1,494	2,700	\$1,049,524.50
August '09	10	\$1,515.00	8	\$1,430.00	5	\$14,940.00	2,747	\$1,160,384.85	9	\$4,830.89	3,026	\$1,023,186.13	0	\$0.00	3,248	5,805	\$2,206,286.87
September '09	8	\$1,361.71	21	\$3,596.20	3	\$5,600.00	2,551	\$1,026,570.32	26	\$11,258.88	3,004	\$1,036,205.02	0	\$0.00	3,286	5,613	\$2,084,592.13
Monthly Avg.	8	\$1,437.78	10	\$1,512.46	8	\$13,076.85	4,475	\$1,974,388.30	17	\$8,600.90	4,635	\$1,345,474.95	1,006	\$416,440.55	5,572	10,159	\$3,760,931.79

Number Heat Deposit & Reconnect Payments:	99	Payment Amount:	\$17,253.37		
Number Electricity Deposit & Reconnect Fees:	115	Payment Amount:	\$18,149.46		
Number Furnace Repair & Replacement:	95	Payment Amount:	\$156,922.21		
Number Heating Fuel Payments:	53,703	Payment Amount:	\$23,692,659.62		
Number All Electrical Household Payments:	200	Payment Amount:	\$103,210.84		
Number Electricity Payments:	55,618	Payment Amount:	\$16,145,699.40		
Number Exception Payments:	12,076	Payment Amount:	\$4,997,286.58		
Total Number of Payments:	121,906	<b>Total Payments:</b>	\$45,131,181.48	<b>Total Number of Cases:</b>	54,262

## Monthly Totals of Cases, Number of Payments and Payments

Wexford Cou	/exford County																
Reporting	Heat D	ep. & Recnt.	Elec. D	ep. & Recnt.	Furnace	e Rep.& Repl.	He	ating Fuel	All Elec	t. Household	El	ectricity	Exc	ceptions		Total S	SER
Month	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	Cases	# Pymts	Payments
October '08	8	\$719.66	1	\$170.00	4	\$3,099.99	124	\$59,609.25	4	\$970.93	106	\$16,737.18	0	\$0.00	212	247	\$81,307.01
November '08	17	\$1,409.99	0	\$0.00	4	\$3,551.40	149	\$70,347.18	1	\$700.00	91	\$16,523.24	0	\$0.00	226	262	\$92,531.81
December '08	14	\$1,058.69	0	\$0.00	5	\$2,406.33	152	\$68,687.76	3	\$543.93	118	\$19,190.97	0	\$0.00	251	292	\$91,887.68
January '09	18	\$1,557.99	0	\$0.00	1	\$175.66	212	\$100,686.27	3	\$1,130.36	148	\$23,327.04	0	\$0.00	319	382	\$126,877.32
February '09	28	\$2,357.00	0	\$0.00	1	\$1,500.00	248	\$103,395.54	2	\$690.24	112	\$22,623.06	0	\$0.00	317	391	\$130,565.84
March '09	11	\$1,037.97	0	\$0.00	1	\$297.00	153	\$67,060.61	1	\$610.94	100	\$19,972.19	0	\$0.00	228	266	\$88,978.71
April '09	7	\$642.26	0	\$0.00	2	\$3,763.62	117	\$48,335.81	4	\$1,686.22	133	\$26,665.01	0	\$0.00	234	263	\$81,092.92
May '09	8	\$440.00	0	\$0.00	0	\$0.00	85	\$31,801.06	1	\$627.00	77	\$17,744.96	27	\$7,771.20	176	198	\$58,384.22
June '09	1	\$65.00	0	\$0.00	0	\$0.00	46	\$15,200.61	1	\$325.24	79	\$15,257.48	0	\$0.00	115	127	\$30,848.33
July '09	1	\$60.00	0	\$0.00	0	\$0.00	54	\$19,997.00	4	\$1,814.58	80	\$15,798.91	0	\$0.00	131	139	\$37,670.49
August '09	2	\$135.00	0	\$0.00	0	\$0.00	26	\$9,137.22	0	\$0.00	61	\$13,114.96	0	\$0.00	83	89	\$22,387.18
September '09	2	\$50.00	1	\$122.13	0	\$0.00	49	\$18,954.79	5	\$1,639.71	95	\$20,811.72	0	\$0.00	141	152	\$41,578.35
Monthly Avg.	. 10	\$794.46	0	\$24.34	2	\$1,232.83	118	\$51,101.09	2	\$894.93	100	\$18,980.56	2	\$647.60	203	234	\$73,675.82

Number Heat Deposit & Reconnect Payments:	117	Payment Amount:	\$9,533.56		
Number Electricity Deposit & Reconnect Fees:	2	Payment Amount:	\$292.13		
Number Furnace Repair & Replacement:	18	Payment Amount:	\$14,794.00		
Number Heating Fuel Payments:	1,415	Payment Amount:	\$613,213.10		
Number All Electrical Household Payments:	29	Payment Amount:	\$10,739.15		
Number Electricity Payments:	1,200	Payment Amount:	\$227,766.72		
Number Exception Payments:	27	Payment Amount:	\$7,771.20		
Total Number of Payments:	2,808	<b>Total Payments:</b>	\$884,109.86	<b>Total Number of Cases:</b>	1,406

Annual Table: 38

## State Emergency Relief ( SER ) Energy: By Type Of Service Annual Information Fiscal Year 2009

## Monthly Totals of Cases, Number of Payments and Payments

x-Unassigned County																	
Reporting Month	Heat Dep. & Recnt.		Elec. Dep. & Recnt.		Furnace Rep.& Repl.		Heating Fuel		All Elect. Household		Electricity		Exceptions		Total SER		
	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	Cases	# Pymts	Payments
October '08	0	\$0.00	0	\$0.00	0	\$0.00	0	\$0.00	0	\$0.00	0	\$0.00	0	\$0.00	0	0	\$0.00
November '08	0	\$0.00	0	\$0.00	0	\$0.00	0	\$0.00	0	\$0.00	0	\$0.00	0	\$0.00	0	0	\$0.00
December '08	0	\$0.00	0	\$0.00	0	\$0.00	1	\$85.00	0	\$0.00	0	\$0.00	0	\$0.00	1	1	\$85.00
January '09	0	\$0.00	0	\$0.00	0	\$0.00	0	\$0.00	0	\$0.00	0	\$0.00	0	\$0.00	0	0	\$0.00
February '09	0	\$0.00	0	\$0.00	0	\$0.00	0	\$0.00	0	\$0.00	0	\$0.00	0	\$0.00	0	0	\$0.00
March '09	0	\$0.00	0	\$0.00	0	\$0.00	0	\$0.00	0	\$0.00	0	\$0.00	0	\$0.00	0	0	\$0.00
April '09	0	\$0.00	0	\$0.00	0	\$0.00	0	\$0.00	0	\$0.00	0	\$0.00	0	\$0.00	0	0	\$0.00
May '09	0	\$0.00	1	\$200.00	0	\$0.00	5	\$1,243.73	0	\$0.00	4	\$676.50	0	\$0.00	7	10	\$2,120.23
June '09	0	\$0.00	0	\$0.00	0	\$0.00	2	\$618.98	0	\$0.00	1	\$164.20	0	\$0.00	2	3	\$783.18
July '09	0	\$0.00	0	\$0.00	0	\$0.00	0	\$0.00	0	\$0.00	0	\$0.00	0	\$0.00	0	0	\$0.00
August '09	0	\$0.00	0	\$0.00	0	\$0.00	0	\$0.00	0	\$0.00	0	\$0.00	0	\$0.00	0	0	\$0.00
September '09	1	\$105.00	0	\$0.00	0	\$0.00	5	\$1,683.47	1	\$383.17	5	\$1,607.60	0	\$0.00	9	12	\$3,779.24
Monthly Avg.	0	\$8.75	0	\$16.67	0	\$0.00	1	\$302.60	0	\$31.93	1	\$204.03	0	\$0.00	2	2	\$563.97

1	Payment Amount:	\$105.00		
1	Payment Amount:	\$200.00		
0	Payment Amount:	\$0.00		
13	Payment Amount:	\$3,631.18		
1	Payment Amount:	\$383.17		
10	Payment Amount:	\$2,448.30		
0	Payment Amount:	\$0.00		
26	<b>Total Payments:</b>	\$6,767.65	Total Number of Cases:	19
6,798	Payment Amount:	\$571,135.84		
2,561	Payment Amount:	\$295,538.80		
1,321	Payment Amount:	\$1,797,917.09		
216,569	Payment Amount:	\$75,741,347.54		
	13 1 10 0 26 6,798 2,561 1,321	1 Payment Amount: 0 Payment Amount: 13 Payment Amount: 1 Payment Amount: 10 Payment Amount: 0 Payment Amount: 26 Total Payments: 6,798 Payment Amount: 2,561 Payment Amount: 1,321 Payment Amount:	1 Payment Amount: \$200.00 0 Payment Amount: \$0.00 13 Payment Amount: \$3,631.18 1 Payment Amount: \$383.17 10 Payment Amount: \$2,448.30 0 Payment Amount: \$0.00 26 Total Payments: \$6,767.65 6,798 Payment Amount: \$571,135.84 2,561 Payment Amount: \$295,538.80 1,321 Payment Amount: \$1,797,917.09	1

### Monthly Totals of Cases, Number of Payments and Payments

Number All Electrical Household Payments:	5,356	Payment Amount:	\$2,117,260.79		
Number Electricity Payments:	212,165	Payment Amount:	\$50,691,406.59		
Number Exception Payments:	14,331	Payment Amount:	\$5,601,946.86		
Total Number of Payments:	459.100	Total Payments:	\$136.814.553.51	Total Number of Cases:	212.980